



WORKFORCESOLUTIONS
G R E A T E R D A L L A S

Board of Directors Meeting

April 19, 2011

**Board of Directors Meeting
April 19, 2011 - 7:30 AM**

DART Board Room, 1401 Pacific Avenue, 1st Floor, Dallas, Texas 75202

Call to Order—Patrick Aulson, Chairman

Public Comment

Introduction of New Directors

Declaration of Conflict of Interest

Chairman's Comments

Consent Agenda

Action

- A. Ratification of Actions taken January 18, and February 15, 2011
- B. Review and Approval of February 15, 2011 Minutes
- C. Ratification of Additions to the Eligible Training Provider System List
- D. Approval of Other Customer Service Vendors
- E. Contracts
- F. Endorsement of External Grant Applications and Agreements

Means, Ends and Expectations

Discussion/Action

- A. February Performance Analysis
- B. February Financial Statements and Expenditure Reports

President's Briefing

- A. Veteran Friendly City Initiative **Discussion**
- B. Authorization of Contracts, Partnerships, and Agreements **Action**
 - ResCare – Authorization of Texas Back to Work and Trade Adjustment Assistance Funds
 - Procurement and Contract Project RIO Services
 - Technology, Innovation, and Refresh
- C. Policy **Action**
- D. Quality Assurance and Oversight **Discussion/Action**
- E. Legislative Update **Discussion**
- F. Future Considerations **Discussion/Action**

Closed Session – Meeting with Board Attorney; Closed Meeting Pursuant to §551.071 of Texas Open Meetings Act

General Discussion/Other Business

Introduction of New Directors

TRE' BLACK



One of three children, Mr. Black was born in Rowlett, Texas in 1983. Tre' graduated with a B.B.A. in Finance from Baylor University. He currently works as an Asset Manager for TreCo Investments, Ltd., an affiliate organization of On-Target Supplies & Logistics.

As part of a family of entrepreneurs who own and manage a \$20M firm with 183 employees based in Dallas, that services global customers, and has international responsibilities, Tre' was raised around and received solid business experience. His open access to the firm allowed him to keenly observe the five key measurements of business success; operational, financial, economical, social and political environments. With this foundation, he sought out opportunities for growth by interning at J.P Morgan Chase, TXU/Oncor, Haynes & Boone, LLP and The Foundation for Community Empowerment, a non-profit organization that aids the South Dallas community. Tre' has served in various capacities on several boards and organizational committees including:

2006

- Served as chair of the strategic development committee, while also serving on the finance and legislative committees for the board of Dallas iMedia.
- Acted as Finance Chairman for the Learning for Life, Boy Scouts of America, Circle Ten Council campaign

2007

- Served his city and state while working as a policy analyst for Senator Royce West in the 80th legislative session. His duties were focused towards two Senate committees: Finance and Business & Commerce.

2008

- Appointed as Treasurer for the Dallas County District Attorney, Craig Watkins Campaign

2009

- Served as Finance Chairman for the MLK Dallas Parade & Banquet
- Asked to join the Mayor's Re-Entry Task Force
- Steering committee of Safer Dallas, Better Dallas
- Served on the Dallas Foundations "Pegasus Grant Committee"
- Graduate of the 2009 Leadership Dallas Class

2010

- Appointed to serve on the Park South YMCA board
- Board member of the Dallas Black Chamber of Commerce, serving on the strategic and economic development committees

GAIL JACKSON

Gail Jackson began her career in the hotel industry in the St. Louis Metroplex area. Early in her career she attended Belleville Area College as an honor student where she studied business and accounting. Gail received her certified hotel administrator (CHA) certification in Olive Branch, Mississippi at the Holiday Inn University in 1990. In January, 2000 she attended a hotel refresher "short course" at Conrad Hilton University in Houston, Texas.

Gail and her husband Craig transferred to the Dallas area in 1993. Gail has continued her hotel career in Dallas and has been the general manager for Hilton Garden Inns in both Addison and Irving since 1998. She was the opening General Manager for both hotels.

While working in Addison, Gail was the founder and president of the Addison Hotel Association (falling under the umbrella of the Hotel Association of North Texas) from May 2000 to August 2004.

In September 2004, Gail was hired as the general manager of the new Hilton Garden Inn And conference center- DFW airport south owned and managed by Panade II Ltd. in Irving, Texas.

Gail also serves on the Irving Convention and Visitors Bureau Executive Board of Directors from November 2004 to present.

Since 2005, Gail has served as the President of the Irving –Las Colinas Hotel Association and has been a member of the Hotel Association of North Texas since 1993. She also serves as a Board of Director from May 2000 to present.

She is very active in the Irving community and represents the Irving hotels on all the current events by partnering with city officials on issues that affect the hotel industry.

This year, Gail was elected to serve a three year term as a Board of Director for the Irving chamber of Commerce. The Hilton Garden Inn DFW Airport South has been a member of the Irving –Las Colinas Chamber of Commerce since 2004.

In 2007 Gail was asked to be on the Tourism Advisory Board for the Irving ISD. She is still active with the Irving ISD and this year is serving on the Irving ISD Superintendent's Advisory Board.

Gail is also a supporter of our local charities and donates whenever possible to Irving Cares, a better tomorrow, DFW Human Society and our Irving animal campus.

WORKFORCESOLUTIONS

G R E A T E R D A L L A S

Monthly Meeting Schedule

2011

NEW Meeting Dates

Please note meetings are now held on the 3rd TUESDAY of the month.

January 18, 2011	Summer Break
February 15, 2011	August 16, 2011
Spring Break	September 20, 2011
April 19, 2011	October 18, 2011
May 17, 2011	November 15, 2011* <i>Site TBA—DART Unavailable</i>
June 21, 2011* <i>Dallas Regional Chamber</i>	Winter Break

2012

Proposed Meeting Dates

January 17, 2012	Summer Break
February 21, 2012	August 21, 2012
Spring Break	September 18, 2012
April 17, 2012	October 16, 2012
May 15, 2012	November 21, 2012
June 19, 2012	Winter Break

Unless otherwise noted, meetings will be held at the Dallas Area Rapid Transit (DART) Board Room, 1401 Pacific Avenue, First Floor.

Consent Agenda April 19, 2011

- A. Ratifications of Actions taken January 18 and February 15, 2011 – Board ratification of actions taken at the January 18 and February 15, 2011 Board meetings. Page 8.
- B. Review and Approval of February 15, 2011 – Board authorization to approve February 15, 2011 Meeting Minutes. Page 14.
- C. Ratification of Additions to the Eligible Training Provider System List – Staff received thirty five vendor applications to provide Workforce Investment Act training. Staff recommends two programs for approval with Trinity Valley Community College for Welding Certificate and Pipe Welding Certification. The remaining programs not recommended are encouraged to re-submit, unless training program is not on the targeted occupations list. Page 19.
- D. Approval of Other Customer Service Vendors
I. ST/Prevocational Training Vendors – Staff received two proposals submitted in response to the open procurement which include: 1) CTK Healthcare and Career Institute. This proposal did not meet the Board's required threshold in consideration for adding to the approved list of ST/Prevocational Training providers. 2) YWCA of Metropolitan Dallas – this proposal did not meet specific federal requirements for ST/Prevocational Procurement. Staff will continue to work with YWCA. Page 21.
II. Job Search Transition Workshops – Vendor agreements for renewal include: Maximum Motivation Training Systems, Taylor Smith Consulting, LLC, and Whitmire Executive Solutions. Page 21.
- E. Contracts – Staff recommends accepting a final close-out from Unique Employment Services to incorporate an additional \$41,958 into their 2010 contract for ARRA WIA Youth Payroll Services. Statewide Funds - Due to the fluctuation of spending trends in Statewide funds assigned to the Dallas County Community College District, staff recommends flexibility to report all expenditures across the two existing Statewide grants. Costs will be assigned to the grants based upon expiration of funds. Page 22.
- F. Endorsement of External Grant Applications and Agreements – Staff reviewed and recommend support of the following grant applications: Department of Labor Civic Justice Corp – 1) Urban League of Greater Dallas and North Central Texas grant for juvenile offenders, 2) City of Dallas partnering with Academic Realities partnering to serve 168 at-risk youth, Department of Labor Re-integration of Ex-offenders – 1) Pleasant Grove Mission Possible grant for 390 ex-offenders, 2) HIS Bridgebuilders grant for 159 participants within Southern and Western areas of Dallas, Department of Labor Career Pathways – 1) El Centro partnering with Texas Health Resources and numerous other healthcare employers, 2) Austin Community College District partnering with numerous area boards and community colleges to provide career pathways, Department of Labor Trade Adjustment Assistance – 1) Dallas County Community College District partnering with a National Consortium of Community Colleges to serve trade affected workers within health care careers, 2) Richland College and partners working with community colleges throughout the nation to establish a online community college portal, Texas Workforce Commission Skills Development Funds – Richland College partnering with 14 physician offices to train 237 healthcare workers, Texas Workforce Commission, Regional Cooperation Grant – Consortium of eight workforce Board partnering to increase workers' skills and improving competitiveness of the Life Sciences Cluster. Department of Labor, Enhanced Transitional Jobs Demonstration Program – Urban League of Greater Dallas & North Central Texas proposes to train 1,000 participants with approximately 60% will receive unsubsidized employment and 70% will retain employment for 6 months or longer. Staff has received three additional proposals for support. We are still awaiting information. These grants will be presented at the next meeting pending support. Page 23.

RECOMMENDATION: Board authorization to approve the consent agenda.

Consent Item – A
Ratification of Actions Taken January 18, and February 15, 2011

<p>Directors Present Patrick J. Aulson, Chairman Kenneth Bernstein Andrew F. Brown Kyllan Cody Amy P. Cuellar Rod Cuevas Rolinda Duran Cathy Kusaka Fraser Jay Fox Gilbert Gerst Steve Hargrove Linda Henrie, Ed.D., Treasurer Kay Irlas Mark King Jay Klingelhoffer Wright L. Lassiter, Jr., Ed.D Vernon Proctor Eddie Reeves, Vice Chairman Tom Sadler Martha Stowe</p>	<p>Directors Absent Elaine Lantz James Oberwetter Scott Smith</p>
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MINUTES

Gilbert Gerst formally installed the slate of officers for 2011 – 2012. The incoming Chairman **Patrick Aulson** then presented the outgoing Chairman **Gilbert Gerst** with a crystal board gavel.

