

Let's Get to Work



Board Briefing Materials

August 19, 2020
7:30 A.M.

WORKFORCESOLUTIONS
G R E A T E R D A L L A S

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Call to Order & Introductions — Ellen Torbert, Chair

Public Comment

Declaration of Conflict of Interest

Chairman’s Comments

Action

- Introduction of New Director
- NAWB/TAWB Updates
- Appointment of Nominating Committee

Report from Finance Committee – Terrance Richardson, Treasurer

Action

- Presentation & Acceptance of 2019 Annual Audit – Kevin Smith and Michelle Buss, Crowe LLP
- Ratification of Insurance Policies
- Financial Analysis – Ashlee Verner, CPA, Chief Financial Officer
- Other Discussion

Consent Agenda

Action

- A. Review & Approval of May 20, 2020 and June 17, 2020 Minutes
- B. Contracts & Purchases
- C. Endorsement of External Applications/Agreements

Means, Ends and Expectations

Discussion/Action

Performance Analysis/Data Project– Richard Perez, Research Manager
Employer Engagement & Economic Snapshot

Oversight & Contracts

Discussion/Action

- A. Contracts and Agreements – Demetria Robinson, Vice President
 - Contractor Incentives
- B. Oversight, Policy and Procurement –Connie Rash, Senior Vice President
 - Child Care RFP Recommendations

Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act

Action Pursuant to Closed Session

Action

President’s Briefing

Discussion/Action

- A. COVID-19 Updates
- B. Events Update

General Discussion/Other Business

Adjourn

Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations, should contact Workforce Solutions Greater Dallas at 214-290-1000, two (2) working days prior to the meeting, so we can make appropriate arrangements.

**Meetings are held at Ross Towers, 500 N. Akard St., Suite 2600, Dallas, Texas 75201 at 7:30 A.M., unless otherwise indicated below.*

2020 MONTHLY MEETING SCHEDULE – Meeting Dates

August 19, 2020	Presentation and Acceptance of the Annual Audit
September 16, 2020	Approve New Annual Contracts (Workforce, Childcare, Youth, Professional Services) and Eligible Training Provider Review *LOCATION CHANGE: 2121 N. Pearl Street, Dallas, Texas 75201
October 21, 2020	Awards Ceremony, Annual Meeting, Election of Officers and Renewal of Staff Health Benefits, CEO Evaluation by the Full Board
November 5, 2020	Red, White and You! Statewide Hiring Fair (virtual)

2021 MONTHLY MEETING SCHEDULE – Meeting Dates

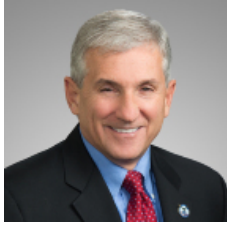
January 20, 2021	Location/web call to be determined
February 17, 2021	Location/web call to be determined
March 17, 2021	(Optional) - location/web call to be determined
April 21, 2021	Location/web call to be determined
May 19, 2021	Location/web call to be determined
June 16, 2021	Location/web call to be determined
July is not scheduled	
August 18, 2021	Location/web call to be determined
September 15, 2021	Location/web call to be determined
October 20, 2021	Location/web call to be determined

BOARD OF DIRECTORS

*Officers: Ellen Torbert, Southwest Airlines, Chair
Bill O'Dwyer, MIINC Mechanical, Vice Chair
Terrance F. Richardson, KPMG, Treasurer
Gilbert Gerst, Bank of Texas, Past Chair*

*Laurie Bouillion Larrea, President
Connie Rash, Secretary*

*Rebecca Acuña, PepsiCo
Alan Cohen, Child Poverty Action Lab
Richard Collins, iStation
Cristina Criado, Criado and Associates
Holly Crowder, Beck
Rolinda Duran, Texas Workforce Solutions, Vocational Rehabilitation Services
Kevin Faulkner, Texas Workforce Commission
Lewis E. Fulbright, Dallas AFL-CIO
Shannon Gray, Health and Human Services Commission
Kellie Teal-Guess, Cyrusone
Magda Hernandez, Irving ISD
Susan Hoff, United Way of Metropolitan Dallas
Carter Holston, NEC Corporation of America
Dr. Stephanie Knight, SMU
Ken S. Malcolmson, North Dallas Chamber of Commerce
Dr. Joe May, Dallas County Community College District
Kerry McGeath, Desoto Public Library
Jason Oliver, AT&T
Michelle R. Thomas, JPMorgan Chase
Mark York, Dallas AFL-CIO
Daniel J. Micciche, Akin Gump (pending appointment 8-20-2020)*



Daniel J. Micciche, Partner

Akin Gump

Key Experience

- Extensive experience in tax and business planning.
- Handles federal and state tax controversy matters.

Practice

Dan Micciche advises in business and tax planning for:

- acquisitions
- divestitures
- specialized capital structure planning
- the formation and operation of corporations, partnerships, and limited liability companies.\

Dan has a long record of service within the legal community in Texas. He is a former chair of the Section of Taxation of the State Bar of Texas and was elected by the Council of Chairs of the State Bar of Texas as one of six representatives on the State Bar of Texas Board of Directors. He served on the Comptroller's Tax Advisory Group under three different Comptrollers.

Dan chaired the firm's School Partnership Program with James Fannin Elementary School in Dallas, winning the Texas State Board of Education's highest award for community partnerships. He currently serves on the Dallas office's Inclusion Council and on the firm's pro bono and retirement committees.

Education

J.D., University of Chicago Law School, 1981

B.A., Stony Brook University, State University of New York, with highest honors, 1978

Public Service and Affiliations

Trustee, Dallas Independent School District.

Member, board of directors, American Red Cross Dallas.

Recognition

Named in Turnarounds & Workouts' Top Bankruptcy Tax Specialists list, 2017-2018, 2020.

Honored by Advocate magazine for his work improving schools and fighting for children at the Children at Risk annual gala, 2019.

D Magazine, "The Best Lawyers in Dallas," 2011 to 2020.

Chambers USA, Tax, 2003 to 2020.

Finance Committee Report
July 29, 2020, 9:00 a.m.

Committee Members Attending:

Terrance Richardson, WFSDallas Board Treasurer and Committee Chair
Gilbert Gerst, Committee Member
Carter Holston, Committee Member
Jason Oliver, Committee Member

Additional Board Directors Attending:

Ellen Torbert, WFSDallas Board Chair
Bill O'Dwyer, WFSDallas Board Vice Chair
Rebecca Acuna
Cristina Criado
Rolinda Duran
Shannon Gray
Stephanie Knight

Guests Attending:

Kevin Smith, CPA, Partner with Crowe LLP
Michelle Buss, Manager with Crowe LLP
John Dickey, Barnes & Thornburg LLP
Stacy Bales, Barnes & Thornburg LLP

Staff Attending:

Laurie Bouillion Larrea, President
Ashlee Verner, CFO
Connie Rash, Senior Vice President and Board Secretary
Rowena Ho, Accounting Manager

Meeting was called to order at 9:03 a.m. by the **Board Treasurer and Committee Chair, Terrance Richardson.**

I. Acceptance of 2019 Audit

Crowe LLP representative Kevin Smith, Audit Partner and Michelle Buss, Audit Manager attended. Crowe LLP completed our 2019 Annual Audit and presented the report to the committee noting the following:

- Unmodified opinion
- No questioned costs
- One Significant Deficiency related to implementation of ASU 2018-08

The Committee participated in discussions including a closed session with the auditors. Discussions with the Committee included notice that ASU 2018-08 has been implemented and Walmart was notified about the change in accounting related to \$2 million received during FY2019. The Committee recommends the report for Board acceptance.

II. Ratification of Insurance Policies

The Committee reviewed the renewal of Annual Insurance Policies in accordance with our Risk Management and recommends ratification.

RECOMMENDATION: Board authorization to accept the Finance Committee's recommendations to approve the annual audit for Fiscal Year 2019 and ratify the renewal of risk management coverage (insurance policies).

Meeting concluded at 10:25 a.m.

Consent Item – A
Review and Approval of Meeting Minutes May 20, 2020

Directors Present	Directors Present (cont'd)	Directors Absent
Rebecca Acuna	Carter Holston	Richard Collins
Alan Cohen	Dr. Stephanie Knight	Lewis Fulbright
Holly Crowder	Ken Malcolmson	Kerry McGeath
Cristina Criado	Dr. Joe May	Jason Oliver
Rolinda Duran	Bill O'Dwyer, Vice Chair	Niki Shah
Kevin Faulkner	Terrance Richardson	
Gilbert Gerst, Past Chair	Michelle R. Thomas	
Shannon Gray	Ellen Torbert, Chair	
Kellie Teal-Guess	Mark York	
Magda Hernandez		
Susan Hoff		

MINUTES

Call To Order/Welcome

Chair Ellen Torbert called the Board of Directors' meeting to order at 7:39 a.m. and welcomed everyone in attendance. A quorum was present.

Public Comment – Ken Smith, Dallas Economic Development Leadership Academy, South Dallas.

Declaration of Conflict of Interest –Chair Ellen Torbert asked for Board of Directors' Declaration of Conflict of Interest on any of the Action Items: Rolinda Duran and Kevin Faulkner TWC and any state agency matters. Dr. Joe May on any DCCCD issues. Shannon Gray on Health and Human Services items, Terrance Richardson – ResCare and Rebecca Acuna – ChildCareGroup.

Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act - None

Chairman's Comments

Chair Ellen Torbert thanked everyone for their attendance.

Consent Agenda

- A. Review and Approval of April 16, 2020 and February 19, 2020 Meeting Minutes**
- B. Contracts & Purchases – No items for present.**
- C. Endorsement of External Applications/Agreements**

Pending Applications	Status	Program Overview
The Dallas Foundation North Texas Cares Application	Funded	WFSDallas proposed microgrants to support Child Care Providers during COVID-19. The Dallas Foundation awarded 20,000 to WFSDallas.
Dallas County	Funded	WFSDallas proposed microgrants to support Child Care Providers during COVID-19 serving Dallas County, excluding the City of Dallas. Dallas County awarded WFSDallas \$400,000.
Department of Labor Youth Apprenticeship Program	Pending	High Performance Insulation Professionals coordinating with North Texas Job Corps and online training to offer insulation training to employers.
TEA – Perkins Reserve Grant	Pending	WFSDallas will work with DCCCD, Region 10 ESC, and local employers to provide students in North Texas area school districts with high quality CTE pathways that align with workforce needs. Students may also receive coursework and training within Electrical engineering.

It was recommended that the Board give authorization to approve grant applications presented above.

Gilbert Gerst made the motion to accept the above Consent Agenda recommendations. The motion passed with Ken Malcolmson seconding. Abstentions as noted above.

Means, Ends and Expectations

A. Financial Analysis

Ashlee Verner, CFO referenced Page 15 highlighted sections of the board packet. Referencing Page 17, Ms. Verner mentioned that the Adult Education and Literacy grant ending in June and noted remaining funding available. She continued with an update of the external audit by Crowe LLP which will be completed in June. A final report will be provided at the August board meeting.

B. Performance Analysis

Richard Perez, Research Manager, referenced Page 19 of the board packet and briefed the Board on Program Participation Measure/Choices Full Work Rate – All Family Total mentioning staff will continue to encourage TANF recipients regarding work requirements. WIOA Outcome Measures – Employed Q4 Post Exit –Adult not meeting performance. Mr. Perez mentioned that the percentage is 89.85% (90% is meeting).

Oversight and Contracts

A. Oversight, Policy and Procurement

COVID-19 Policies

1) COVID-19 Disaster Plan, Supplement for Returning to the Workforce Centers and Board Offices. The Texas Department of State Health Services has issued numerous protocols, which include minimum requirements to reopen or expand. These protocols outline steps to return employees to the workplace after they have been working remotely, navigating state and local COVID-19 orders while ensuring adequate health and wellness safeguards are in place for workforce customers, contractors, and board employees.