Call To Order/Welcomes

Patrick Aulson, Chairman, called the Board of Directors meeting to order at 7:35 am and welcomed everyone in attendance. A quorum was present.

Public Comment - None

Declaration of Conflict of Interest

Dr. Wright Lassiter – DCCCD

Kyllan Cody – Richland College

Introduction of New Board Members

The following new board members introduced themselves:

Kay Irlas - TE Consultant at Region 10 ESC

Kyllan Cody – Vice President of Operations at Methodist Charlton Medical Center

Mark King – CEO and President of Micropac Industries, Inc.

Chairman's Comments

Patrick Aulson reported that the country's unemployment rate is 9.3 % and Texas' rate is about 8.3 %. There will still be a lot of challenges in the upcoming year with jobs. Some key issues that the Board will be dealing with are the renewal of the child care and youth program contracts. Many proposals will be received and reviewed. ResCare's contract will also be reviewed and we'll be working closely with them to improve and maintain performance. All Board members received a flash drive with a PowerPoint presentation on WFSDallas. Pat wants all members to review the presentation and use it to make presentations to their staff and other organizations. He wants to get our brand out in the business community. Please contact Connie Martinez once you have done a presentation. If a board member wants staff to come out and assist with the presentation, please contact John Kuznar or Linda Davis.

Audit Committee Report

The Audit committee will meet in February to review the budget, healthcare insurance, and personnel policies. A report will be presented at the February board meeting.

Consent Agenda

A. **Review and Approval of October 20, 2010 Meeting Minutes**

B. **Ratification of Additions to the Eligible Training Provider System List**

WFSDallas received twenty two vendor applications to provide Workforce Investment Act training. After careful review, staff recommended the addition of fourteen of the training programs.

It was recommended that the Board ratify the fourteen training programs. The programs not recommended will be encouraged to resubmit.

Approval is also requested to reexamine the policy regarding maximum investment in customer training to include analysis of contact hour costs among both public and private institutions.

C. **Approval of Other Customer Service Vendors**

Job Search/Career Transition Workshops and Assessment Services

I. Vendor agreements listed below for job search/career transition workshops and assessment services are one year agreements with an opportunity for renewal based upon successful performance. Staff recommended extending the existing vendor agreements to continue providing job search/career transition workshops and assessment services:

Effective February 17, 2011 through February 16, 2012

- Punaluu Data, LLC, #CTS 10-01
- Consumer Credit Counseling Service of Greater Dallas, #CTS 10-02
- Zipkoff Solutions, #CTS 10-03

It was recommended that the Board authorize the amendment of the existing Vendor agreements listed above.

II. Three vendors submitted proposals for the Job Search/Career Transition Seminar, Workshop and Assessment Services issued on February 2, 2010, which included three vendor listed below:

- **Green Consulting Services, Cedar Hill** - (English) – Resume Preparation (\$401). *Staff recommends adding service to the vendors' list following successful contract negotiations.*
- **Pursuit of Excellence, Inc., Dallas** – The proposal did not meet the Board's required threshold (70 points or above) in consideration for adding services to the list of Job Search/Career Transition Seminar, Workshop and Assessment Services Providers. *Staff has no recommendation at this time.*
- **EmployAbility, LLC, Plano** - The proposal did not meet the Board's required threshold (70 points or above) in consideration for adding services to the list of Job Search/Career Transition Seminar, Workshop and Assessment Services Providers. *Staff has no recommendation at this time.*

It was recommended that the Board authorize to enter into a contract and negotiate with Green Consulting Services, Cedar Hill for resume preparation at \$401.

D. Contracts

I. Texas Back-to-Work Initiative

In August, staff had been advised that additional funds would be received for the Texas Back-to-Work Initiative and an amendment to Arbor E&T, LLC d.b.a. ResCare Workforce Services would be required to continue services. The Board received additional State General Revenue funds from the State for the Texas Back-to-Work Initiative to provide employer incentives. Staff requests ratification of contract amendment to the FY10 Arbor E&T, LLC d.b.a. ResCare Workforce Services contract to add the additional TBTW State General Revenue funds in the amount of \$1,115,916 to continue services.

It was recommended that the Board ratify the contract amendment to Arbor E&T, LLC d.b.a. ResCare Workforce Services FY10 contract in the amount of \$1,115,916 through August 31, 2011 to continue the TBTW program.

II. Arbor E&T, LLC d.b.a. ResCare Workforce Services Contract Amendment

To fully allocate the American Recovery and Reinvestment Act (ARRA) Workforce Investment Act (WIA) Dislocated Worker funds, staff request ratification of contract amendment to Arbor E&T, LLC d.b.a. ResCare Workforce Services FY09 contract with additional funds in the amount of \$350,000. These funds were to be spent by December 31, 2010 assisting customers with tuition scholarships.

It was recommended that the Board ratify the contract amendment to Arbor E&T, LLC d.b.a. ResCare Workforce Services FY09 contract to allow for additional ARRA WIA Dislocated Worker funds in the amount of \$350,000.

E. Endorsement of External Grant Applications and Agreements

Federal and State external funding sources often require review and support from the local workforce development board. Board staff evaluates grants for cost reasonableness, appropriateness of program activities, employer demand, and quality of outcomes. These applications occasionally request partnership and/or financial support. The following agreements and applications are presented to the board for endorsement this month and require no financial support from the board.

Youth Build Grants- DOL funded grants to provide at-risk youth opportunities. The following grant opportunities requested Board support:

Promise House, Inc. - 66 youth will receive training as well as providing meals while enrolled. Multiple community partnerships will assist organization in meeting the needs of youth participating.

Alameda Heights – Will offer training to youth within green jobs. Propose (75%) of youth enrolled will receive their GED with multiple community partnerships.

Garland Youth Build - Richland College Garland Campus and City of Garland partnering to serve 80 youth. Will coordinate program activities with WIA. Program design includes opportunities for mentoring activities with city and civic leadership. This will help retain youth and attain set performance standards.

IMANI - Proposes to serve Dallas County youth with multiple partners. Have multiple program designs to meet youth who are without a GED or for those who have their credentials but requiring additional basic skills and occupational skills training. Program proposes to coordinate services with multiple partners in efforts to meet youth needs.

Succeeding at Work – Program will offer pre-employment skills to prepare youth for a future career and skills opportunities. They will serve 50 youth and are planning a 100% completion rate.

Texas Workforce Commission, Skills Development Grants – TWC funded skills training opportunities for current workers and new hires. The following opportunity requested Board support:

North Lake College requests \$2,439,371 from the Texas Workforce Commission to partner with Construction Education Foundation and a consortium of construction employers to deliver training within: Electrical Training, and Advanced/Intermediate and Beginning Plumbing courses.

The following agreements were developed to support community activities:

Greater Dallas Indo-American Chamber of Commerce – will provide a Microenterprise Concept to customers interested in starting their own businesses. Workforce Solutions Greater Dallas will assist with providing workforce center space and referrals to interested job seekers.

MEED Center – will facilitate a one-day Entrepreneurship workshop for all job seekers and those interested in starting or expanding their businesses. Workforce Solutions Greater Dallas will assist with eligibility and referral of UI Claimants, Veterans, and interested job seekers from the workforce centers.

Momentum Texas - will facilitate a 1 day workshop for Entrepreneurship for Veterans, Unemployment Insurance Claimants and other jobseekers interested in starting and growing a business. Workforce Solutions Greater Dallas will assist with eligibility and referral of UI Claimants, Veterans and interested Jobseekers from the Workforce Centers.

It was recommended that the Board ratify the approval support of grant applications with: Alameda Heights, Garland YouthBuild, IMANI, Succeeding at Work, and North Lake College. In addition, Board ratification of agreements with community partners (Greater Dallas Indo-American Chamber of Commerce, MEED Center, and Momentum Texas).

F. Approval of Vendor Agreements and Purchases

Vendor Services List

Workforce Solutions Greater Dallas (WFSDallas) maintains a vendors list for availability of services, which results from the WFSDallas Request for Quotes (RFQ) for Vendor Services issued October 27, 2008. The RFQ is an open procurement process that allows for vendors' services and set pricing on the List for 12-months initially. After 12-months, WFSDallas retains the option to extend vendors' availability of services up to two additional 12-month periods contingent on satisfaction with services and set pricing. The vendors below will reach either their initial 12-month period or first additional 12-month period by January 20, 2011; therefore, they will qualify for service extensions. Staff contacted vendors regarding the option to extend services for availability and all want to continue their services on the Vendors list at same pricing levels approved last year. Staff was pleased with the quality of services delivered by vendors.

Vendor Name

- Absolute Painting, Inc., Dallas - Painting
- Angiel Electrical Construction Corporation, Dallas - Electricians
- A to Z Electric, Mesquite - Electricians
- Complete Office Solutions, Inc., Garland - Copier Rental
- Myers Services, Inc., Dallas - Pest Control
- Tamyra Campbell Photography, Dallas - Photography

It was recommended that the Board authorize the above presented vendors for an additional 12-month period on the Approved Vendors list to provide services on an as-needed basis.

Jay Fox made the motion to approve the consent agenda with Dr. Linda Henrie seconding. The motion passed with Dr. Wright Lassiter abstaining.

Means, Ends, and Expectations

Laurie Larrea reviewed the November 2010 final release of the performance measures report and the expenditure report. We are meeting eleven measures, exceeding one measure, at risk of failing two measures, and failing one measures. The measures improved since the last meeting in October.

Training Provider Performance Analysis-Handout

The Board's policy for training providers indicated that training providers will be reviewed semi-annually based on the criteria indicated below, and removed if missing two or more performance measures.

Program Completion Rate	70%
Entered Employment Rate	75%
Average Wage at Placement	\$13.59
Average Quarterly Wage	\$5,300

The following programs are missing two or more measures: Alameda Heights Welding Program, Arlington Career Institute Paralegal Program, ATI Maple Air Conditioning, Heating and Refrigeration program, ATI Richardson Business Administration Program, ATI Garland Air Conditioning, Heating and Refrigeration program, Eastfield College Medical Administrative Assistant Program, Hogg's Automotive Training Academy Basic Automotive Air Conditioning & Heating Program, Lindsey Cooper HVAC program, New Era Training Center Computer Repair Technician program, New Horizons Office Specialist Training program, PCCenter Computer Technician Program, Richardson PCI Health Training Medical Office Assistant program, PCI Training Center Medical Office Assistant program, Platt Career Development Pharmacy Tech program, Kaplan College Pharmacy Technician Program, Tech Skills IT System Administrator program and UTA's Phlebotomy Technician program.

Staff also noted that the Trucking Industry as a whole seemed to be affected during this performance period; with the exception of two training providers A.T.D.S. Career Education and C1 Truck Driver Training with all other truck driving programs missing two or more performance measures which include: International Schools Professional Driver Training Program, MT Training Center Truck Driving Program, Continental Truck Driver Tractor Trailer Basic program, Tri-State Semi Driver Training Truck Driver Trainee TIE program and Truck Driver Institute Custom Motor Carrier Driver training.

Effective January 18, 2011, all new enrollments will be halted for the schools indicated above with a final recommendation for removal of schools at the February Board meeting. If removed, training providers are eligible to reapply following demonstrated performance.

It was recommended that effective January 18, 2011, all new enrollments will be halted for the schools indicated above with a final recommendation for removal of schools at the February Board meeting.

Eddie Reeves made the motion to approve the above recommendation with Amy Cuellar seconding. The motion passed with Kyllan Cody abstaining.

President's Briefing

A. **Authorization of Contracts, Partnerships, and Agreements**

I. **ResCare**

Staff recommended authorizing the amendment to the FY11 Arbor E&T, LLC dba ResCare Workforce Services contract by adding \$957,488 in workforce funds for an amended total contract not to exceed \$17,711,649 effective October 1, 2011.

It was recommended that the Board authorize the amendment of the FY11 Arbor E&T, LLC d.b.a. ResCare Workforce Services contract at a cost not to exceed \$17,711,649 effective October 1, 2010.

II. **Child Care Local Match Partners**

Staff recommended the ratification of the agreements with the following partners (DCCCD- Cedar Valley College and Cedar Hill ISD) to secure local match funds in the amount of \$679,808. Staff continues to secure uncommitted funds and will bring additional partners for ratification in February.

It was recommended that the Board ratify the acceptance of contributions for Local Match agreements as specified above with DCCCD- Cedar Valley College and Cedar Hill ISD. In addition, staff requested to add these partners to the FY11 ChildCareGroup contract.

III. **ChildCareGroup**

Staff requested the amendment to the existing ChildCareGroup contract with additional funds to provide direct child care services to fully expend grant funds of \$2,247,333 in FY10 CCDF carry-over dollars and \$99,451 in FY10 Local Match carry-over dollars.

It was recommended that the Board authorize the amendment to the ChildCareGroup's contract for the amount of \$2,346,784 in carry-over dollars for direct child care services.

IV. **JobView Kiosk**

Staff requested to continue the existing 17 kiosks throughout Dallas County at the same cost as the previous year's contract.

It was recommended that the Board give authorization to enter a one year contract for 17 Kiosks at the same cost as the previous year of \$4,800 per kiosk totaling \$81,600.

ARBOR E&T LLC d.b.a. RESCARE WORKFORCE SERVICES PROFIT MATRIX-Handout

A profit matrix for ARBOR E&T LLC dba ResCare Workforce Services was presented and discussed. It's effective from October 1, 2010 to September 30, 2011.

It was recommended that the Board authorize the approval of the contract performance to ResCare Workforce based upon recommended 2011 percentages. Total profit cannot exceed 7% of expenses upon completion of the contract. The goal of the recommendation is to assist ResCare in focusing and prioritizing one large program in hopes of achieving excellence within the current year. Choices, unlike many of the other measures, is a "real time" measure which can be achieved by September 30, 2011.

Vernon Proctor made the motion to approve all of the above recommendations with Gilbert Gerst seconding. The motion passed with Dr. Wright Lassiter abstaining.

ARBOR E&T LLC d.b.a. RESCARE YOUTH SERVICES PROFIT MATRIX – Handout

A profit matrix for ARBOR E&T LLC d.b.a. RESCARE YOUTH SERVICES was presented and discussed. It's effective from July 1, 2010 to June 30, 2011.

It was recommended that the Board authorize the approval of the contract performance recommended to ResCare Youth based upon recommended 2011 percentages. Heaviest weighting has been applied to those measures which have been most at-risk and/or deficient over the last several years. Focus is being placed on Arbor's energy to achieve excellence, not just marginal results. Enrollments were added as a profit outcome in order to ensure geographic and demographic distribution throughout Dallas County.

Dr. Linda Henrie made the motion to approve the above recommendation with Gilbert Gerst seconding. The motion passed.

MOMENTUM! PROFIT MATRIX-Handout

A profit matrix for Momentum was presented and discussed. The budget period is from September 1, 2009 to November 30, 2010. Momentum! requested an opportunity to fully negotiate outcomes during the last quarter of the contract. Staff recommended a consistent application of the original measures allowing a maximum profit equal to 8.7% of expenditures. Expenditures will be far greater than originally anticipated as TWC has continually infused the project with additional funds. In fairness to Momentum!, we re-analyzed the Job Ready target originally negotiated and believe that the target was unrealistic. Staff therefore recommended a substantial reduction to the target resulting in a cost efficient expenditure per customer of \$718. This will allow Momentum a reasonable opportunity to fulfill their contract and earn the allowable profit through March 31, 2011.

After some discussion, **Pat Aulson** recommended that staff look at creating a bonus payment to be paid to Momentum! **Laurie Bouillion Larrea** stated that staff will work on this recommendation and bring back a recommendation at the February meeting. Therefore, no action was taken on this recommendation.

Upcoming Procurements – Handout

Workforce Solutions Greater Dallas (WFSDallas) will release two major procurements on 2011: Youth Services and Child Care Services. WFSDallas plans to release the Youth Services RFP in February and the Childcare Assistance Services in May.

The purpose of the Youth Services RFP is to solicit proposals from qualified organizations to provide comprehensive in school and out-of-school youth services (required ten elements and ancillary services) within the City of Dallas and Dallas County and to meet required performance outcomes and process measures.

The purpose of Child Care Services RFP is to solicit proposals from qualified organizations to provide full administration and management of Childcare Services for Dallas County and to meet required performance goals. The Contractor will provide a centralized mechanism for purchasing child care services for eligible children.

Laurie Bouillion Larrea stated that Board members are welcome to participate in the procurement process. There will be committees of three members and they will have about two to three meetings. If interested, please contact Connie Martinez or Laurie Bouillion Larrea.

B. **Policy**

Child Care Policy – In-Home Care

Background

According to TWC WD Letter, 31-10 and §809.91(e)(3)(A)–(D) requires that Boards allow relative in-home child care only for the following:

- A child with disabilities, as defined in §809.2(6), and his or her siblings;
- A child under 18 months of age, and his or her siblings;
- A child of a teen parent; and
- When the parent's work schedule requires evening, overnight, or weekend child care in which taking the child outside of the child's home would be disruptive to the child.

Policy

This policy requires the Board's child care contractor to adequately document the need for in-home care when based on the parent's work schedule.

As set forth in §809.91(e)(4), child care contractor may use in-home child care for circumstances in which is determined and documented that other child care provider arrangements are not available in the community.

If contractor uses in-home child care based on a lack of child care in the community, the contractor must ensure that documentation is maintained defining the need and rationale for in-home child care.

Job Search Policy

Background

WD Letter 51-05 (<http://www.twc.state.tx.us/boards/wdletters/letters/51-05.pdf>) provides the Boards with procedures for submitting the number of work search contacts required of UI claimants in each county within a WDA. Per Commission rule 815.28(g), Boards must review that requirement annually to account for any changes in population, local labor market conditions, etc.

Based on this direction, Boards must review the requirements annually, but they are not necessarily required to change the number.

Policy

Currently, the Board maintains five work search contacts for UI claimants. Staff recommended continuing the same number of work searches for FY 2011.

Disability/Medical Information Storage Policy

Background

Texas Workforce Commission's WD Letter 17-07 requires development and implementation of written procedures to address the storage and use of disability-related and medical information as required by the Workforce Investment Act (WIA) §188, 29 CFR 32.15(d), and 37.37(b)(1)-(2), and the State of Texas Methods of Administration.

Policy

1. Medical information or history is to be collected and maintained on separate forms that are kept confidential by filing in a separate locked file cabinet,

Employing officials may obtain the information after making a conditional decision to make a job offer to the applicant or the applicant was placed conditionally in a job pool or placed conditionally on an eligibility list;

Supervisors and managers may be informed regarding restrictions on the work or duties of qualified individuals who have a disability and regarding necessary accommodations;

First aid and safety personnel may be informed, where appropriate, if the condition might require emergency treatment; and

Government officials investigating compliance with the WIA shall be provided information upon request.

2. To guard against the unauthorized access of customer information, Workforce Solutions system staff must make every effort to maintain customer confidentiality and adhere to Board Policy.

Personnel Policy

Background

Following an Equal Employment Opportunity review recently conducted by the Texas Workforce Commission, EEO language was recommended to be added to our current Personnel Policy.

Policy

Human Resources will review the appropriateness of all job descriptions annually to conform with requirements of 29 CFR 32.14 to ensure that job qualifications are related to the performance of the job, do not exclude individuals with disabilities because of their disability, and are consistent with business necessity and safe performance.

Training Provider Policy

As discussed at the last Board meeting in October, staff continued to analyze cost and performance issues. In February for Board consideration, staff will develop a Training Provider Policy that outlines the following:

- Cost reasonableness
- New provider guidelines
- ITA processes
- Performance/Program quality assurance

It was recommended that the Board authorize the approval of the policies discussed above for In-home child care, Job Search for UI Claimants, Storage of Disability/Medical Information, and modification to the Personnel Policy. The Training Provider Policy will be presented in February.