A. Safety precautions –this will include health screening, hand-washing, social distancing, and related signage. Additionally, WFSDallas will limit in-person interactions, the number of customers in the workforce center, and the capacity of in-person events. Temperature checks is recommended upon entering the workforce center/workplace.

- Face masks – Department of Labor and the Centers for Disease Control and Prevention recommend all employees wear face coverings
- Modification of floor plans – all workforce centers will have clear indications for customers to ensure social distancing and the installation of protective plastic for employees with direct contact with the public. Where possible plastic face shields may be an alternative.
- Workplace sanitation – all workforce centers and board office will follow protocols for sanitation to include regular and frequent disinfecting of touched surfaces, disinfecting any items that come into contact with customers and staff, making hand sanitizer/disinfecting wipes/soap and water to employees and customer, displaying signage reminding customers and staff of hygiene practices.

B. Checklist for handling a situation where an employee informs the employer that they have symptoms, have been diagnosed or have a family member who has been diagnosed with COVID-19. Checklist will include procedures following Texas Health and Human Services protocols.

C. Informed consent/liability waiver notice –signage will be posted in the workforce centers and board office indicating that the customer or visitor must acknowledge that they are aware of the COVID-19 exposure including the fact that people can be asymptomatic and identifying limitations of the entity's health screening abilities.

2) Implementation of Childcare Services

In reference to WD Letters [#11-20](#) and [#12-20](#), WFSDallas will implement state policy as it applies to the Child Care System serving Dallas County.

- **11-20 – Supplemental Child Care Distribution** – WD letter provides guidance to Boards on the distribution of additional Board Contract Year 2020 Child Care Development Funds to Boards in response to the ongoing global pandemic of COVID-19.
- **12-20 – COVID-19 and Child Care Income Calculations** – WD letter provides guidance to Boards on calculating family income with economic impact payments and special unemployment assistance as part of the federal response to COVID-19.

3) Work Search – currently WFSDallas has a policy maintained since 2013, which requires four job searches. A claimant must make at least four weekly work searches. The previous minimum number was at least five work search contacts. Comparing to neighboring Board requirements, Tarrant Workforce Board requires three and North Central Texas Workforce Board requires five.

COVID-19 exclusion for Work Search – the Texas Workforce Commission has identified because of the COVID-19 emergency, the following are reasons benefits would be granted if the individual refused work. Reason for refusal:

- At High-Risk – People 65 Years or older are at a higher risk for getting very sick from COVID-19 (source: DSHS website)
- Household member at high risk – People 65 years or older are at a higher risk of getting very sick from COVID-19 (source: DSHS website)
- Diagnosed with COVID- the individual has tested positive for COVID-19 by a source authorized by the State of Texas and is not recovered.
- Family member with COVID- anybody in the household that has tested positive for COVID-19 by a source authorized by the State of Texas and is not recovered and 14 days have not yet passed.

- Quarantined – individual is currently in 14-day quarantine due to close contact exposure to COVID-19.
- Childcare – Child’s school or daycare closed and no alternatives are available.

4) Short-term training – In response to COVID-19 and the needs of the workforce, WFSDallas will pursue short-term training opportunities in high growth/high demand industries as well as other opportunities identified by local employers outside of the Texas Workforce Commission’s Eligible Training Provider System. These opportunities will be available responsive to employer needs while following procurement processes for reasonableness of cost.

5) National Dislocated Worker Grant – WFSDallas will follow the Texas Workforce Commission’s COVID-19 Guide; as well as, develop policies and procedures specific to this grant for Contact Tracers. The policies will define eligibility, assessment, and other grant activities. Participants are employed in disaster relief jobs paid comparable rates of pay of other individuals employed in similar occupations by the same employer.

It was recommended that the Board give authorization to approve policies as presented adding two amendments.

- 1) The reduction of Job Search to three weekly searches in agreement with Tarrant County. This policy will be revisited at the June board meeting.
- 2) Authorizing the President to explore and enact on the percentage of parent share cost based on resources and policy which will be ratified at the June board meeting.

Bill O’Dwyer made the motion to approve the above policies as presented. With the added amendments in the recommendation, the motion passed with Susan Hoff seconding.

President Laurie Larrea advised the Board of Directors of the Red Bird Workforce Center’s construction and rain damage to the west wall.

B. Contracts and Agreements

Contract Amendments

Based on the Financial Analysis report indicating funds available to contract, Staff requested amending existing service provider contracts as follows:

1. ***FY2020 ResCare Workforce Services Contract (Workforce Operations)*** - provides management and operation of the workforce solutions offices:
 - \$255,000 in WIOA Adult
 - \$629,000 in WIOA Dislocated Worker
 The value of contract after this amendment is \$20,288,141.
2. ***FY2020 ResCare Workforce Services Contract (Youth)*** - provides management and operation to young adults ages 18-24 throughout Dallas County:
 - \$300,000 in WIOA Youth
 - \$50,823 in National Philanthropic Trust funds for 100K initiatives from previous contract year
 - Slight decrease of \$90,000 in Vocational Rehabilitation Wage Services for Paid Work Experience funds resulting in a total of \$112,500 instead of the original budget of \$202,500 previously awarded.
 The value of contract after this amendment is \$5,615,323.
3. ***FY2020 ChildCareGroup (CCG) Contract (Child Care Assistance)*** - provides management and operation of the child care subsidy program. The additional funds consists of:
 - \$27,794,307 in Supplemental Child Care Distribution—CARES Act CCDBG Funds to cover direct care costs during the COVID-19 pandemic.
 - \$400,000 from the Dallas County Emergency Childcare Assistance Program that provides monetary assistance of \$3,000 per eligible center in Dallas County
 - \$20,000 from North Texas Cares via the Dallas Foundation.
 The value of contract after this amendment is \$126,357,892.

Ms. Demetria Robinson, Vice President, presented to the Board an amendment to **ChildCareGroup’s** contract that had since changed after the posting the above information in the Board packet. The supplemental child care distribution amount \$27,794,307 included the following:

- **\$5,121,104** –is Supplemental funding for Parent Share of cost and Essential Care; and
- \$22,673,203 – was the COVID-19 Supplemental child care distribution to serve 7,621 essential worker’s children; however, on yesterday, TWC approved to de-obligate and redistribute these funds:
 - to support the 25% enhanced reimbursement rate for open providers that we discussed last month;
 - in addition, redistribute funds based on each Board’s estimated need; and
 - distribute additional funds to Boards based upon actual need.

This allocation is part of the \$200M April COVID-19 supplemental distribution to Boards that will now be reduced by 50%. As a result, Board requested to award **\$5,917,221 to CCG**, which is the Board's "new" initial distribution for the 25% enhanced reimbursement rates at this time instead of the \$22,673,203 listed in the first bullet that was originally awarded by TWC. (a difference of \$16,755,982)

Board recently received two grants that will also be added to **ChildCareGroup's** contract to provide monetary assistance to eligible child care providers:

- 1) **\$400,000** from Dallas County for approximately 133 eligible providers to receive \$3,000 to assist with operational costs such as rent; and
- 2) **\$20,000** from North Texas Cares via the Dallas Foundation also to provide monetary assistance to child care providers.

The value of ChildCareGroup contract after all of this, will now be \$109,601,910.

4. **FY2020 Qnet Contract (Technology Services)** - provides management and maintenance of the workforce system technology. Additional funds not to exceed \$30,000 are to cover cost of additional services requested to transition the system to teleworking and technical assistance during this time. The value of contract after this amendment is \$422,724.
5. **Dallas County Community College District Contract (Adult Education and Literacy)** - The additional funds in the amount of \$105,000 are to cover cost of continued services through June 30, 2020. The value of contract after this amendment is \$9,175,347.
6. **Wilkinson Center Contract (Youth Jobs Skills)** – In February, the Board authorized staff to begin contract negotiations with Wilkinson Center to include proportionate share of funding to cover additional services with an extended time period (May 1, 2020 through August 31, 2021). After successful negotiations, Wilkinson Center will customize service delivery strategies specific to the Dallas community serving a minimum of 80 targeted youth who require education, training and career services that lead to economic self-sufficiency and opportunities for advancement. The value of contract is \$218,677.
It was recommended that the Board give authorization to amend the existing contracts to **ResCare Workforce Services, ChildCareGroup, Qnet, Dallas County Community College District, and contract with Wilkinson Center** for services presented above.

Susan Hoff made the motion to accept the above recommendation. The motion passed with Kellie Teal-Guess seconding. Abstentions as noted.

C. Quality Assurance and Oversight - Demetria Robinson, Vice President advised that the Board of the three new upcoming reviews to be conducted between May and June. Richardson ISD is listed for a review and the ISD has been closed since March and no access to the school at this time. These reviews will need to be extended out due to the current situation limiting access to files and on-site reviews. No other issues to discuss.

President's Briefing

A. COVID-19

President Laurie Bouillion Larrea briefed the Board of Directors on funding specific to the COVID-19 crisis, unemployment insurance, virtual services, and physical return to workforce centers.

B. Review of Board Polling Data

Richard Perez briefed the Board on the outcome of the polling.

C. Special Project Road Trip Nation

President Laurie Larrea introduced Mike Marriner, Cofounder and President and Tim Hogan, Vice President Strategic Partnerships

Mr. Marriner continued with briefing the Board referencing Pages 30-32 of the board packet.

President Larrea mentioned that the investment in Road Trip Nation and CollegeWorks will be funded from Youth Grant-outreach funds.

D. Debut of CollegeWorks – Dallas County Promise – Dr. Eric Ban, Managing Director and Carey O'Connor, RWLC Chair

Dr. Eric Ban presented the newest system in tools for workforce exploration, career and college guidance for young adults to the Board of Directors.

It was recommended that the Board of Directors consider and approve of items outlines in the President's Briefing to include, but not limited to adoption of the results of the polling, investment in both Road Trip Nation and ongoing investment in CollegeWorks. Other COVID-19 related matters that are proposed by the Directors may be considered in this motion.

Gilbert Gerst made the motion to approve the above recommendation. The motion passed with Kellie Guess-Teal seconding.

General Discussion/Other Business – None

Adjourn at 9:43 a.m.

Consent Item – A
Review and Approval of Meeting Minutes June 17, 2020

Directors Present	Directors Present (cont'd)	Directors Absent
Rebecca Acuna	Carter Holston	Alan Cohen
Cristina Criado	Dr. Stephanie Knight	Richard Collins
Rolinda Duran	Ken Malcolmson	Holly Crowder
Kevin Faulkner	Dr. Joe May	Lewis Fulbright
Shannon Gray	Kerry McGeath	Gilbert Gerst
Kellie Teal-Guess	Terrance Richardson	Magda Hernandez
Susan Hoff	Michelle R. Thomas	Bill O'Dwyer
	Ellen Torbert, Chair	Jason Oliver
	Mark York	Niki Shah

MINUTES

Call To Order/Welcome

Chair Ellen Torbert called the Board of Directors' meeting to order at 7:39 a.m. and welcomed everyone in attendance. A quorum was present.

Public Comment – None

Declaration of Conflict of Interest –Chair Ellen Torbert asked for Board of Directors' Declaration of Conflict of Interest on any of the Action Items: Rolinda Duran and Kevin Faulkner for TWC and any other state agency matters. Dr. Joe May on any Dallas College issues. Shannon Gray on Health and Human Services items, Terrance Richardson – ResCare and Rebecca Acuna – ChildCareGroup.

Chairman's Comments

Chair Ellen Torbert thanked everyone for their attendance.

A Dialogue with Special Guest, Ed Serna, Executive Director, Texas Workforce Commission

Means, Ends and Expectations

A. Economic Impact and Grant Performance Analysis

Richard Perez, Research Manager, referenced Page 3, Labor Market Snapshot of the board packet and briefed the Board on Dallas' unemployment rate of 12.9%, which is up from 4.8% in March 2020.