Dr. Linda Henrie made the motion to approve the above recommendation with Jay Fox seconding. The motion passed.

C. Quality Assurance and Oversight

The monitoring report was reviewed.

D. **Future Considerations**

Infrastructure Industry Sector Project-Handout

WFSDallas proposed a partnership between the Dallas County Community College District, Tarrant County College and Trinity Infrastructure LLC to develop a system to provide training and job opportunities for dislocated and unemployed workers in Dallas County. The partnership will also support industry growth through collaboration with private and public partners and qualified contractors. Trinity Infrastructure LLC is a venture between Ferrovial-Agroman, one of the largest international infrastructure construction companies in the world and Webber Construction Company, a leading Texas Construction company with more than 40 years of civil engineering experience and expertise in the U.S. market. Trinity Infrastructure, LLC has been awarded a \$2.1 billion dollar contract to design and build the LBJ Express project for the Texas Department of Transportation (TxDOT) over the next five years with maintenance responsibility for the next 50 years. (<http://www.lbjexpress.com/>)The Infrastructure Construction Industry will create a significant number of new heavy highway construction jobs, and will have a positive impact to the local DFW economy. The project estimates hiring 200 - 300 new workers. The cluster will lead in the development of education, curriculum and counseling for prospective workers creating a community "pipeline" for the future workforce. The pipeline may include, but not limited to apprenticeship, industry specific credentials, career "ladders", and life-long learning for current workers.

General Discussion/Other Business – None

Adjourn

The meeting adjourned at 9:32 a.m.

Consent Item – B
Review and Approval of February 15, 2011 Meeting Minutes

<i>Directors Present</i>	<i>Directors Absent</i>
Patrick J. Aulson, Chairman	Amy P. Cuellar
Kenneth Bernstein	Rod Cuevas
Andrew F. Brown	Steve Hargrove
Kyllan Cody	Linda Henrie, Ed.D., Treasurer
Rolinda Duran	Kay Irlas
Cathy Kusaka Fraser	Wright L. Lassiter, Jr., Ed.D
Jay Fox	Vernon Proctor
Gilbert Gerst	
Mark King	
Jay Klingelhoffer	
Elaine Lantz	
James Oberwetter	
Eddie Reeves, Vice Chairman	
Tom Sadler	
Scott Smith	
Martha Stowe	

MINUTES

Call To Order/Welcome

Patrick Aulson, Chairman, called the Board of Directors meeting to order at 7:34 am and welcomed everyone in attendance. A quorum was present.

Public Comment – None

Declaration of Conflict of Interest – None

Chairman's Comments

Patrick Aulson reported on the NAWB forum that he, other board members, and staff attended in February in Washington, DC. It was well attended with over 1,500 attendees. From the various sessions, one got the impression that the new normal is that we're in for a long period of sustained unemployment. Paul Harrington, a speaker, noted that we need to add 85,000 jobs per month for the next 60 months, and that we lost 7 million jobs in the last few years. The private sector can't create enough jobs to cover the increased demand. The North Central Texas Workforce Development Board was recognized for their partnership in the logistics industry. The new U.S. Treasurer, Rosie Rios, stated that she credits her early success to her summer youth internship.

Laurie Bouillion Larrea stated that WIA re-authorization many thought would be passed, now may not occur because there is no money. There will be large budget cuts in workforce training. We may see increased flexibility between adult and dislocated worker money which can now be transferred back and forth. There will also be more emphasis on the disabled and the government is also pushing for more innovative practices.

Audit Committee Report

Due to significant weather challenges, the Audit committee could not meet in person as scheduled and had a conference call on February 14th at 1:30 pm. Mike Purcell presented the proposed 2011 annual budget, and stated that there's a decrease in total grant funds for the year of approximately 18.98%. The other item discussed was the renewal of the employees' healthcare benefits. The Blue Cross Blue Shield monthly premiums for spouse and family will be increasing for staff from 25% to 31%, and the dental coverage is changing to MetLife with greater coverage at reduced costs.

It was recommended that the Board approve the 2011 annual budget as presented; retain health insurance with BCBS at the increased rate, passing a portion of the increase to staff for the continued provision of spouse and family coverage (25% increased to 31% employee share), and accept the proposal for life and dental as proposed by MetLife to provide greater coverage at reduced costs.

Kenneth Bernstein made the motion to approve the above recommendations with Cathy Fraser seconding. The motion passed.

Consent Agenda

A. **Review and Approval of January 18, 2011 Meeting Minutes**

B. **Ratification of Additions to the Eligible Training Provider System List**

WFSDallas received five vendor applications to provide Workforce Investment Act training. After careful review, staff did not recommend any of the training programs.

C. **Approval of Other Customer Service Vendors**

Job Search/Career Transition Workshops and Assessment Services

Three current vendors submitted proposals for the Job Search/Career Transition Seminar, Workshop and Assessment Services issued on February 2, 2010, and they are listed below:

- **Charlene E. Volpert, Training Consultant, Rockwall** - (English) – Networking Basics – How to Get the Job You Want (\$450), Effective Resume Writing – Get Attention and Get a Job (\$450), Interviewing Skills – Nailing It Down (\$450) and Assessment Workshop – Know Thyself! (\$450). *Staff recommended adding services to the vendors' list following successful contract negotiations.*
- **Maximum Motivation Training Systems, McKinney** - (English) – Successful Interview Techniques: How to Effectively Sell Yourself (\$500), How to Work Your Network (\$500), Career Motivation: Keys to Finding Purpose in Your Work and a Successful Career Climb (\$500), Effective Goal Setting for the Unemployed (\$500), The 10 Commandments for Success on the Job: How to Shine as an Employee (\$500), Successful Money Management (\$500), Understanding Sexual Harassment (\$500), Confident Communications (\$500), Effective Customer Services (\$500), How to Give Effective Presentations: Overcoming the Fear of Public Speaking (\$500), Customized Training Programs (\$500) and Customized Training Programs (\$1,000). *Staff recommended adding Successful Interview Techniques: How to Effectively Sell Yourself, Effective Goal Setting for the Unemployed, Successful Money Management, Confident Communications and Effective Customer Services to the vendors' list following successful contract negotiations.*
- **Zipkoff Solutions, Richardson** – (English) – Networking...Connecting & Communicating, Why It's so Important! (\$500). *Staff recommended adding service to the vendors' list following successful contract negotiations.*

It was recommended that the Board authorize the addition of additional workshops by current vendors pending successful contract negotiations.

D. Contracts

Staff continued to work with employers and the college to plan activities for the Infrastructure Cluster. Due to no Board meeting in March, staff requested a contract amendment to the Dallas County Community College District's contract for class-sized training to allow for additional planning time and implementation of activities. The contract will be ratified at the April meeting.

It was recommended that the Board authorize the extension of the Dallas County Community College District's contract and to begin negotiations.

E. Endorsement of External Grant Applications and Agreements

Federal and State external funding sources often require review and support from the local workforce development board. Board staff evaluates grants for cost reasonableness, appropriateness of program activities, employer demand, and quality of outcomes. These applications occasionally request partnership and/or financial support. The following agreements and applications were presented to the board for endorsement this month and require no financial support from the board.

Texas Workforce Commission, Skills Development Grants – TWC funded skills training opportunities for current workers and new hires. The following opportunities requested Board support:

Brookhaven College requested \$142,978 from the Texas Workforce Commission to partner with Air Systems Components to deliver training within: LEED Professional Project, LEED Green, Labview courses.

Mountain View College requested \$158,927 from the Texas Workforce Commission to partner with a consortium of employers (Azteca Enterprises, Environmental Lighting Services, Innovation Mechanical, Omega Contracting, Ponce Contractors and Ruiz Protective services) to deliver training within: teambuilding, accounting, OSHA requirements and other courses.

It was recommended that the Board authorize support for the grant applications presented above.

F. Approval of Vendor Agreements and Purchases

Vendor Services List

Workforce Solutions Greater Dallas (WFSDallas) maintains a Vendors list for availability of services, which results from the WFSDallas Request for Quotes (RFQ) for Vendor Services issued October 27, 2008. The RFQ is an open procurement process that allows for vendors services and set pricing on the List for 12-months initially. After 12-months, WFSDallas retains the option to extend vendors' availability of services up to two additional 12-month periods contingent on satisfaction with services and set pricing.

The vendors below will reach either their initial 12-month period or first additional 12-month period by February 17, 2011; therefore, they will qualify for service extensions. Staff contacted vendors regarding the option to extend services for availability and all want to continue their services on the Vendors' list at same pricing levels approved last year. Staff has been pleased with the quality of services delivered by vendors.

Vendor Name	Vendor Service
ARS Rescue Rooter, Dallas	HVAC
ARS Rescue Rooter, Dallas	Plumbing
At Your Service Movers, Addison	Moving
Uncle Bob's Self Storage, Dallas	Storage

It was recommended that the Board authorize the above presented vendors for an additional 12-month period on the Approved Vendors list to provide services on an as-needed basis.

Gilbert Gerst made the motion to approve the consent agenda with Eddie Reeves seconding. The motion passed.

Means, Ends, and Expectations

Laurie Larrea reviewed the December 2010 final release of the performance measures report and the expenditure report. We are

meeting seven measures, exceeding three measures, at risk of failing three measures, and failing two measures.

Patrick Aulson requested that the board members talk to their Human Resource departments about Workforce Solutions Greater Dallas and then report back to the board and staff.

Training Provider Performance Analysis

Performance Period January 2009 - December 2009

Board policy for training providers indicates that training providers will be reviewed semi-annually based on the criteria indicated below, and removed if missing two or more performance measures.

Program Completion Rate	70%
Entered Employment Rate	75%
Average Wage at Placement	\$13.59
Average Quarterly Wage	\$5,300

The following programs are missing two or more measures: **Alameda Heights Welding Program, Eastfield College Medical Administrative Assistant Program, Hogg's Automotive Training Academy Basic Automotive Engine Diagnostics, New Era Training Center Computer Repair Technician program, New Horizons Office Specialist Training program, Richardson PCI Health Training Medical Office Assistant program, Platt Career Development Pharmacy Tech program, Kaplan College Pharmacy Technician Program, and UTA's Phlebotomy Technician program.**

This analysis included additional information provided by training providers. **Effective February 15, 2011, Training programs will be removed for the schools indicated above.** If removed, training providers are eligible to reapply following demonstrated performance.

It was recommended that the Board authorize the removal of the programs indicated above which includes: Alameda Heights Welding Program, Eastfield College Medical Administrative Assistant Program, Hogg's Automotive Training Academy Basic Automotive Engine Diagnostics, New Era Training Center Computer Repair Technician program, New Horizons Office Specialist Training program, Richardson PCI Health Training Medical Office Assistant program, Platt Career Development Pharmacy Tech program, Kaplan College Pharmacy Technician Program, and UTA's Phlebotomy Technician program effective February 15, 2011.

Cathy Fraser made the motion to approve the above recommendation with Kyllan Cody seconding. The motion passed.

President's Briefing

A. Authorization of Contracts, Partnerships, and Agreements

I. Records Management Procurement-Records Management Storage and Services for Workforce Customers IFB

Workforce Solutions Greater Dallas (WFSDallas) issued an Invitation for Bids on January 25, 2011, for the purpose of exploring most competitive pricing for records management storage and services. The deadline date for proposals in response to the IFB was February 4, 2011. Consideration for funding under the IFB placed emphasis on overall responsiveness, experience and qualifications, quality of services and products, quality references, and competitiveness of cost for services.

The Board received three responsive proposals to the Records Management Storage and Services for Workforce Customers IFB: Armstrong Archives, Inc., Corporate Records Management, Inc, and Iron Mountain Inc, the Board's current provider of services. The Board also received a non-responsive proposal from SAFESITE INC, Dallas. The three responsive proposals were distributed to readers, evaluated, and scored. The results of the evaluation process are indicated in the table below:

Bid Proposer	Proposed Cost	Overall Responsiveness (5)	Experience/Qualifications (20)	Quality of Services/Products (40)	References (10)	Cost Reasonableness (25)	Total Score (100)
Armstrong Archives, Inc.	\$10,798	4.5	16	36	10	23.7	90.2
Corporate Records Management, Inc.	\$11,585.28	5	15.7	28.3	10	19.7	78.7
Iron Mountain, Inc.	\$21,041.86	4.5	16.6	33.7	9	17	80.8

It was recommended that the Board authorize staff to negotiate a contract/an agreement with Armstrong Archives, Inc. to provide Records Management Storage and Services for Workforce Customers, including also destruction of records after meeting their required records retention period, from April 1, 2011 through March 31, 2012 at a cost not to exceed \$10,798. In addition, Armstrong Archives, Inc. communicated the following in the proposal provided its selection: "We will destroy all of the cartons you have currently earmarked for destruction at the on-boarding of your cartons at no cost to Workforce Solutions Greater Dallas."

Andy Brown made the motion to approve the above recommendation with Mark King seconding. The motion passed.

II. Momentum! Profit Matrix

GOALS	PERFORMANCE TARGET	REVISED PERFORMANCE TARGET	MEETING 80% OF TARGET EARNS 80% OF PROFIT	MEETING 100% OF TARGET EARNS 100% OF PROFIT
DISPLACE Workers Job Ready in 30 days	2450	1642	1313 \$37,787	\$47,233
Displaced Workers	1350	1350	1080	\$37,786

Complete 10 weeks Participation			\$30,229	
Entered Employment of Displaced Workers Who Completed 10 weeks	850	850	680 \$7,557	\$9,447
Total			\$75,573	\$94,466

Transition Plan Deliverables:

1. Momentum! will provide licensed training for one year and video workshops for use by the ResCare system, this will offer continuity to current Momentum! customers and opportunities to future ResCare customers.
2. Momentum! will provide a list of current client names (*actively enrolled, and those who may need additional services to find employment*).

It was recommended that the Board authorize the approval of the modified profit matrix as presented above and transition plan deliverables authorizing the negotiation for a one year continuation of training to be ratified in April.

Cathy Fraser made the motion to approve the above recommendation with Scott Smith seconding. The motion passed.

III. Contract Amendments

Following a budget review of previous year's expenses and obligations, staff requested authority to obligate additional funds for the following programs to provide operational costs and new training opportunities to customers. /the additional funds added to the following contractors were:

- ResCare Workforce Services- \$1,000,000 for WIA Adult funds, \$1,433,000 for WIA Dislocated Worker funds and \$200,000 for Trade Adjustment Assistance (TAA) funds. In addition, ResCare requested to voluntarily reallocate funds from TANF staff salaries to direct customer subsidized employment activity and to de-obligate \$346,800 from their existing TANF budget by reprogramming funds to Business Access to assist with employment retention efforts with TANF customers.

For WIA Youth funds, there are three contractors that provide services, ResCare Workforce Services, Richland College, and Gulf Coast Trade Center. ResCare and Richland College both asked for additional funds to serve additional youth through June 30, 2011. Gulf Coast Trade Center doesn't need additional funds at this time. Staff requested to amend ResCare and Richland College contracts with the following:

- ResCare - \$183,000
- Richland College - \$77,936

Staff requested to negotiate with the youth contractors for any residual funds to be ratified in April.

It was recommended that the Board authorize the approval of the amendment to ResCare's contract to include additional WIA Adult, Dislocated Worker, Youth funds and Trade Adjustment Assistance funds, pending approval from TWC and Richland College to include additional WIA Youth funds and affect defoliation fo TANF funds.

Cathy Fraser made the motion to approve the above recommendation with James Oberwetter seconding. The motion passed with Kyllan Cody abstaining.

IV. Business Access Contract Amendment

Staff made available opportunities to the youth and CHOICES/TANF customers through innovative ideas with Business Access. Business Access offered an innovative online portal using GreatJobs! and creating a specific youth section on the Workforce Solutions Greater Dallas job seeker web page. This enabled the youth to access online services through webinars. For CHOICES/TANF customer, Business Access provided in-home learning opportunities. Staff requested amending Business Access' contracts with the following:

- \$265,000 WIA Youth funds to the Rapid Re-employment of UI claimants contract
- \$346,800 CHOICES/TANF funds to the TANF vendor agreement wioth an extension through September 30, 2011

It was recommended that the Board authorize the approval of the amendment to Business Access' contract adding Workforce Investment Act Youth funds at a cost not to exceed \$265,000 and CHOICES/TANF funds at a cost not to exceed \$346,800.

Kenneth Bernstein made the motion to approve the above recommendation with Scott Smith seconding. The motion passed.

V. Local Match Ratifications

The 2011 fiscal year total amount of local match required to access the federal child care funds is \$2,875,355. Staff secured agreements with the following partners for the remaining \$330,551 in local match funding for the 2011 fiscal year.

Local Match Partners	Local Amount	Federal Amount
City of Dallas	\$200,000	\$438,713
Grand Prairie ISD	\$130,551	\$286,372
Total	\$330,551	\$725,085

It was recommended that the Board ratify the acceptance of contributions for Local Match agreements as specified above with the City of Dallas and Grand Prairie ISD. In addition, staff requested the addition of these partners to the FY11 ChildCareGroup contract.

Cathy Fraser made the motion to approve the above recommendation with Gilbert Gerst seconding. The motion passed.

B. Policy

Complaint Process

TWC WD letter 08-08 required boards to adopt a policy regarding Integrated Complaints, Hearings, and Appeal Rules to establish uniform procedures and time frames for complaints and appeals processes for all Board administered workforce services. The Board adopts the policy and procedure detailed in Texas Administrative Code Chapter 823.

It was recommended that the Board authorize the approval of the complaint process policy.

Mark King made the motion to approve the above recommendation with Cathy Fraser seconding. The motion passed.

C. Quality Assurance and Oversight

The monitoring report was reviewed.

D. Future Considerations - None

General Discussion/Other Business – None

Adjourn

The meeting adjourned at 9:18 a.m.

Consent Agenda - Item C
Ratification of Additions to the Eligible Training Provider System List

Eligible Training Provider System

WFSDallas received thirty five (35) vendor applications to provide Workforce Investment Act training. After careful review, staff recommends the addition of two (2) of the training programs:

ITA VENDORS RECOMMENDED BY BOARD

PROPRIETARY NAME/ADDRESS	COURSE	ONET CODE	COST	HOURS	COST PER CONTACT HOUR
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Welding Certificate	51-4121	\$2,505	960	\$2.91
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Pipe Welding Certificate	51-4121	\$2,271	752	\$3.02

Recommendation: Board ratification of the training programs listed above. Programs not recommended will be encouraged to resubmit, unless training program is not on the targeted occupations list.