Mr. Perez discussed the Participation Measure/Choices Full Work Rate – All Family Total not meeting and Employed Q4 Post Exit –Adult not meeting at 89.7 however, the target goal is 90%.

B. Financial Analysis and Audit Update

Ashlee Verner, CPA, Chief Financial Officer, referenced the Expenditures and Financial Statements begin on page 9 of the board packet. She mentioned the possibility of an inability to spend funds due to COVID-19. The board will continue to pay the fixed costs such as leases and payroll; however, grants are available for specific programs, and as such the Board does have a potential for underspending this year referenced the Child Care Local Match grant, Child Care Quality Grant, and Choices Grant.

Ms. Verner also mentioned that Crowe LLP, the Board's external auditors, did wrap up their fieldwork at the end of May on schedule for our annual audit and that the Board's Finance Committee Meeting is scheduled out for July 29th. She also noted the Committee Members: Terry Richardson, Gilbert Gerst, Jason Oliver and Carter Holston.

Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act

Action pursuant to Closed Session

President's Briefing

Item A- COVID-19 Briefing, Re-Opening Plan

Discussion regarding the attached approved plans to re-open Workforce Centers on or about July 6th.

Item B- External Grants

Connie Rash, Senior Vice President presented External grants - WIOA Grant for Additional Pandemic Response – Rapid Response/Layoff Aversion/COVID-19 Activities. On June 12, 2020, WFSDallas received a grant from the Texas Workforce Commission for COVID-19 related activities totaling \$585,536. These funds will allow rapid response activities to dislocated workers, lay-off aversion activities intended to prevent the duration of unemployment resulting from lay-offs. Money was included for hardware and software for teleworking.

Dallas Ready4Life

WFSDallas and a consortium of partners will apply for a Department of Health and Human Services, Administration for Children and Families Grant to assist young adults in developing quality relationships and parenting practices to become more stable and productive adults, with an estimated budget of \$500,000 - \$750,000. This grant is due on July 1, 2020.

Demetria Robinson, Vice President, briefed the board of directors on External Child Care Assistance Funding and parent share cost for child care.

Child Care Assistance

External Child Care Assistance Funding	Amount
North TX Cares (Dallas Foundation's COVID-19 Relief Fund) Micro grants of \$3000 for Dallas child care centers	\$ 20,000
Dallas County Emergency Childcare Assistance Program Micro grants \$3000 for child care centers in Dallas County, but not in the City of Dallas	\$ 400,000
North TX Cares (Dallas Foundation's COVID-19 Relief Fund recommended by Myra and Darwin Smith) Micro grants of \$3000 for Dallas child care centers	\$ 16,667
City of Irving Micro-grants of \$5000 for Irving child care centers	\$ 500,000
City of Irving Subsidized childcare payments for 90 days to assist parents who return to work	\$ 750,000

Item C- Dallas Thrives – Double Living Wage Attainment in a Single Generation – co-presenter Carey O'Connor

Carey O'Connor and Laurie Larrea provided a joint presentation of the material provided for continued participation.

It was recommended that the Board give authorization to contract WIOA grants for pandemic response to ResCare as appropriate. Authorization to contract DallasReady4Life to ResCare and consortium partners if funded. Authorization to contract pass-through dollars for childcare assistance to CCG, as stated in the chart and any forthcoming offerings by municipalities. Authorization to proceed with our continued involvement and inclusion of logo for Dallas Thrives.

Mark York made the motion to approve the above recommendation. The motion passed with Shannon Gray seconding and with the following abstentions: Terrance Richardson and Rebecca Acuna.

General Discussion/Other Business – None

Adjourn at 9:15 a.m.

**Consent Agenda – Item B
Contracts & Purchases**

ChildCareGroup Quality Contract Amendment

Staff requests adding \$3,750 to the existing ChildCareGroup (CCG) quality contract with funds received from the Texas Workforce Commission (TWC) Quality Award last year. These funds will assist CCG in operational cost and/or staff development activities through September 30, 2020.

RECOMMENDATION: Board ratification to amend ChildCareGroup’s existing FY2020 CCQ contract with the quality award funds in the amount of \$3,750 as presented above.

Wilkinson Center Youth Job Skills Contract Amendment

Staff received additional guidance from TWC specific to the Youth Job Skills grant that allows for the purchase of technology and supportive services. Wilkinson Center re-evaluated the need for such items and requested an additional \$96,643 to enhance services to customers by providing supportive services, technology, and additional operational costs to better equip customers to successfully complete the program. An amendment to the existing contract is necessary to proceed with the enhanced services proposed.

RECOMMENDATION: Board authorization to amend Wilkinson Center’s existing Youth Job Skills contract with the additional funds in the amount of \$96,643 as presented above.

**Consent Agenda – Item C
Endorsement of External Grants**

Pending applications	Status	Program Overview
NEW BCFS Health and Human Services		DFW Foster Youth program – offers services to 0-17 years of age, sibling groups, pregnant/parenting teens and youth at-risk.
NEW TWC Self Sufficiency Grant		Marriott Bridges program – submitted a 4 th year funding request of \$252,000 to work with in-school vocational rehabilitation youth (DISD and FWISD) to assist with a career and job skills.
City of Dallas		Black Contractors Association – \$500,000 awarded for construction training, employment, and support services.
Department of Labor Youth Apprenticeship Program		High Performance Insulation Professionals coordinating with North Texas Job Corps and online training to offer insulation training to employers.
TEA – Perkins Reserve Grant		WFSDallas will work with DCCCD, Region 10 ESC, and local employers to provide students in North Texas area school districts with high quality CTE pathways that align with workforce needs. Students may also receive coursework and training within Electrical engineering.
Texas Workforce Commission - JET		\$265,492, Dallas College – Cedar Valley College was awarded a grant to help purchase and install equipment to provide 196 students with training in electrical and electrical engineering tech.
Texas Workforce Commission - JET		\$233,939 awarded to Lancaster ISD for purchase and install equipment for 130 students within electrical and electrical engineering tech.
Texas Workforce Commission – Early Learning Program		Together4Children will offer child care staff retention strategies through adaptive leadership.
Texas Workforce Commission Child Care Retention Strategies		Together4Children offers programs to improve the childcare work environments and increase staff retention through the development of Adaptive Leadership skills.
Resident Opportunities for Self Sufficiency		Dallas Housing Authority is seeking continued HUD funding for three service coordinators. The coordinators would serve all of the public housing units in DHA’s portfolio. WFSDallas would offer support through outreach and services to eligible families.
Texas Workforce Commission Family Child Care Networks		Education First Steps is applying to the Texas Workforce Commission for Family Childcare Network funds to offer quality childcare to family child care centers. The quality services would include: mentoring, webinars, and professional development.

RECOMMENDATION: Board authorization to approve external grants.