PROGRAMS NOT RECOMMENDED

Medical Billing Computer Training Institute 9816 Matchpoint Pl Dallas, TX 75243-4521	Billing and Coding Specialist	29-2071	\$4,997	340	\$14.70
Anthem College 4250 N. Beltline Rd. Irving, TX 75038	Dental Assistant	31-9091	\$9,650	746	\$31.30
Trinity Valley Community College 100 Cardinal Drive Athens, TX 757	Basic Medical Assisting – Geriatrics	31-9092	\$1,515	315	\$4.80
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Fire Science Technology Certificate	33-2011	\$3,455	1824	\$1.89
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Early Childhood Development AAS	39-9011	\$7,065	1776	\$3.98
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Early Childhood Development AAS	39-9011	\$7,065	1776	\$3.98
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Early Childhood Development AAS	39-9011	\$7,065	1776	\$3.98
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Fire Science Technology Certificate	33-2011	\$3,455	1824	\$1.89
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Fire Science Technology Certificate	33-2011	\$3,455	1824	\$1.89
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Fire Science Technology AAS	33-2011	\$5,575	1920	\$2.90
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Fire Science Technology AAS	33-2011	\$5,575	1920	\$2.90
Trinity Valley Community College I-20 at Wilson Rd. , Terrell, TX 75160 Terrell, TX 75160	Fire Science Technology AAS	33-2011	\$5,575	1920	\$2.90
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Early Childhood Administrators Certificate	39-9011	\$3,674	1296	\$2.83
Trinity Valley Community College 2970 N. St. Hwy. 19	Early Childhood Administrators Certificate	39-9011	\$3,674	1296	\$ ¹⁹ 2.83

Palestine, TX 75802					
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Early Childhood Administrators Certificate	39-9011	\$3,674	1296	\$2.83
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Early Childhood Education Para Educator Certificate	39-9011	\$3,422	1104	\$3.10
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Early Childhood Education Para Educator Certificate	39-9011	\$3,422	1104	\$3.10
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Early Childhood Education Para Educator Certificate	39-9011	\$3,422	1104	\$3.10
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Early Childhood Education Certificate	39-9011	\$3,712	1056	\$3.52
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Early Childhood Education Certificate	39-9011	\$3,712	1056	\$3.52
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	School Age Certificate	39-9011	\$1,302	720	\$1.81
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Early Childhood Education Certificate	39-9011	\$3,712	1056	\$3.52
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Medical Transcription Certificate	31-9094	\$2,239	576	\$3.89
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Medical Transcription Certificate	31-9094	\$2,239	576	\$3.89
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Medical Transcription Certificate	31-9094	\$2,239	576	\$3.89
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Early Childhood - Infant & Toddler Certificate	39-9011	\$1,434	720	\$1.99
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	Early Childhood - Infant & Toddler Certificate	39-9011	\$1,434	720	\$1.99
Trinity Valley Community College I-20 at Wilson Rd. Terrell, TX 75160	Early Childhood - Infant & Toddler Certificate	39-9011	\$1,434	720	\$1.99
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Ranch Management AAS	11-9012	\$5,515	2112	\$2.61
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Ranch Management Certificate	11-9012	\$3,188	1296	\$2.46
Trinity Valley Community College 100 Cardinal Drive Athens, TX 75751	Beef Cattle Manager Certificate	11-9012	\$1,542	480	\$3.21
Trinity Valley Community College 2970 N. St. Hwy. 19 Palestine, TX 75802	School Age Certificate	39-9011	\$1,302	720	\$1.81
Trinity Valley Community College I-20 at Wilson Rd. Terrell TX 75160 Terrell, TX 75160	School Age Certificate	39-9011	\$1,302	720	\$1.81

Consent Agenda – Item D
Approval of Other Customer Service Vendors

I. ST/Prevocational Training Providers

Two proposals were submitted in response to the open procurement for Short-term/Prevocational Intensive Services Request for Information (RFI) which included:

CTK Healthcare and Career Institute, Irving - Basic Education/Office Skills Basics, Computer Literacy, English-as-a-Second Language (ESL) and GED Preparation. The proposal did not meet the Board's required threshold (70 points or above) in consideration for adding to the approved list of ST/Prevocational Training Providers. Staff has no recommendation at this time.

YWCA of Metropolitan Dallas, Dallas – YW Financial Empowerment Education Workshop Series. The proposal did not meet specific federal requirements for Short-term/Prevocational Intensive Services. Staff will discuss other potential alternatives with the YWCA of Metropolitan Dallas.

II. Job Search/Career Transition Workshops and Assessment Services

The Vendor agreements listed below for job search/career transition workshops and assessment services are one year agreements with an opportunity for renewal based upon successful performance. Staff recommends extending the existing Vendor agreements to continue providing job search/career transition workshops and assessment services:

Effective June 17, 2011 through June 16, 2012

- Maximum Motivation Training Systems – Agreement #CTS 09-19
- Taylor Smith Consulting, LLC – Agreement #CTS 09-20
- Whitmire Executive Solutions – Agreement #CTS 09-21

Recommendation: Board authorization to amend the existing Vendor agreements listed above.
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Consent Agenda – Item E
Contracts

Unique Employment Services

Staff recommends accepting a final close-out from Unique Employment Services to incorporate an additional \$41,958 into their 2010 contract for ARRA WIA Youth Payroll Services. The contract was written for \$3,030,540 and the increase covers direct wage payments to youth workers.

RECOMMENDATION: Board authorization to accept a contract close-out amendment to incorporate real costs of \$41,958 bringing the final contract value to \$3,072,489.

Statewide Funds

As presented at the February Board of Directors meeting, staff continues to work with employers and the college to plan activities for the Infrastructure Cluster. It was presented that the contract will be ratified at the April meeting. Staff continues to refine the activities with the Infrastructure Cluster.

Due to the fluctuation of spending trends in Statewide funds assigned to the Dallas County Community College District, staff recommends flexibility to report all expenditures across the two existing Statewide grants. Costs will be assigned to the grants based upon expiration of funds.

RECOMMENDATION: Board authorization to provide staff flexibility to report all expenditures across the two existing Statewide grants with costs assigned to the grants based upon expiration of funds.

Consent Agenda – Item F
Endorsement of External Grants and Agreements

Federal and State external funding sources often require review and support from the local workforce development board. Board staff evaluates grants for cost reasonableness, appropriateness of program activities, employer demand, and quality of outcomes. These applications occasionally request partnership and/or financial support. The following agreements and applications are presented to the board for endorsement this month and require no financial support from the board.

Department of Labor, Civic Justice Corps – The following opportunities requested Board support:

Urban League of Greater Dallas & North Central Texas proposes to offer 200 juvenile offenders 18-24 years of age opportunities to include: Occupational skills training, On-the-Job training, Community service projects, Community connections and Post-program support/follow-up.

City of Dallas is partnering with Academic Realities to offer 168 at-risk youth ages 18-24 years of age opportunities to include: job readiness, GED preparation, occupational skills training and community leadership.

Department of Labor, Re-integration of Ex-Offenders- **Pleasant Grove Mission Possible, Inc.** is offering Reintegration of Ex-Offenders Adult Program designed to provide job readiness instruction, Green Job training, and employment to 390 ex-offenders. Partners include: **Dallas County Adult Probation, Dallas Housing Authority, DART, Texas Youth Commission, Texas Pardons and Parole, and others.**

H.I.S. BridgeBuilders offers a Reintegration of Ex-Offenders Adult Program designed to break the cycle of homelessness and poverty of ex-offenders by offering: education, employment training, mentoring, and job placement services. The Project will serve 195 participants within the South and West Dallas communities. Training includes: GED courses, Entry level machine shop skills, logistics classes, and Green Communication Training. The project will partner with **Habitat for Humanity, and Urban League.**

Department of Labor, Career Pathways – **EI Centro** is partnering with **Texas Health Resources, HCA, Methodist Hospital System, Parkland Hospital, and Veterans Hospital, as well as Community Based organizations and educational partners** to offer program activities. Program offerings include: creating new and expanded career pathways within healthcare, scaling up the health care resource center, expanding the “Grow Your Own Nurse” model, developing and implementing contextualized developmental education for health professions students, and adding/expanding distance learning opportunities in health professions programs.

Austin Community College District, Alamo Colleges, Central Texas College, Dallas County Community College District, McLennan Community College, Workforce Solutions-Alamo, Workforce Solutions-Capital Area, Workforce Solutions-Central Texas, Workforce Solutions-Greater Dallas, Workforce Solutions-Heart of Texas, and employers in the Healthcare, Facilities & Manufacturing and Transportation & Logistics industries are entering into a partnership for the Development and Employment Career Advancement Pathway (DAE-CAP) program. The DAE-CAP program will establish a seamless career pathway system for unemployed and incumbent workers within each partner colleges’ service area. Through an intake process, the target population will be assessed on academic readiness and career interest. Each participant will be actively engaged with an Advisor to develop an individual education and career pathway plan. Basic skills gaps will be addressed through a pre-college bridge program, then career cross skills classes will provide basic technical skills in one of the three industry clusters, and postsecondary opportunities will lead to an occupational certificate, an associate’s degree or a bachelor’s degree. Wrap around support services will be provided through the partner Workforce Development Boards. Worksites training will also be offered through employer partnerships.

Department of Labor, Trade Adjustment Assistance and Community College and Career Training Program – A **national consortium of community colleges (Dallas County Community College District)** will replicate a structured process to improve training to trade impacted workers within health careers. This model includes the

following strategies: (1) developing a competency-based career pathways framework, (2) strengthening partnerships with local hospital systems, (3) developing data systems to continuously evaluate student progress and retention.

Richland College and its partners - the LeCroy Center for Educational Telecommunications (the Dallas County Community College District's distance learning organization), the American Association of Community Colleges, and influential community colleges across the United States - will submit a proposal to the US Department of Labor for funding under the Trade Adjustment Act Community College Career Training Program. Richland College and its partners will develop a national web portal (www.OnlineCommunityColleges.org) for prospective students to research the online degree programs community colleges offer, not only locally but also in other areas of the state and country. They can compare costs, discover career opportunities and pathways, learn the prerequisites to enter various training programs, obtain online student services to help them persist and graduate, and find job openings with prospective employers. A call center to advise and direct students to member colleges will augment the portal on a "24/7" schedule.

Texas Workforce Commission, Skills Development Fund- **Richland College, Garland Campus** is partnering with 14 physician offices in Dallas and Collin Counties and the Genesis Physician's group to train 237 healthcare workers in language skills, customer service computer applications, and principles of Lean office.

Texas Workforce Commission, Regional Cooperation Grant- **Consortium of eight workforce boards**, partnered with more than 200 employer and 100 education stakeholders to produce several key deliverables related to increasing workers' skills and improving the competitiveness of the region's Life Sciences Cluster, including: gap analysis, sub-regional summits, corridor-wide employer and educator surveys, series of urban and rural focus groups/interviews, and a corridor-wide conference.

In this second phase of work, the Consortium seeks funding to (1) build on the group's successes and institutionalize the consortium and (2) to "seed" employer/community college projects that build capacity within the sub-region's life science human capital.