**MEANS, ENDS AND EXPECTATIONS
DETAIL EXPENDITURE REPORT
June, 2020**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
5401-18	WIOA-YOUTH-PROGRAM	0618WOY000	6/30/2020	\$ 4,797,981.00	\$ 4,797,981.00	100.00%	100.00%	\$ -	\$ 4,797,981.00	100.00%
	WIOA-YOUTH-ADMIN	0618WOY000	6/30/2020	\$ 533,109.00	\$ 533,109.00	100.00%	100.00%	\$ -	\$ 533,109.00	100.00%
	TOTAL YOUTH			\$ 5,331,090.00	\$ 5,331,090.00	100.00%	100.00%	\$ -	\$ 5,331,090.00	100.00%
5402-18	WIOA-ADULT-PROGRAM	0618WOA000	6/30/2020	\$ 4,749,233.40	\$ 4,749,233.40	100.00%	100.00%	\$ -	\$ 4,749,233.40	100.00%
	WIOA-ADULT-ADMIN	0618WOA000	6/30/2020	\$ 527,692.60	\$ 527,692.60	100.00%	100.00%	\$ -	\$ 527,692.60	100.00%
	TOTAL ADULT			\$ 5,276,926.00	\$ 5,276,926.00	100.00%	100.00%	\$ -	\$ 5,276,926.00	100.00%
5403-18	WIOA-DISLOCATED -PROGRAM	0618WOD000	6/30/2020	\$ 4,079,413.80	\$ 4,079,413.80	100.00%	100.00%	\$ -	\$ 4,079,413.80	100.00%
	WIOA-DISLOCATED-ADMIN	0618WOD000	6/30/2020	\$ 439,011.20	\$ 439,011.20	100.00%	100.00%	\$ -	\$ 439,011.20	100.00%
	TOTAL DISLOCATED WORKER			\$ 4,518,425.00	\$ 4,518,425.00	100.00%	100.00%	\$ -	\$ 4,518,425.00	100.00%
TOTALS				\$ 15,126,441.00	\$ 15,126,441.00	100.00%	100.00%	\$ -	\$ 15,126,441.00	100.00%
5401-19	WIOA-YOUTH-PROGRAM	0619WOY001	6/30/2021	\$ 4,809,743.60	\$ 706,716.81	14.69%	50.00%	\$ 3,670,843.19	\$ 4,377,560.00	91.01%
	WIOA-YOUTH-ADMIN	0619WOY001	6/30/2021	\$ 534,415.40	\$ 33,240.41	6.22%	50.00%	\$ -	\$ 33,240.41	6.22%
	TOTAL YOUTH			\$ 5,344,159.00	\$ 739,957.22	13.85%	50.00%	\$ 3,670,843.19	\$ 4,410,800.41	82.53%
5402-19	WIOA-ADULT-PROGRAM	0619WOA001	6/30/2021	\$ 4,773,321.40	\$ 2,386,227.84	49.99%	50.00%	\$ 2,002,935.37	\$ 4,389,163.21	91.95%
	WIOA-ADULT-ADMIN	0619WOA001	6/30/2021	\$ 530,368.60	\$ 262,481.25	49.49%	50.00%	\$ -	\$ 262,481.25	49.49%
	TOTAL ADULT			\$ 5,303,690.00	\$ 2,648,709.09	49.94%	50.00%	\$ 2,002,935.37	\$ 4,651,644.46	87.71%
5403-19	WIOA-DISLOCATED -PROGRAM	0619WOD001	6/30/2021	\$ 4,209,140.70	\$ 1,212,215.73	28.80%	50.00%	\$ 2,768,230.65	\$ 3,980,446.38	94.57%
	WIOA-DISLOCATED-ADMIN	0619WOD001	6/30/2021	\$ 467,682.30	\$ 8,478.62	1.81%	50.00%	\$ -	\$ 8,478.62	1.81%
	TOTAL DISLOCATED WORKER			\$ 4,676,823.00	\$ 1,220,694.35	26.10%	50.00%	\$ 2,768,230.65	\$ 3,988,925.00	85.29%
5416-19	WIOA-Rapid Response	0619WOR001	6/30/2020	\$ 55,943.00	\$ 55,943.00	100.00%	100.00%	\$ -	\$ 55,943.00	100.00%
5406-19	WIOA - Alternative Funding for Statewide Activity	0619WAF001	8/31/2021	\$ 579,443.00	\$ -	0.00%	44.00%	\$ -	\$ -	0.00%
5408-19	WOS - Youth Job Skills	0619WOS002	8/31/2021	\$ 512,000.00	\$ 1,342.73	0.26%	44.00%	\$ 218,677.00	\$ 220,019.73	42.97%
5221-20	Performance Incentive Award - Foster Youth	0620PAF001	12/31/2020	\$ 30,000.00	\$ -	0.00%	58.33%	\$ 27,000.00	\$ 27,000.00	90.00%
TOTALS				\$ 16,502,058.00	\$ 4,666,646.39	28.28%	50.00%	\$ 8,687,686.21	\$ 13,354,332.60	80.93%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
June, 2020**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
WORKFORCE INNOVATION AND OPPORTUNITY ACT										
	WIOA FORMULA FUNDS	0618 WIOA FUNDS	6/30/2019	\$ 15,126,441.00	\$ 15,126,441.00	100.00%	100.00%	\$ -	\$ 15,126,441.00	100.00%
	WIOA FORMULA FUNDS	0619 WIOA FUNDS	6/30/2021	\$ 16,502,058.00	\$ 4,666,646.39	28.28%	50.00%	\$ 8,687,686.21	\$ 13,354,332.60	80.93%
5405-20	Disaster Recovery DW - COVID-19	0620NDW001	3/31/2021	\$ 1,302,401.00	\$ -	0.00%	18.18%	\$ -	\$ -	0.00%
5409-20	COVID-19 Response Statewide Funds	0620COV001	6/30/2021	\$ 585,536.00	\$ -	0.00%	0.00%	\$ -	\$ -	0.00%
7211-20	Resource Administration	0620RAG001	9/30/2020	\$ 4,674.00	\$ 3,472.38	74.29%	75.00%	\$ -	\$ 3,472.38	74.29%
6229-20	Trade Act Services	0620TRA001	8/31/2020	\$ 478,716.00	\$ 224,943.75	46.99%	N/A	\$ 99,534.04	\$ 324,477.79	67.78%
6239-20	Reemployment Services and Eligibility Assessment	0620REA001	12/31/2020	\$ 1,261,021.00	\$ 427,112.04	33.87%	60.00%	\$ 736,175.57	\$ 1,163,287.61	92.25%
WIOA TOTALS	Totals			\$ 35,260,847.00	\$ 20,448,615.56	57.99%		\$ 9,523,395.82	\$ 29,972,011.38	85.00%
WAGNER-PEYSER EMPLOYMENT SERVICE										
6223-20	Employment Services	0620WPA001	12/31/2020	\$ 1,104,560.00	\$ 488,767.59	44.25%	60.00%	\$ 122,849.81	\$ 611,617.40	55.37%
6228-20	PATHS	0620WPB001	11/30/2020	\$ 250,000.00	\$ -	0.00%	58.33%	\$ -	\$ -	0.00%
6225-20	WCI- Red, White, and You	0620WCI001	9/30/2020	\$ 51,200.00	\$ 31,115.40	60.77%	75.00%	\$ -	\$ 31,115.40	60.77%
6225-20	WCI- Child Care Conference	0620WCI001	9/30/2020	\$ 1,623.00	\$ -	0.00%	75.00%	\$ -	\$ -	0.00%
6225-20	WCI- TVLP Operating Grant Activities	0620WCI001	9/30/2020	\$ 9,013.00	\$ 6,759.72	75.00%	75.00%	\$ -	\$ 6,759.72	75.00%
6225-20	WCI- Foster Care Youth Conference	0620WCI001	9/30/2020	\$ 739.00	\$ -	0.00%	75.00%	\$ -	\$ -	0.00%
6225-20	WCI- Careers in TX Industry Week/Youth Career Fairs	0620WCI001	9/30/2020	\$ 50,000.00	\$ -	0.00%	75.00%	\$ -	\$ -	0.00%
E.S.TOTALS	Totals			\$ 1,467,135.00	\$ 526,642.71	35.90%		\$ 122,849.81	\$ 649,492.52	44.27%
FOOD STAMP EMPLOYMENT AND TRAINING										
2266-20	Suppl. Nutrition Assistance Program	0620SNE001	9/30/2020	\$ 1,735,973.00	\$ 1,053,077.61	60.66%	75.00%	\$ 530,056.75	\$ 1,583,134.36	91.20%
SNAP TOTALS	Totals			\$ 1,735,973.00	\$ 1,053,077.61	60.66%		\$ 530,056.75	\$ 1,583,134.36	91.20%
TEMPORARY ASSISTANCE FOR NEED FAMILIES										
2243-20	Noncustodial Parent Choices Program	0620NCP001	9/30/2020	\$ 455,220.00	\$ 264,992.56	58.21%	75.00%	\$ 171,574.03	\$ 436,566.59	95.90%
2245-20	Temporary Assistance for Needy Families	0620TAF001	10/31/2020	\$ 8,583,673.00	\$ 5,554,807.29	64.71%	75.00%	\$ 2,385,286.19	\$ 7,940,093.48	92.50%
TANF -TOTALS	Totals			\$ 9,038,893.00	\$ 5,819,799.85	64.39%		\$ 2,556,860.22	\$ 8,376,660.07	92.67%
CHILD CARE SERVICES										
1275-20	CCF CCMS CHILD CARE	0620CCF001	12/31/2020	\$ 109,037,762.00	\$ 68,387,383.01	62.72%	60.00%	\$ 33,399,703.41	\$ 101,787,086.42	93.35%
1276-20	CHILD CARE ATTENDANCE AUTOMATION	0620CAA001	11/30/2020	\$ 457,667.00	\$ 349,472.95	76.36%	60.00%	\$ 108,194.05	\$ 457,667.00	100.00%
1271-20	CCM CCMS LOCAL INITIATIVE	0620CCM001	12/31/2020	\$ 9,084,068.00	\$ -	0.00%	60.00%	\$ 9,084,068.00	\$ 9,084,068.00	100.00%
1272-20	CHILD CARE DFPS	0620CCP001	8/31/2020	\$ 5,417,400.00	\$ 3,598,942.55	66.43%	83.33%	\$ 1,091,696.36	\$ 4,690,638.91	86.58%
1274-20	CHILD CARE QUALITY	0620CCQ001	10/31/2020	\$ 2,641,236.00	\$ 1,014,400.92	38.41%	69.23%	\$ 1,244,248.36	\$ 2,258,649.28	85.51%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
June, 2020**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
7215-20	Texas Rising Star Child Care Award	0620BSA001	12/31/2020	\$ 75,000.00	\$ -	0.00%	58.33%	\$ 67,500.00	\$ 67,500.00	90.00%
CHILD CARE -TOTALS				Totals	\$ 126,713,133.00	\$ 73,350,199.43	57.89%	\$ 44,995,410.18	\$ 118,345,609.61	93.40%
STATE OF TEXAS										
7230-18	Adult Education and Literacy	0618ALA000	6/30/2020	\$ 7,992,323.00	\$ 7,992,323.00	100.00%	100.00%	\$ -	\$ 7,992,323.00	100.00%
7230-19	Adult Education and Literacy	0618ALAB00	6/30/2020	\$ 7,672,441.00	\$ 7,067,472.99	92.12%	100.00%	\$ -	\$ 7,067,472.99	92.12%
7234-20	AEL - Workforce Integration Initiative	0620AEL001	6/30/2021	\$ 182,835.00	\$ -	0.00%	7.69%	\$ -	\$ -	0.00%
				Totals	\$ 15,847,599.00	\$ 15,059,795.99	95.03%	\$ -	\$ 15,059,795.99	95.03%
GRAND TOTALS				Totals	\$ 190,063,580.00	\$ 116,258,131.15	61.17%	\$ 57,728,572.78	\$ 173,986,703.93	91.54%
STATE OF TEXAS - Contracts										
7353-19	Student Hireability Navigator	3018VRS135-YR 2	8/31/2020	\$ 200,000.00	\$ 142,228.49	71.11%	83.33%	\$ 26,055.42	\$ 168,283.91	84.14%
7354-18	Wage Services for Paid Work Experience	3018VRS173	8/31/2021	\$ 450,000.00	\$ 109,868.16	24.42%	64.29%	\$ 82,352.39	\$ 192,220.55	42.72%
7500-20	Infrastructure Support Services and Shared Cost	0619COL000	8/31/2019	\$ 1,293,601.55	\$ 971,560.10	75.11%	83.33%	\$ -	\$ 971,560.10	75.11%
				Totals	\$ 1,943,601.55	\$ 1,223,656.75	62.96%	\$ 108,407.81	\$ 1,332,064.56	68.54%
PRIVATE										
7246-20	Texas Veterans Commission	TVC	9/30/2020	\$ 165,700.00	\$ 128,654.19	77.64%	75.00%	\$ -	\$ 128,654.19	77.64%
8515-18	100K Opportunities Initiative	Philanthropic Trust	3/31/2021	\$ 250,000.00	\$ 54,212.56	21.69%	66.67%	\$ 50,822.74	\$ 105,035.30	42.01%
8525-18	Retail Pipeline Project (Retail Pays)	Walmart Foundation	12/1/2021	\$ 1,771,576.00	\$ 1,207,045.63	68.13%	87.88%	\$ 292,236.67	\$ 1,499,282.30	84.63%
8535-19	Walmart Statewide - PATHS	Walmart Foundation	5/16/2023	\$ 5,454,750.00	\$ 1,973,854.94	36.19%	54.17%	\$ 1,813,405.00	\$ 3,787,259.94	69.43%
				Totals	\$ 7,642,026.00	\$ 3,363,767.32	44.02%	\$ 2,156,464.41	\$ 5,520,231.73	72.24%

Workforce Solutions Greater Dallas
 Statements of Financial Position (Unaudited)
 June 30, 2020 and December 31, 2019

	06/30/2020	12/31/2019
	(Unaudited)	(Unaudited)
ASSETS		
Cash	\$ 10,910,344	9,482,075
Grants receivable	5,697,807	9,996,149
Advances and other receivables	451,410	65,334
Prepaid expenses	11,309	391,543
Investment	—	—
Equipment, net	4,445	4,445
Total assets	<u>\$ 17,075,315</u>	<u>19,939,546</u>
LIABILITIES AND NET ASSETS		
Accounts payable and accrued liabilities	\$ 13,194,087	16,026,925
Employee benefits payable	155,097	190,420
Deferred revenue	2,084,864	2,084,864
Total liabilities	<u>15,434,048</u>	<u>18,302,209</u>
Net Assets		
Net assets without donor restrictions	2,827,325	714,475
Net assets with donor restrictions	<u>(1,186,058)</u>	<u>922,862</u>
Total net assets	<u>1,641,267</u>	<u>1,637,337</u>
Total liabilities and net assets	<u>\$ 17,075,315</u>	<u>19,939,546</u>

Workforce Solutions Greater Dallas
 Statements of Activities (Unaudited)
 Period ended June 30, 2020 and December 31, 2019

	06/30/2020 (Unaudited)			12/31/2019 (Unaudited)		
	Without Donor Restrictions	With Donor Restrictions	Total	Without Donor Restrictions	With Donor Restrictions	Total
Revenues and other support:						
Revenues from grants and contracts	71,703,844	—	71,703,844	133,762,278	—	133,762,278
Other	7,019		7,019	249,767		249,767
Income from investments:			—	—		—
Dividends & interest	3,930		3,930	15,189		15,189
Net realized/unrealized gain	—		—	—		—
Net assets released from restrictions	2,108,920	(2,108,920)	—	481,568	(481,568)	—
Total revenues and other support	<u>73,823,713</u>	<u>(2,108,920)</u>	<u>71,714,793</u>	<u>134,508,802</u>	<u>(481,568)</u>	<u>134,027,234</u>
Expenses:						
Direct program services	70,141,642		70,141,642	130,970,422		130,970,422
Administration	1,569,221		1,569,221	3,302,979		3,302,979
Employee benefits	—		—	—		—
Total expenses	<u>71,710,863</u>	<u>—</u>	<u>71,710,863</u>	<u>134,273,401</u>	<u>—</u>	<u>134,273,401</u>
Change in net assets	2,112,850	(2,108,920)	3,930	235,401	(481,568)	(246,167)
Net assets, beginning of year	714,475	922,862	1,637,337	479,074	1,404,430	1,883,504
Net assets, end of year	\$ 2,827,325	\$ (1,186,058)	\$ 1,641,267	\$ 714,475	\$ 922,862	\$ 1,637,337

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 8/7/2020
JUNE 2020 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		3	11	1	93.33%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC 1	Claimant Reemployment within 10 Weeks	n/a	n/a	n/a	58.12%	N/L	N/L	57.79%	N/L	N/L	N/L	N/L	N/L	N/L	7/19	3/20
1	# of Employers Receiving Workforce Assistance	N/L	N/L	----	----	N/L	N/L	11,033	N/L	N/L	N/L	N/L	N/L	N/L	10/19	6/20

1. In August 2019, TWC implemented a replacement for its WorkInTexas.com online labor exchange system. Unfortunately, TWC is currently unable to connect employer service data across the old and new systems, which prevents us from accurately reporting performance at this time. When the issue is resolved, we will begin reporting this measure again.

Program Participation Measures

TWC 2	Choices Full Work Rate - All Family Total	-P	76.74%	50.00%	50.00%	38.37%	50.27%	44.75%	149	386	46.45%	44.29%	24.36%		10/19	6/20
TWC 3	Avg # Children Served Per Day - Combined	MP	99.21%	16,427	16,427	16,297	14,642	11,424	3,194,208	196	17,634	15,957	15,279		10/19	6/20
3	# of EWC Children Served	---	----	----	----	1,373	n/a	n/a	----	----	----	----	----		4/20	6/20

3. In April 2020, TWC started a special short-term, COVID-19-related child care program to serve the children of Essential Workers who might not normally qualify for subsidized child care. Because this was a limited program that provided 3 months of care to all enrolled children of Essential Workers (regardless of the day they started care), TWC is reporting this data as the unduplicated number of children served through the program rather than the number per day.

WIOA Outcome Measures

LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	101.33%	69.00%	69.00%	69.92%	70.30%	70.25%	39,499	56,489	69.32%	68.38%	70.57%	71.29%	7/18	6/19
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	101.54%	84.00%	84.00%	85.29%	84.86%	84.67%	33,976	39,835	85.30%	84.33%	85.43%	86.22%	1/18	12/18
TWC	Median Earnings Q2 Post Exit – C&T Participants	+P	109.99%	\$5,425.00	\$5,425.00	\$5,967.11	\$5,497.44	\$5,283.93	n/a	37,441	\$5,375.59	\$6,058.00	\$6,146.72	\$6,323.58	7/18	6/19
LBB-K	Credential Rate – C&T Participants	+P	131.18%	60.00%	60.00%	78.71%	74.63%	72.20%	536	681	81.43%	76.30%	78.97%	78.57%	1/18	12/18
DOL-C	Employed Q2 Post Exit – Adult	MP	93.22%	77.40%	77.40%	72.15%	73.30%	71.00%	285	395	73.21%	76.12%	72.73%	68.75%	7/18	6/19
DOL-C	Employed Q4 Post Exit – Adult	MP	93.78%	77.80%	77.80%	72.96%	69.88%	70.55%	259	355	72.84%	70.53%	69.64%	82.09%	1/18	12/18
DOL-C	Median Earnings Q2 Post Exit – Adult	---	----	----	----	\$6,539.16	\$6,385.18	\$4,969.23	n/a	284	\$5,057.16	\$6,560.90	\$7,601.78	\$7,690.45	7/18	6/19
DOL-C	Credential Rate – Adult	MP	106.98%	82.00%	82.00%	87.72%	80.00%	80.35%	200	228	86.00%	86.96%	89.41%	87.23%	1/18	12/18
DOL-C	Employed Q2 Post Exit – DW	MP	98.19%	86.30%	86.30%	84.74%	87.24%	83.82%	261	308	81.94%	84.81%	88.24%	81.82%	7/18	6/19
DOL-C	Employed Q4 Post Exit – DW	MP	95.72%	86.60%	86.60%	82.89%	87.82%	83.85%	218	263	85.00%	81.94%	76.39%	88.61%	1/18	12/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 8/7/2020

JUNE 2020 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
WIOA Outcome Measures															
DOL-C	Median Earnings Q2 Post Exit – DW	---	-----	-----	-----	\$9,943.68	\$9,111.55	\$9,232.00	n/a 258	\$8,745.16	\$10,983.09	\$9,951.08	\$10,335.25	7/18	6/19
DOL-C	Credential Rate – DW	MP	95.73%	81.70%	81.70%	78.21%	73.74%	79.63%	122 156	84.21%	72.22%	75.56%	82.14%	1/18	12/18
DOL-C	Employed/Enrolled Q2 Post Exit – Youth	MP	97.65%	73.20%	73.20%	71.48%	72.96%	69.29%	416 582	71.43%	71.77%	71.13%	71.60%	7/18	6/19
DOL-C	Employed/Enrolled Q4 Post Exit – Youth	MP	98.14%	72.50%	72.50%	71.15%	71.01%	71.03%	407 572	71.14%	69.66%	73.38%	70.16%	1/18	12/18
DOL-C	Credential Rate – Youth	+P	119.72%	65.10%	65.10%	77.94%	66.13%	73.50%	106 136	80.00%	82.05%	81.08%	64.00%	1/18	12/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 8/7/2020
JUNE 2020 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	Reemployment and Employer Engagement		Participation		WIOA Outcome Measures															Total Measures			
			Choices Full Work Rate-All Family Total	Avg # Children Svd Per Day-Combined	C&T Participants				Adult				DW				Youth			+P	MP	-P	% MP & +P
	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q2-Q4 Post-Exit			Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q4 Post-Exit	Credentia Rate						
Alamo	n/a	n/a	88.50%	98.83%	103.49%	102.86%	113.60%	124.52%	103.08%	99.72%	n/a	96.62%	100.09%	92.45%	n/a	105.27%	96.17%	99.28%	110.43%	3	11	1	93%
Borderplex	n/a	n/a	77.02%	94.29%	99.32%	99.99%	111.39%	132.08%	102.94%	96.58%	n/a	107.28%	99.09%	99.38%	n/a	100.67%	91.70%	95.01%	144.68%	3	10	2	87%
Brazos Valley	n/a	n/a	96.38%	94.58%	99.80%	99.11%	106.04%	114.38%	88.98%	94.57%	n/a	82.24%	105.86%	111.57%	n/a	115.13%	122.95%	94.88%	104.17%	5	7	3	80%
Cameron	n/a	n/a	82.88%	106.69%	108.99%	100.83%	110.28%	142.28%	94.66%	94.55%	n/a	105.17%	102.68%	90.53%	n/a	97.78%	96.17%	95.25%	78.10%	4	9	2	87%
Capital Area	n/a	n/a	75.18%	98.15%	105.30%	103.73%	112.28%	130.73%	107.26%	95.13%	n/a	111.70%	106.30%	98.57%	n/a	108.38%	112.95%	104.51%	107.59%	5	9	1	93%
Central Texas	n/a	n/a	92.82%	98.07%	94.55%	99.87%	106.62%	108.92%	103.36%	104.41%	n/a	128.91%	109.64%	92.90%	n/a	106.57%	93.19%	90.05%	97.38%	3	10	2	87%
Coastal Bend	n/a	n/a	74.64%	104.89%	102.46%	100.92%	112.62%	80.65%	110.06%	99.29%	n/a	79.38%	97.60%	99.50%	n/a	76.67%	99.03%	95.50%	82.42%	2	8	5	67%
Concho Valley	n/a	n/a	72.80%	97.63%	104.52%	99.54%	102.47%	136.37%	90.25%	101.56%	n/a	101.49%	121.91%	97.69%	n/a	112.99%	110.18%	91.71%	74.63%	4	9	2	87%
Dallas	n/a	n/a	76.74%	99.21%	101.33%	101.54%	109.99%	131.18%	93.22%	93.78%	n/a	106.98%	98.19%	95.72%	n/a	95.73%	97.65%	98.14%	119.72%	3	11	1	93%
Deep East	n/a	n/a	72.24%	96.89%	101.97%	98.64%	110.26%	139.67%	91.91%	90.73%	n/a	90.65%	90.84%	90.50%	n/a	117.11%	99.78%	99.06%	92.58%	3	11	1	93%
East Texas	n/a	n/a	76.38%	92.52%	103.20%	100.52%	106.32%	127.67%	103.98%	99.00%	n/a	94.26%	94.70%	99.86%	n/a	106.51%	103.40%	108.49%	111.04%	3	10	2	87%
Golden Cresce	n/a	n/a	96.56%	97.07%	109.84%	104.36%	116.66%	126.40%	104.97%	95.61%	n/a	97.35%	102.88%	97.92%	n/a	96.61%	90.08%	120.21%	152.44%	5	10	0	100%
Gulf Coast	n/a	n/a	76.34%	94.28%	96.01%	98.81%	107.81%	106.67%	96.68%	92.87%	n/a	90.70%	88.72%	82.26%	n/a	78.72%	94.89%	97.53%	127.85%	3	7	5	67%
Heart of Texas	n/a	n/a	83.88%	95.39%	104.68%	100.89%	104.37%	111.93%	107.78%	122.56%	n/a	89.49%	103.12%	113.88%	n/a	69.44%	111.72%	103.14%	80.37%	4	7	4	73%
Lower Rio	n/a	n/a	87.00%	102.18%	108.51%	98.58%	109.63%	135.83%	95.87%	98.65%	n/a	107.05%	98.90%	97.93%	n/a	98.29%	95.23%	101.39%	88.70%	3	10	2	87%
Middle Rio	n/a	n/a	69.16%	100.41%	103.93%	97.19%	101.68%	138.25%	94.02%	94.01%	n/a	92.57%	118.06%	105.27%	n/a	74.08%	98.35%	91.56%	123.90%	3	10	2	87%
North Central	n/a	n/a	74.70%	97.43%	97.23%	103.01%	118.29%	113.48%	98.66%	97.40%	n/a	89.58%	97.46%	96.32%	n/a	94.36%	103.86%	108.38%	124.77%	3	10	2	87%
North East	n/a	n/a	74.06%	100.62%	99.17%	100.95%	105.86%	122.15%	107.59%	110.90%	n/a	112.87%	98.96%	103.08%	n/a	75.17%	106.81%	91.13%	102.73%	4	9	2	87%
North Texas	n/a	n/a	67.24%	96.67%	100.00%	101.67%	103.93%	144.73%	100.00%	99.32%	n/a	117.40%	100.00%	111.11%	n/a	57.01%	87.82%	111.02%	105.75%	4	8	3	80%
Panhandle	n/a	n/a	98.92%	97.59%	104.49%	101.98%	108.63%	138.07%	108.90%	103.44%	n/a	96.44%	109.04%	110.11%	n/a	120.05%	96.50%	113.34%	100.19%	5	10	0	100%
Permian Basin	n/a	n/a	73.72%	99.28%	106.16%	100.04%	107.29%	122.22%	89.08%	83.52%	n/a	96.10%	116.32%	97.22%	n/a	91.79%	109.78%	122.55%	73.25%	5	6	4	73%
Rural Capital	n/a	n/a	79.68%	97.84%	105.32%	105.04%	114.63%	137.88%	101.17%	102.51%	n/a	108.57%	107.32%	101.44%	n/a	111.11%	100.68%	102.33%	122.73%	6	8	1	93%
South Plains	n/a	n/a	63.38%	105.27%	102.71%	99.15%	107.77%	145.83%	110.49%	108.05%	n/a	97.57%	121.00%	105.69%	n/a	106.28%	116.43%	125.23%	137.76%	8	6	1	93%
South Texas	n/a	n/a	82.38%	97.82%	97.99%	100.88%	94.68%	155.17%	95.86%	112.31%	n/a	107.72%	114.42%	111.73%	n/a	131.58%	126.92%	120.21%	115.58%	8	5	2	87%
Southeast	n/a	n/a	64.26%	98.19%	105.61%	99.61%	105.09%	120.62%	106.83%	103.21%	n/a	103.59%	101.89%	100.61%	n/a	121.86%	94.80%	96.61%	111.04%	5	9	1	93%
Tarrant	n/a	n/a	70.14%	97.03%	102.54%	102.45%	114.69%	128.02%	98.14%	94.01%	n/a	91.66%	91.10%	96.28%	n/a	88.19%	89.58%	92.64%	75.68%	2	9	4	73%
Texoma	n/a	n/a	71.00%	102.80%	103.58%	102.87%	105.41%	135.62%	102.71%	106.38%	n/a	101.79%	114.42%	111.11%	n/a	120.00%	100.71%	96.47%	94.53%	5	9	1	93%
West Central	n/a	n/a	76.48%	100.06%	98.77%	98.79%	105.10%	117.12%	100.26%	81.96%	n/a	90.05%	105.06%	83.48%	n/a	111.11%	104.08%	106.72%	109.89%	3	9	3	80%
+P	0	0	0	2	7	1	23	27	2	3	0	4	6	6	0	9	6	6	12	114			
MP	0	0	3	22	20	27	4	0	24	23	0	20	21	20	0	12	20	22	9	247			
-P	0	0	25	4	1	0	1	1	2	2	0	4	1	2	0	7	2	0	7	59			
% MP & +P	N/A	N/A	11%	86%	96%	100%	96%	96%	93%	93%	N/A	86%	96%	93%	N/A	75%	93%	100%	75%	86%			
From			10/19	10/19	7/18	1/18	7/18	1/18	7/18	1/18		1/18	7/18	1/18		1/18	7/18	1/18	1/18	From			
To			6/20	6/20	6/19	12/18	6/19	12/18	6/19	12/18		12/18	6/19	12/18		12/18	6/19	12/18	12/18	To			



Outcomes for Opportunity Initiative

The challenge:

Fifteen million people turn to the workforce system each year for advice and information to help them find a job or prepare for their next opportunity. And yet, there is very little existing data about the effectiveness of the hundreds of thousands of job training programs whose purpose is to set people on the pathway to economic mobility.