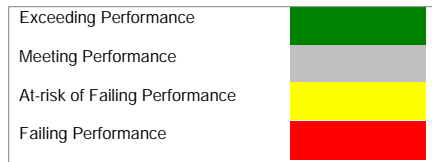
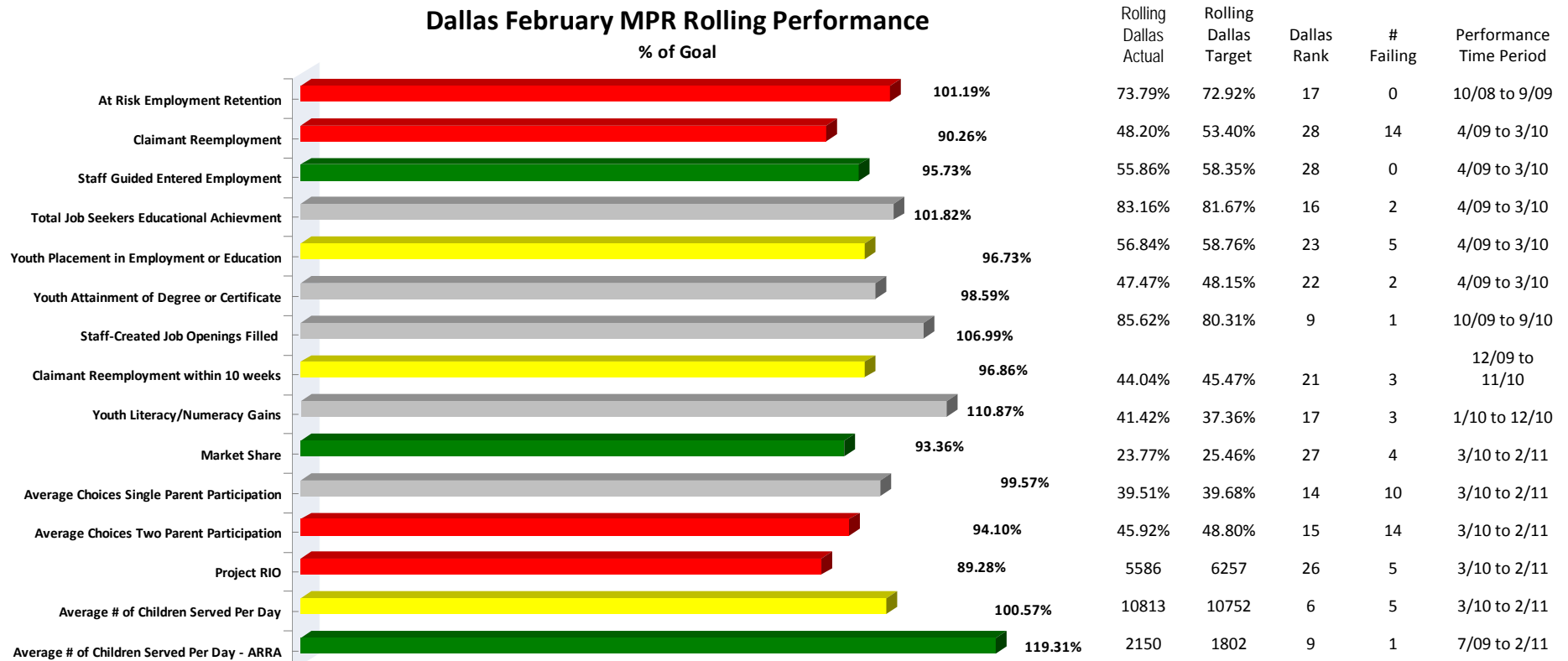
Department of Labor, Enhanced Transitional Jobs Demonstration Program – **Urban League of Greater Dallas & North Central Texas** proposes to train 1,000 participants offering: skills training, anger management, referral for housing, life skills classes, coaching/mentoring, GED classes, computer training and job placement assistance. Approximately 60% will receive unsubsidized employment and 70% will retain employment for 6 months or longer.

Staff has received three additional proposals for support. We are still awaiting information. These grants will be presented at the next meeting pending support.

RECOMMENDATION: Board authorization to support grant applications as presented above.
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Dallas – Means, Ends, and Expectations February 2011 Performance Analysis

Dallas February MPR Rolling Performance



Strategies

Claimant Reemployment – The three programs that directly impact this measure include: Texas Back to Work, UIREA and UI profiling. Rescare will continue to prioritize five workforce centers, which represent 695 of UI Claimants, with a “reemployment initiative”, by focusing on improving processes and outcomes in these programs.

Rescare continues to focus on improving processes and data entry within the CHOICES and Youth programs. These activities should benefit performance measures within the upcoming program year.

BY THE NUMBERS...

- 216,760** Job Seekers Served March 2010 – Feb 2011
- 15,974** Employers Served March 2010 – Feb 2011
- 10,813** Ave Children Served Per Day March 2010 – Feb 2011
- 117,318** Customers Entering Employment after exiting March 2010
- 11,169** Job Openings filled from openings created Oct 09 – Sep 2010
- 35,279** Claimants with a 1st pay Apr 09 – Mar 10, Reemployed in One Quarter
- 60.12%** % Claimants with a 1st pay March 2009 – Feb 2010 who exhausted benefits

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Rolling Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 4/1/2011
FEBRUARY 2011 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		3	8	4	73.33%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	One Year Earlier	Two Years Earlier	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment	-P	90.26%	53.40%	58.00%	48.20%	51.79%	63.57%	35,279	73,190	48.09%	49.49%	45.67%	49.61%	4/09	3/10
TWC	Claimant Reemployment within 10 Weeks	MP	96.86%	45.47%	48.00%	44.04%	40.93%	51.87%	25,667	58,285	41.99%	44.77%	45.83%	43.54%	12/09	11/10
TWC	Staff-Created Job Openings Filled	+P	106.99%	80.31%	75.00%	85.92%	90.30%	93.23%	6,690	7,786	82.24%	89.00%	89.45%	82.83%	10/09	9/10
TWC	Market Share	-P	93.36%	25.46%	25.00%	23.77%	23.26%	22.96%	15,974	67,212	9.77%	9.47%	7.82%	7.51%	3/10	2/11

Common Measures - Outcomes

TWC	Staff Guided Entered Employment (State Reporting)	MP	95.73%	58.35%	60.00%	55.86%	70.07%	77.54%	2,960	5,299	55.88%	57.52%	55.02%	54.95%	4/09	3/10
LBB-NK	At Risk Employment Retention	MP	101.19%	72.92%	72.00%	73.79%	72.36%	77.56%	15,907	21,557	73.98%	73.70%	73.76%	73.74%	10/08	9/09
LBB-NK	Total Job Seekers Educational Achievement	MP	101.82%	81.67%	82.00%	83.16%	79.00%	88.12%	2,351	2,827	70.52%	92.15%	73.87%	72.36%	4/09	3/10
DOL-C	WIA Youth Placement in Employment/Education	MP	96.73%	58.76%	58.00%	56.84%	52.99%	60.77%	582	1,024	61.54%	57.52%	52.70%	52.41%	4/09	3/10
DOL-C	WIA Youth Attainment of Degree/Certificate	MP	98.59%	48.15%	53.00%	47.47%	50.09%	51.13%	423	891	32.03%	54.58%	50.92%	56.39%	4/09	3/10
DOL-C	WIA Youth Literacy/Numeracy Gains	+P	110.87%	37.36%	35.00%	41.42%	50.84%	43.26%	297	717	41.08%	38.34%	44.90%	43.94%	1/10	12/10

Program Participation Measures

LBB-K	Avg Choices Single Parent Participation Rate	MP	99.57%	39.68%	40.00%	39.51%	45.24%	40.37%	860	2,181	40.59%	37.33%	39.89%	40.21%	3/10	2/11
LBB-NK	Avg Choices Two Parent Participation Rate	-P	94.10%	48.80%	55.00%	45.92%	57.66%	63.54%	34	74	43.89%	40.43%	53.74%	45.64%	3/10	2/11
LBB-K	Project RIO Served	-P	89.28%	6,257	6,403	5,586	6,254	4,432	-----	-----	2,331	2,115	2,005	1,554	3/10	2/11
TWC	Avg # Children Served Per Day - Combined	MP	100.57%	10,752	10,590	10,813	11,277	10,188	2,822,167	261	11,026	10,782	10,157	11,291	3/10	2/11
TWC	Avg # Children Served Per Day - ARRA	+P	119.31%	1,802	1,585	2,150	-----	-----	932,952	434	-----	-----	-----	-----	7/09	2/11

1. "EOY Target" on this measure is actually the End of Grant target that covers the entire ARRA Child Care grant period of July 2009 to June 2011.

* Where Rolling data is not available, YTD or ARRA Grant Period data is indicated where possible. These instances are highlighted via shading/bold font in the 'From/To' columns.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 4/1/2011
FEBRUARY 2011 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		3	4	8	46.67%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment	-P	82.02%	58.00%	58.00%	47.57%	48.28%	60.02%	15,986	33,604	45.67%	49.61%			10/09	3/10
TWC	Claimant Reemployment within 10 Weeks	-P	93.02%	48.00%	48.00%	44.65%	43.14%	42.96%	10,308	23,085	46.53%	41.64%			7/10	11/10
TWC	Staff-Created Job Openings Filled	+P	115.32%	75.00%	75.00%	86.49%	86.42%	95.21%	2,835	3,278	89.45%	82.83%			4/10	9/10
TWC	Market Share	-P	88.81%	11.71%	25.00%	10.40%	25.78%	26.05%	6,977	67,075	7.24%	5.93%			10/10	2/11