What do participants earn after completing a program? What does historical data say about the likelihood of a person's completion? Surfacing consistent outcomes data will unlock a myriad of opportunities. Job seekers to know which programs have the best chances of getting them the career they aspire to. Training organizations would begin to accelerate the improvement of their programs. And government institutions would be empowered with the data needed to allocate workforce dollars to the best programs.

A few challenges stand in the way of addressing the “outcomes data gap”:

- Training providers often don't have the talent, resources, or expertise to collect and analyze data about their programs
- Workforce boards often aren't empowered to support training providers with operational insights or in making data-driven decisions
- There is no scalable mechanism to collect outcomes data

The solution:

- **An Outcomes for Opportunity Center:** Workforce boards and training providers need a resource to scaffold their move toward data-driven decision-making. The Outcomes for Opportunity Center will be composed of a team of data scientists who will be a source of expertise for workforce boards and nonprofit training providers.
- **A user-first product solution for outcomes data:** Job training providers don't see the benefits back of the data they share for compliance, have troubles keeping track of their impact months after program completion and don't have an easy way to analyze and compare programs. By identifying a minimum viable data set, linking program data to administrative and developing a common dashboard, the initiative will enable better, more actionable use of data.

The goal is to help build a future of data-driven workforce development in America. As a pilot site, your support would be invaluable in shaping and powering this consortium's initial approach to this complex work.

With expertise and resources shared from initial pilot groups of **leading-edge workforce boards**, our team will:

- Apply new technology to an old problem: help build digital standards and infrastructure that integrate into existing workforce board processes, providing a means of linking participant data to outcomes with minimal overhead.
- Build a new people-centered, data-driven team: help hire and grow a team of multi-faceted professionals that workforce boards can rely on to help bridge the gap between their existing tech capability and a simple solution to deliver outcomes in a way that works for them.
- Grow data-driven workforce systems: drive a mindset shift in the workforce development space toward evidence-tested, data-driven methods and programs.

8.9%
June Unemployment Rate
May: 12.8%

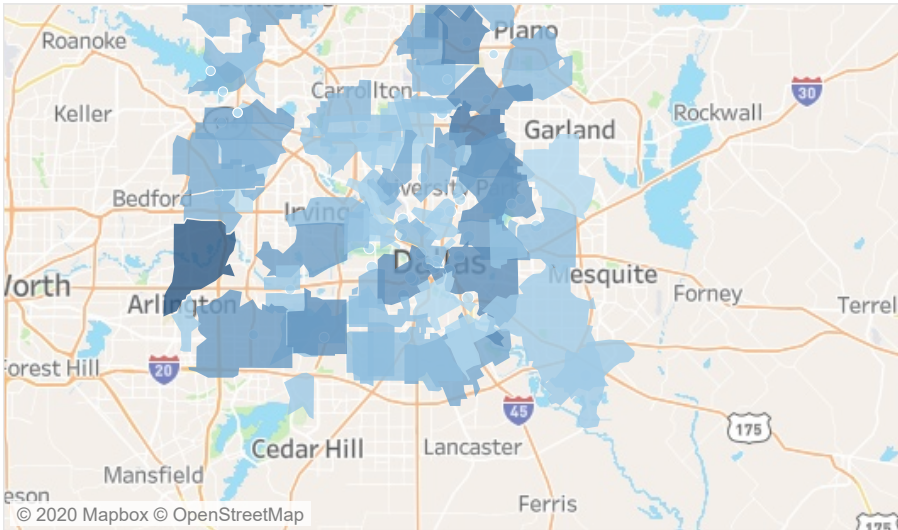
255,701
UI Claims since March 1st 2020
Average of 11,623 UI Claims per Week

-5%
Employment Change
June year-over-year loss of 65,632 jobs

UI Claims by ZIP Code

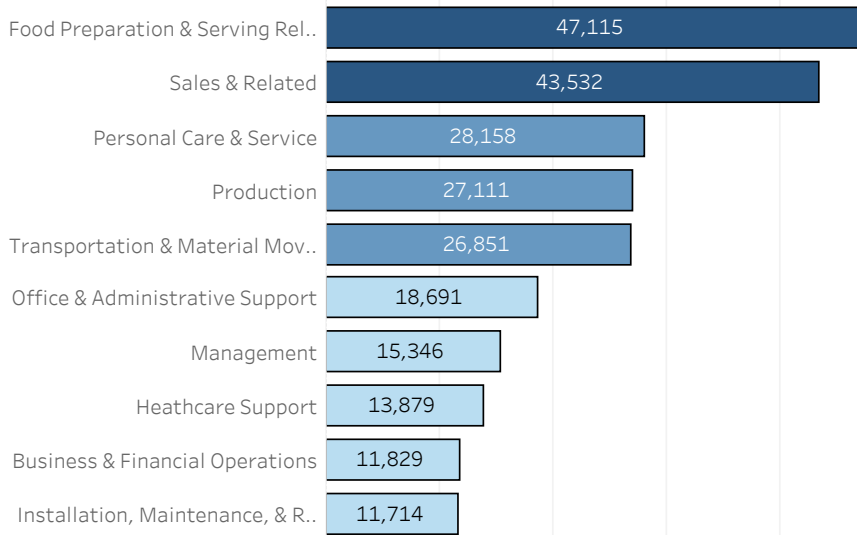
March - July

Claims
1 19,145

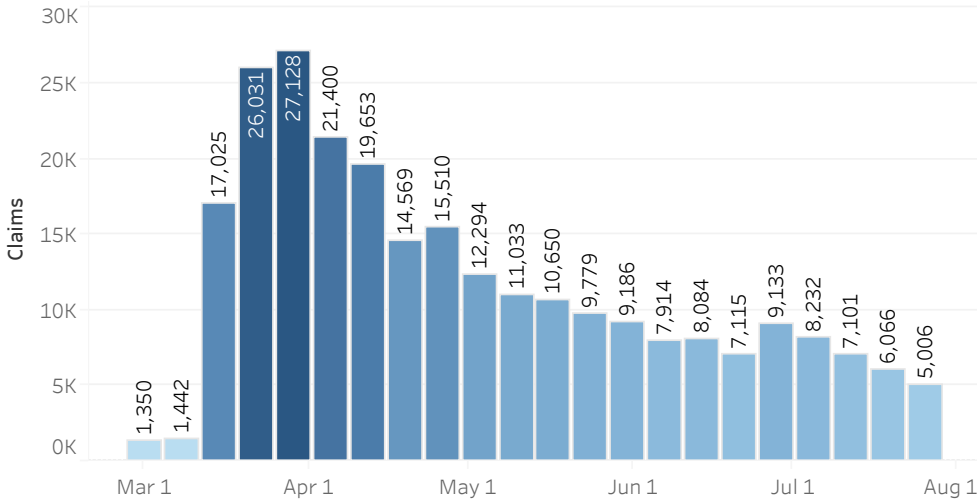


Top 10 Occupations

March - July

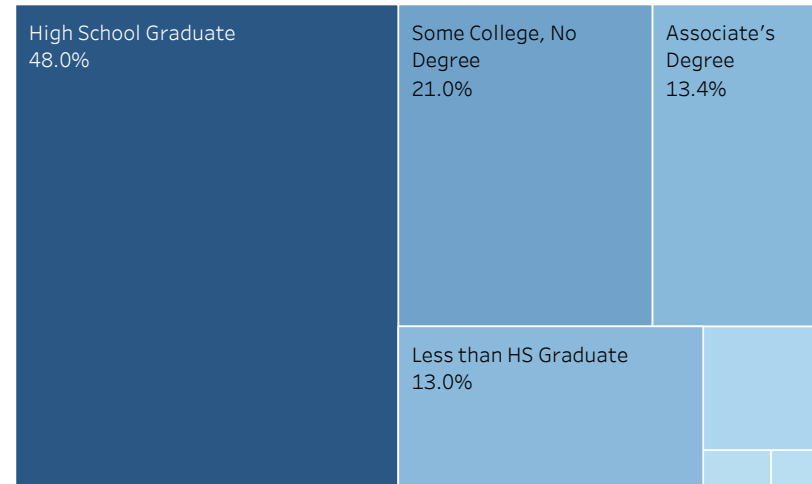


Weekly UI Claims



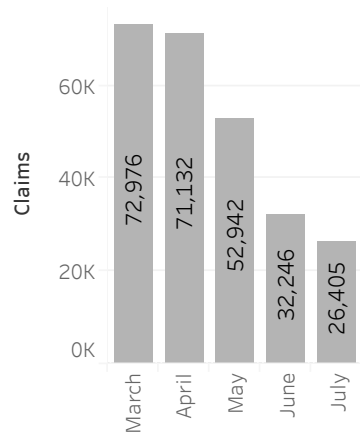
Educational Attainment

March - July



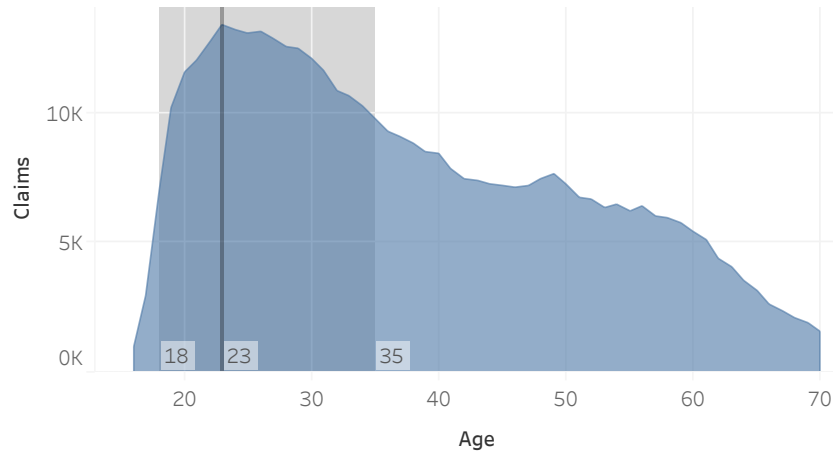
UI Claims

March - July



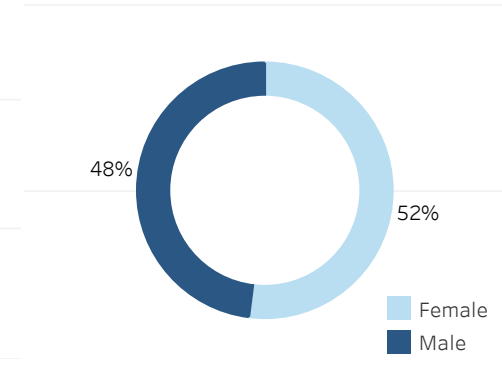
Age

March - July



Gender

March - July



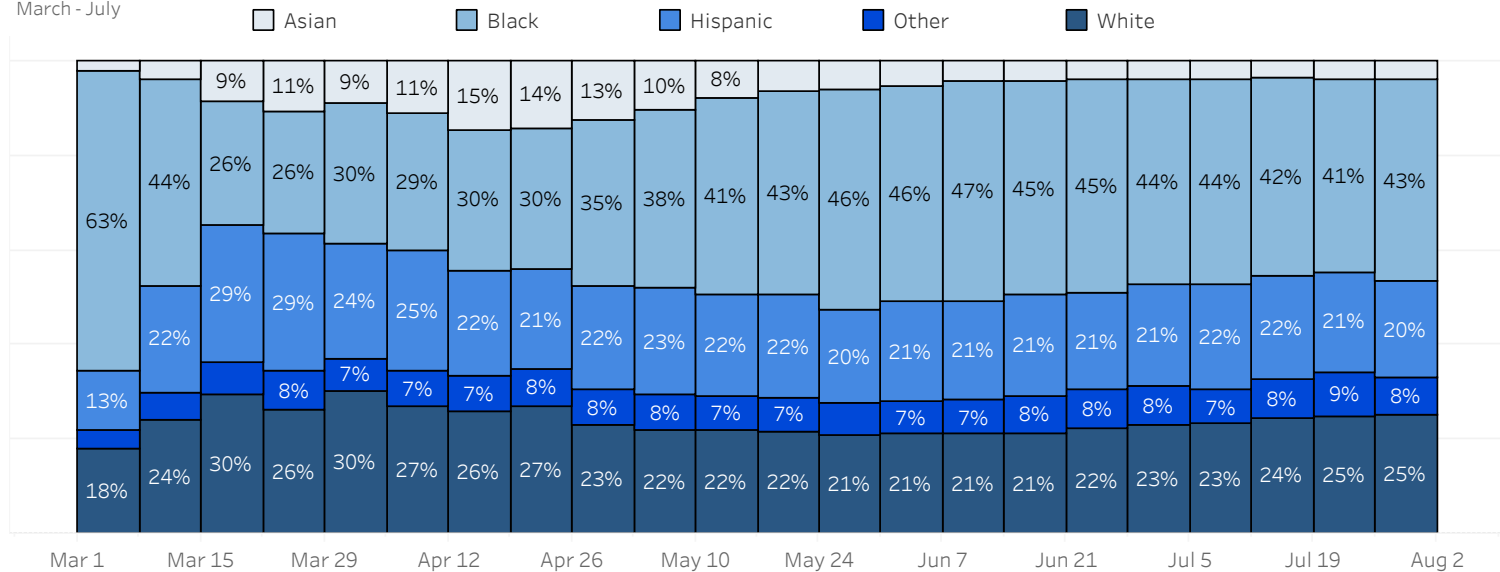
Ethnicity

Total Claimants March - July

Asian	9%
Black	35%
Hispanic	23%
Other	7%
White	25%

Ethnicity of Claimants By Week

March - July



I. Contracts

Ratification of Contracts

In June, Board authorization was given to the President to act on contracts and policy issues for workforce funding streams, as appropriate. Staff is requesting ratification of the following contracts with additional funds as listed below:

I. Adult Education and Literacy (AEL) Contract

Effective July 1st, the Board began program year 3 of the AEL grant from Texas Workforce Commission (TWC). The grant period is July 1, 2018 through June 30, 2021. Staff has negotiated with our existing partners: Dallas College, Irving ISD, Richardson ISD, Wilkinson Center, and Equus Workforce Solutions (formerly ResCare Workforce Services) to continue providing AEL services to meet the grant requirements. PY3 performance targets from TWC has not been received at this time, but will be negotiated upon receipt. In addition, we have received a new grant, Workforce Integration Initiatives (WII), to support case management, follow up and enhanced services. The chart represents the funding awards for program year 3 (PY3) and the WII funding, effective July 1, 2020:

AEL Consortium Partners	PY3 funding	WII funding
Dallas College	\$ 4,303,000	\$ 116,114
Irving ISD	\$ 668,000	\$ 19,100
Richardson ISD	\$ 374,000	\$ 11,100
Wilkinson Center	\$ 974,000	\$ 27,250
Equus Workforce Solutions*	\$ 70,000	

**Equus Workforce Solutions does not provide curriculum, but provides outreach efforts through our workforce system; assists with administration of assessment testing during registration at partner sites; orientations, job search and resume workshops, recruitment of employers to host on-site AEL classes for their employees; and on-site job fairs, job readiness and WIOA services at all AEL locations.*

II. ChildCareGroup Child Care Assistance Contract Amendment

ChildCareGroup (CCG) provides management and operations of the child care subsidy program, as well as quality activities in Dallas County. CCG has requested additional operational funds to cover cost through September 30, 2020 to continue to serve parents and providers. In addition, we have received funds from TWC for additional direct care services; and from the City of Dallas to provide micro-grants to providers located within the City of Dallas. Staff request an amendment to CCG’s existing FY20 contract as follows:

- \$65,541 in operations to cover costs of additional operational activities;
- \$1,260,000 in CCF discretionary funds for the 25% enhancement reimbursement rates for providers; and
- \$680,000 in City of Dallas CARES Act funds for providers in the chart below.

External Child Care Assistance Funding	Amount
North TX Cares (Dallas Foundation's COVID-19 Relief Fund) Micro grants of \$3000 for Dallas child care centers	\$ 20,000
Dallas County Emergency Childcare Assistance Program Micro grants \$3000 for child care centers in Dallas County, but not in the City of Dallas	\$ 400,000
North TX Cares (Dallas Foundation's COVID-19 Relief Fund recommended by Myra and Darwin Smith) Micro grants of \$3000 for Dallas child care centers	\$ 16,667
City of Irving Micro-grants of \$5000 for Irving child care centers	\$ 500,000
City of Irving Subsidized childcare payments for 90 days to assist parents who return to work	\$ 750,000
City of Dallas Micro-grants of \$5000 for Dallas child care centers	\$ 680,000
Total External Child Care Assistance Funding	\$2,366,667

III. Equus Workforce Solutions (formerly ResCare Workforce Services) Workforce Center Contract Amendment

Equus provides management and operations of the workforce centers in Dallas County offering workforce assistance to customers. Equus continues to provide services remotely during this pandemic. Funds have been received from TWC to expand staffing to ensure virtual services to customers. Staff request an amendment to the existing FY20 Equus workforce center contract as follows:

- \$200,000 in Employment Services funds for temporary staff effective April 24 2020 and
- \$107,533 in COVID-19 Response Statewide funds for rapid response (layoff services) staff, online videos and other enhanced services effective June 12 2020.

Contractor Incentive

The Incentive matrix for Equus Workforce Solutions (formerly ResCare Workforce Services, Inc.) is determined each year based upon the Board’s performance targets set by Texas Workforce Commission, and available funding. The Board reviewed and approved the matrix in January 2020. Due to the pandemic and circumstances beyond our control, performance was interrupted, converted to virtual service, and state requirements for customers were waived (job search). TWC has not provided revised Board performance for 2020, but continue to emphasize that February was our last “normal” month of measuring statewide systems. We commend Equus for exemplary service to customers, and their assistance in moving all services “home”. With respect to the circumstances, and TWC’s confirmation that incentive measures are a local matter, staff requests the following amendments to the existing incentive matrix:

- Remove **Claimant Reemployment within 10 weeks and Employer Workforce Assistance** due to lack of TWC data from the WorkInTexas system; and redistribute those risks to remaining measures;
- Amend the **cumulative period year-end date from September 2020 to February 2020**, for all measures;
- Noting the Contractor only had the opportunity to perform for five months on two 12- month cumulative measures, amend the definition of “met the target” from 95% to 90% for **Choices Full Work Rate – All Family; and Non-Custodial Parents**; and
- Amend the incentive target from within 5% to within 10% of target to earn 100% of the incentive percentage at risk for all performance measures.

Budget Period: October 1, 2019 – September 30, 2020 (Revised Performance End Date to February 29, 2020)

Performance Measure	Performance Target	Percentage at Risk	Revised Percentage at Risk
Claimant Reemployment within 10 weeks	58.12%	4.00%	
Employer Workforce Assistance	*TBD*	4.00%	
Choices Full Work Rate - All Family	50.00%	50.00%	
Employed/Enrolled Q2 Post Exit - All Participants	69.00%	5.00%	6.00%
Employed/Enrolled Q2-Q4 Post Exit - All Participants	84.00%	5.00%	6.00%
Median Earnings Q2 Post Exit - All Participants	\$5,425	5.00%	6.00%
Credential Rate - All Participants	60.00%	0.00%	
Employed Q2 Post Exit - Adult	77.40%	4.50%	5.00%
Employed Q4 Post Exit - Adult	77.80%	4.50%	5.00%
Median Earnings Q2 Post Exit - Adult			
Credential Rate - Adult	82.00%	4.50%	6.00%
Employed Q2 Post Exit - DW	86.30%	4.50%	5.00%
Employed Q4 Post Exit - DW	86.60%	4.50%	5.00%
Median Earnings Q2 Post Exit - DW			
Credential Rate - DW	81.70%	4.50%	6.00%
Total		100.00%	

*Profit not to exceed \$700,000 (WIOA Adult, WIOA DW, TANF and SNAP)

All incentives are payable only on **cumulative February 2020 final performance report,

MP = **percent of target is within 10% of the target** – earns 100% of the incentive percentage at risk.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 3/31/2020
FEBRUARY 2020 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		2	12	1	93.33%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC 1	Claimant Reemployment within 10 Weeks	n/a	n/a	n/a	58.12%	N/L	N/L	57.79%	N/L	N/L	N/L	N/L	N/L	N/L	7/19	11/19
1	# of Employers Receiving Workforce Assistance	N/L	N/L	-----	-----	N/L	N/L	11,033	N/L	N/L	N/L	N/L	N/L	N/L	10/19	2/20

1. In August 2019, TWC implemented a replacement for its WorkInTexas.com online labor exchange system. Unfortunately, TWC is currently unable to connect employer service data across the old and new systems, which prevents us from accurately reporting performance at this time. When the issue is resolved, we will begin reporting this measure again.

Program Participation Measures

TWC	Choices Full Work Rate - All Family Total	-P	91.34%	50.00%	50.00%	45.67%	50.27%	44.75%	187	46.45%	44.50%			10/19	2/20
									408						
TWC 2	Avg # Children Served Per Day - Combined	MP	104.03%	16,427	16,427	17,089	14,642	11,424	1,862,731	17,635	16,252			10/19	2/20
									109						

2. On 1/7/2020, the Commission approved updated CC targets but we delayed implementation to provide time to ramp-up where needed. These targets are now all in effect with the February MPR.

WIOA Outcome Measures

LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	99.48%	69.00%	69.00%	68.64%	70.30%	70.25%	18,936	69.11%	68.12%			7/18	12/18
									27,587						
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	100.74%	84.00%	84.00%	84.62%	84.86%	84.67%	17,605	85.11%	84.10%			1/18	6/18
									20,804						
TWC	Median Earnings Q2 Post Exit – C&T Participants	MP	104.54%	\$5,425.00	\$5,425.00	\$5,671.55	\$5,497.44	\$5,283.93	n/a	\$5,373.88	\$6,056.45			7/18	12/18
									17,882						
LBB-K	Credential Rate – C&T Participants	+P	130.77%	60.00%	60.00%	78.46%	74.63%	72.20%	244	80.85%	76.47%			1/18	6/18
									311						
DOL-C	Employed Q2 Post Exit – Adult	MP	92.08%	77.40%	77.40%	71.27%	73.30%	71.00%	129	71.05%	71.64%			7/18	12/18
									181						
DOL-C	Employed Q4 Post Exit – Adult	MP	91.08%	77.80%	77.80%	70.86%	69.88%	70.55%	124	72.84%	69.15%			1/18	6/18
									175						
DOL-C	Median Earnings Q2 Post Exit – Adult	---	-----	-----	-----	\$5,128.07	\$6,385.18	\$4,969.23	n/a	\$5,057.16	\$6,047.51			7/18	12/18
									129						
DOL-C	Credential Rate – Adult	MP	105.27%	82.00%	82.00%	86.32%	80.00%	80.35%	82	86.00%	86.67%			1/18	6/18
									95						
DOL-C	Employed Q2 Post Exit – DW	MP	95.79%	86.30%	86.30%	82.67%	87.24%	83.82%	124	80.28%	84.81%			7/18	12/18
									150						
DOL-C	Employed Q4 Post Exit – DW	MP	93.82%	86.60%	86.60%	81.25%	87.82%	83.85%	91	82.50%	80.56%			1/18	6/18
									112						
DOL-C	Median Earnings Q2 Post Exit – DW	---	-----	-----	-----	\$9,358.00	\$9,111.55	\$9,232.00	n/a	\$8,672.43	\$10,983.09			7/18	12/18
									123						
DOL-C	Credential Rate – DW	MP	93.46%	81.70%	81.70%	76.36%	73.74%	79.63%	42	84.21%	72.22%			1/18	6/18
									55						

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 3/31/2020
FEBRUARY 2020 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes															

WIOA Outcome Measures

DOL-C	Employed/Enrolled Q2 Post Exit – Youth	MP	97.30%	73.20%	73.20%	71.22%	72.96%	69.29%	$\frac{198}{278}$	71.43%	70.97%			7/18	12/18
DOL-C	Employed/Enrolled Q4 Post Exit – Youth	MP	97.12%	72.50%	72.50%	70.41%	71.01%	71.03%	$\frac{207}{294}$	71.14%	69.66%			1/18	6/18
DOL-C	Credential Rate – Youth	+P	124.55%	65.10%	65.10%	81.08%	66.13%	73.50%	$\frac{60}{74}$	80.00%	82.05%			1/18	6/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

Non-Custodial Parent Profit Matrix

Performance Measure	Performance Target	Percentage at Risk
Obtained Employment Rate	65.00%	50.00%
Retained Employment Rate	50.00%	50.00%
Total		100.00%

**Profit not to exceed \$15,000*

*** All incentives are payable only on **cumulative February 2020 final performance report.***

*MP = **percent of target is within 10% of the target** – earns 100% of the incentive percentage at risk.*

RECOMMENDATION: Board ratification of amendments to existing contracts to Adult Education & Literacy partners (Dallas College, Irving ISD, Richardson ISD, Wilkinson Center & Equus), ChildCareGroup, Equus, and the incentive matrix to Equus workforce center contract, as presented above.

II. Policy

Child Care Transfer

WFSDallas will follow the Texas Workforce Commission Guidance #07-20, change 1, and as it applies to the Child Care System serving Dallas County.

Board policy requires a two-week waiting period prior to ending care at a facility when a parent requests a transfer. During the waiting period, the child's referral at the original provider will continue unless the parent requests a suspension. Parents who have extenuating circumstances that require an immediate transfer will be processed on a case by case basis.

Board Staff will require Contractor to clearly document all request to transfer children in TWIST Counselor Notes.

Support Services Policy

Boards are required to establish a policy on supportive services that ensures resources and service coordination, including providing transportation assistance and dealing with work related expenses. This policy has been modified to assist with work-related equipment (to include technology/Wi-Fi specific for training access or required for work) and supplies, work or interviewing clothing, payment for vocational exams or certifications, or other work-related expenses. All costs must be reasonable, necessary, and allowable. The Board will provide supportive services to eligible participants. Support services are made available to enable participation in program activities, transition into unsubsidized employment, and retain employment beyond placement. Those applicants with needs that cannot be addressed through the workforce programs will be referred to external community services agencies.

RECOMMENDATION: Board authorization to approve policies presented.

III. Procurement

Recommendation for Child Care Services RFP






Child Care Services procurement was released on July 14, 2020 with responses due back on August 11, 2020. Only one response was received. Our existing contractor, ChildCareGroup (CCG) provided the only bid. The proposal was evaluated and scored 77 of 100 points. We have complied with procurement guidance through the Texas Workforce Commission, and Board policy and will maintain documentation on record that will validate Board compliance and for monitoring review.








CCG requested a budget of \$5,877,115 for the management and operation of child care services; however, the amount exceeds the available budget for administration and operation. The final sum will be negotiated to arrive at an affordable sum. Reviewers have a variety of questions that will also be resolved in negotiations.

CCG has been an exemplary contractor in most areas of performance. They are definitely a champion of the Child Care industry. Throughout their work with us, and specifically within the pandemic, they have provided remarkable support for our system partners, parents and providers.

RECOMMENDATION: Authorization to negotiate with ChildCareGroup and execute a fiscal year contract to begin October 1, 2020. The final contract amount will be presented to the Board for ratification in September.

Quality Assurance and Oversight

	Review final with no issues		New Review
	Pending final review		Pending Report
	Review final with issues		

May-June 2020 Gulf Coast Trades		Fiscal Review Status: Review completed. Pending report from monitor.
October 2019 Rescare		Fiscal Review – Recommendations were made relating to the following areas: expenditure disbursements and financial reporting Status: Review final with no issues.
October 2019 ChildCare Group		Fiscal Review – Recommendations were made relating to the following areas: Expenditure disbursements, recoupment, provider payments, procurement and property management. Status: Review final with no issues.
October 2019 WIOA Adult – Rescare DC 01-20		Program Review – Recommendations were made relating to the following areas: Eligibility, service priority, individualized career services, support services and TWIST data entry. Status: Pending contractor response.
December 2019 – January 2020 Childcare Group		Program Review – Recommendations were made relating to the following areas: Eligibility, Parent share of cost and Data integrity Status: Review final with no issues.
May – June 2020 AEL – Richardson ISD		Fiscal Review Status: Review in progress.
May – June 2020 AEL – Wilkinson Center		Fiscal Review Status: Review in progress.
<p>FY20 TWC Monitor Report – no findings for the review period of September 1, 2018 – August 31, 2019. Reviewed childcare services, Choices/TANF, ES, TAA, WIOA. FY20 Report for SNAP – SNAP policy issue for timely sanctions. <i>(See reports attached)</i>.</p> <p>UPCOMING Review FY21 TWC Monitor Report – November 9 – 13, 2020. Special Review for National Dislocated Worker Grant – March 1-5, 2021.</p>		

Texas Workforce Commission

A Member of Texas Workforce Solutions

Report #20.06.0001

June 16, 2020

Ms. Laurie Bouillion Larrea, President
Workforce Solutions Greater Dallas
Ross Tower, 500 N. Akard Street, Ste. 3030
Dallas, Texas 75201

Bryan Daniel, Chairman
Commissioner Representing
the Public

Julian Alvarez
Commissioner Representing
Labor

Aaron Demerson
Commissioner Representing
Employers

Edward Serna
Executive Director

Dear Ms. Larrea:

Our review of the programs administered by Workforce Solutions Greater Dallas indicates that controls exist to support proper administration of fiscal and program operating systems, and compliance with Equal Opportunity policies, procedures, and accessibility standards.

We were on site the week of November 4, 2019, and reviewed Child Care Services, Choices (employment services for Temporary Assistance for Needy Families), Employment Services, Trade Adjustment Assistance, and Workforce Innovation and Opportunities Act programs administered by the Board. The review covered the period September 1, 2018, through August 31, 2019, and included tests of transactions and fiscal and program controls.

Although not a finding, we noted the Board did not ensure all case actions for Noncustodial Parent Choices were properly documented in files or complete information entered in TWIST/COLTS. Specifically, staff did not re-engage with the participant prior to submitting a Request for Removal; and staff did not send Requests for Removal to OAG appropriately and timely. TWIST Counselor Notes or COLTS did not document the planned gap in service, the Failed to Participate box was not checked, and not all actions, (missed appointments, sanctions for noncompliant status), were documented in TWIST Counselor Notes and COLTS.

We also noted the Board did not limit charges for meals to the lesser of actual costs; or maximum state rate in effect the day the expense was incurred. While the review was in progress, the Board corrected the travel reimbursement policy.

In addition, the MOU between the Board and its SCSEP partner did not contain all required elements. During the on-site review, the Board provided an updated MOU with all the required elements that was a waiting signatures.

We appreciate the cooperation and assistance you and your staff provided throughout the review. Should you have any questions, please contact me at (512) 936-2519.

Sincerely,



Gloria Murillo, Director of Field Operations
Subrecipient Monitoring
Regulatory Integrity Division

Texas Workforce Commission

A Member of Texas Workforce Solutions

Bryan Daniel, Chairman
Commissioner Representing
the Public

Julian Alvarez
Commissioner Representing
Labor

Aaron Demerson
Commissioner Representing
Employers

Edward Sema
Executive Director

Report #20.06.0001

June 16, 2020

Ms. Laurie Bouillion Larrea, President
Workforce Solutions Greater Dallas
Ross Tower, 500 N. Akard Street, Ste. 3030
Dallas, Texas 75201

Dear Ms. Larrea:

We have completed our review of the Supplemental Nutrition Assistance Program Employment and Training program administered by Workforce Solutions Greater Dallas. Our review covered the period September 1, 2018, through August 31, 2019.

Our finding is summarized in the enclosed report. TWC Audit Resolution will contact you with an initial notification letter requesting the documentation necessary to resolve the outstanding finding identified in the report. The Board will have 45 calendar days from the issuance of the letter to respond to Audit Resolution with the documentation.

Thank you again for your cooperation and assistance. Should you have any further questions concerning the review, please contact me at (512) 936-2519.

Sincerely,



Gloria Murillo, Director of Field Operations
Subrecipient Monitoring
Regulatory Integrity Division

Attachment

August 20, 2020

Lanette McHazlett Sanchez
Project Manager
Texas Workforce Commission
101 E. 15th Street Room 540
Austin, TX 78778-0001

Dear Ms. McHazlett-Sanchez:

RE: SNAP Finding - Ensure Sanctions are Requested Within the Required Timeframe, and a Timely and Reasonable Attempt to Contact is Conducted Prior to Initiating Sanctions

Board Response - The Board has strengthened its controls to ensure that requests for sanctions are initiated within the TWC required seven calendar days, and a timely and reasonable attempt is made to contact the noncooperating participants before sanctions are requested.

To improve the quality of our SNAP program, staff participated in Texas Workforce Commission led training on 05/12, 05/15 and 05/21. Case Management 101 training was facilitated by our contractor beginning June 1st.

Staff are monitored to ensure the TRA process is being followed and penalties are being requested timely. Counselor note training has been provided and timely data entry was discussed in-depth. WFSDallas ensures that counselor TWIST notes contain:

- the date of noncompliance;
- the date of the timely and reasonable attempt to contact the participant;
- the date of the timely and reasonable attempt appointment; and
- each of the following that is applicable:
 - the date good cause was recommended;
 - the date a penalty was initiated;
 - the date of the rescheduled appointment; and
 - the reason for the rescheduled appointment.

A job developer has been assigned to assist the SNAP Program customers with obtaining and retaining employment, identifying demand occupations and work-from-home job opportunities. A Check-up Call initiative began mid-June allowing staff to contact customers to address barriers and offer supportive services if applicable.

If you should have any questions, please let us know at 214-290-1000.

Sincerely,

Laurie Bouillion Larrea
President

PRESIDENT'S BRIEFING

Item A- COVID-19 Updates

Item B- Special Events

- BIG Tex State Fair Job Fair

Other Discussion