Common Measures - Outcomes

TWC	Staff Guided Entered Employment (State Reporting)	-P	91.65%	60.00%	60.00%	54.99%	60.25%	76.40%	1,505	2,737	55.02%	54.95%			10/09	3/10
LBB-NK	At Risk Employment Retention	MP	102.43%	72.00%	72.00%	73.75%	71.51%	76.23%	8,541	11,581	73.76%	73.74%			4/09	9/09
LBB-NK	Total Job Seekers Educational Achievement	-P	89.30%	82.00%	82.00%	73.23%	83.74%	84.99%	643	878	73.87%	72.36%			10/09	3/10
DOL-C	WIA Youth Placement in Employment/Education	-P	90.67%	58.00%	58.00%	52.59%	55.55%	58.20%	203	386	52.70%	52.41%			10/09	3/10
DOL-C	WIA Youth Attainment of Degree/Certificate	MP	99.98%	53.00%	53.00%	52.99%	46.35%	50.61%	186	351	50.92%	56.39%			10/09	3/10
DOL-C	WIA Youth Literacy/Numeracy Gains	+P	126.97%	35.00%	35.00%	44.44%	44.66%	47.28%	124	279	44.90%	43.94%			7/10	12/10

Program Participation Measures

LBB-K	Avg Choices Single Parent Participation Rate	MP	98.95%	40.00%	40.00%	39.58%	41.07%	45.37%	878	2,221	39.09%	40.31%			10/10	2/11
LBB-NK	Avg Choices Two Parent Participation Rate	-P	87.47%	55.00%	55.00%	48.11%	48.26%	62.00%	40	82	52.01%	42.26%			10/10	2/11
LBB-K	Project RIO Served	-P	82.76%	2,940	6,403	2,433	6,153	5,632	-----	-----	1,804	1,153			10/10	2/11
TWC	Avg # Children Served Per Day - Combined	MP	101.46%	10,590	10,590	10,745	10,832	10,784	1,149,757	107	9,501	12,749			10/10	2/11
TWC 1	Avg # Children Served Per Day - ARRA	+P	119.31%	1,802	1,585	2,150	-----	-----	932,952	434	-----	-----	-----	-----	7/09	2/11

1. "EOY Target" on this measure is actually the End of Grant target that covers the entire ARRA Child Care grant period of July 2009 to June 2011.

* Where YTD data is not available, Rolling or ARRA Grant Period data is indicated where possible. These instances are highlighted via shading/bold font in the 'From/To' columns.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Rolling Performance Periods)

FINAL RELEASE
As Originally Published 3/3/2011
JANUARY 2011 REPORT

Green = +P	White = MP	Yellow = MP but At Risk	Red = -P																
Board	Reemployment and Employer Engagement				Common Measures - Outcomes						Program Participation Measures					Total Measures			
	Claimant Reemployment	Claimant Reemployment within 10 Wks	Staff-Created Job Openings Filled	Market Share	Staff-Guided EE (State)	At-Risk Employment Retention	Total Job Seekers Educ. Achievement	WIA Youth			Choices Participation		Project RIO Served	Avg # Children Served - Combined	Avg # Children Served - ARRA	+P	MP	-P	% MP & +P
								Placement In Employment or Education	Attainment of Degree or Certificate	Literacy & Numeracy Gains	Single Parent Part Rate	Two Parent Part Rate							
Alamo	94.66%	96.91%	99.97%	101.99%	99.99%	102.72%	99.66%	98.90%	110.56%	119.45%	103.06%	113.14%	104.00%	102.35%	105.00%	3	11	1	93%
Brazos Valley	92.93%	100.95%	107.98%	112.45%	103.81%	101.85%	109.18%	109.11%	123.14%	94.22%	97.15%	77.93%	110.03%	98.75%	60.66%	6	5	4	73%
Cameron	95.44%	97.86%	106.79%	115.47%	96.18%	101.54%	102.57%	113.51%	119.64%	116.35%	101.57%	105.96%	114.93%	92.07%	120.33%	8	6	1	93%
Capital Area	92.72%	99.06%	116.55%	101.69%	101.25%	101.48%	102.41%	132.05%	130.55%	133.72%	101.33%	104.03%	112.18%	97.33%	113.90%	6	8	1	93%
Central Texas	92.13%	95.08%	103.48%	105.17%	98.52%	100.15%	105.35%	120.56%	126.02%	142.29%	106.60%	103.24%	100.31%	102.62%	105.47%	7	7	1	93%
Coastal Bend	96.05%	97.14%	99.19%	107.66%	100.63%	103.50%	94.23%	83.06%	96.34%	102.51%	106.79%	110.73%	94.45%	98.50%	120.15%	4	8	3	80%
Concho Valley	98.80%	98.97%	112.25%	125.38%	100.22%	100.84%	110.80%	123.46%	132.77%	133.32%	91.69%	72.51%	102.91%	104.30%	113.16%	7	6	2	87%
Dallas	90.24%	97.46%	106.97%	97.26%	95.54%	101.13%	101.82%	96.73%	98.59%	110.87%	99.45%	97.11%	92.86%	98.91%	122.90%	3	10	2	87%
Deep East	96.92%	96.48%	108.48%	95.04%	95.56%	98.78%	106.96%	112.12%	119.65%	99.73%	97.46%	96.93%	110.94%	96.83%	107.33%	6	9	0	100%
East Texas	97.02%	98.51%	105.52%	107.84%	99.74%	102.45%	102.47%	99.77%	107.57%	149.37%	88.76%	89.75%	79.64%	92.04%	126.05%	5	6	4	73%
Golden Crescent	93.59%	98.69%	97.92%	114.80%	97.84%	101.08%	93.59%	68.16%	98.49%	55.57%	104.19%	117.79%	116.64%	99.25%	102.00%	3	8	4	73%
Gulf Coast	90.53%	97.77%	97.89%	99.82%	96.76%	100.56%	103.51%	87.77%	87.93%	135.59%	89.47%	91.12%	97.10%	99.07%	96.40%	1	9	5	67%
Heart of Texas	95.84%	96.87%	102.16%	110.07%	103.05%	101.10%	97.86%	103.03%	106.43%	104.90%	80.75%	66.01%	98.84%	100.37%	89.73%	2	10	3	80%
Lower Rio	95.52%	101.63%	104.62%	125.63%	98.77%	102.90%	100.86%	100.30%	97.86%	127.01%	106.03%	108.39%	110.00%	98.70%	99.81%	5	10	0	100%
Middle Rio	96.53%	99.22%	101.08%	110.99%	104.58%	95.15%	103.18%	98.44%	118.68%	148.15%	101.69%	90.09%	115.91%	88.58%	138.54%	5	8	2	87%
North Central	92.97%	96.18%	104.34%	100.84%	100.58%	100.66%	98.26%	99.91%	100.16%	111.92%	97.11%	100.73%	99.38%	97.68%	125.00%	2	12	1	93%
North East	96.77%	99.88%	102.96%	109.08%	100.65%	100.10%	102.27%	103.64%	116.11%	137.16%	95.82%	92.83%	113.49%	99.93%	112.70%	5	9	1	93%
North Texas	98.55%	98.34%	104.02%	102.89%	98.17%	101.79%	98.81%	91.19%	91.59%	123.25%	93.35%	109.43%	97.14%	101.49%	94.77%	2	9	4	73%
Panhandle	92.57%	100.13%	101.40%	98.13%	97.44%	101.91%	100.47%	143.38%	112.12%	97.83%	104.87%	112.22%	106.58%	99.21%	102.87%	4	10	1	93%
Permian Basin	95.02%	101.23%	111.10%	103.91%	103.30%	105.68%	105.89%	98.91%	110.67%	92.59%	74.37%	61.90%	91.59%	100.79%	110.35%	5	6	4	73%
Rural Capital	94.47%	98.52%	104.78%	104.11%	100.60%	103.59%	96.86%	107.86%	109.10%	129.08%	97.83%	104.12%	99.48%	99.65%	102.28%	3	11	1	93%
South Plains	100.27%	98.72%	94.34%	102.86%	99.88%	99.57%	98.10%	114.37%	110.60%	107.16%	87.55%	94.54%	103.31%	97.17%	82.27%	3	8	4	73%
South Texas	92.28%	98.80%	99.87%	105.16%	98.18%	104.38%	102.78%	117.16%	118.45%	138.96%	104.74%	106.78%	101.83%	97.70%	88.08%	5	8	2	87%
Southeast	96.17%	101.07%	112.01%	113.16%	94.33%	101.23%	101.25%	114.20%	105.49%	151.36%	101.23%	81.25%	104.82%	101.60%	114.81%	6	7	2	87%
Tarrant	92.36%	100.02%	112.33%	93.13%	95.11%	100.89%	102.64%	98.68%	97.11%	96.49%	100.24%	92.52%	93.12%	98.03%	125.77%	2	9	4	73%
Texoma	90.72%	97.17%	104.30%	106.74%	99.15%	102.74%	105.33%	100.31%	108.24%	106.66%	94.98%	86.00%	109.52%	110.93%	108.86%	7	5	3	80%
Upper Rio	94.72%	97.82%	98.67%	79.96%	103.41%	102.73%	101.83%	113.11%	122.97%	100.09%	101.92%	97.17%	108.35%	99.37%	105.08%	4	9	2	87%
West Central	98.37%	99.76%	87.15%	114.84%	100.24%	100.28%	101.63%	85.96%	100.97%	131.22%	88.66%	94.62%	98.60%	97.73%	100.31%	2	9	4	73%
+P	0	0	10	15	0	1	6	12	19	19	3	8	11	1	16	121			
MP	14	28	16	11	27	27	20	11	7	6	16	7	12	24	7	233			
-P	14	0	2	2	1	0	2	5	2	3	9	13	5	3	5	66			
% MP & +P	50%	100%	93%	93%	96%	100%	93%	82%	93%	89%	68%	54%	82%	89%	82%	84%			
From	4/09	11/09	10/09	2/10	4/09	10/08	4/09	4/09	4/09	1/10	2/10	2/10	2/10	2/10	7/09	From			
To	3/10	10/10	9/10	1/11	3/10	9/09	3/10	3/10	3/10	12/10	1/11	1/11	1/11	1/11	1/11	To			

Measure	Category 1: Claimant Reemployment						Category 2: Choices Participation						Category 3: Child Care Admin Ops Expenditure Rate		Category 4: Change in Child Care Administrative Operations Expenditure Rate			
	Claimant Reemployment		Reemployment within 10 Weeks		Weighted Rank Overall Ranking*		Single Parent Families		Two-Parent Families		Weighted Rank Overall Ranking*		Current Perf.	Rank	BCY 10 Year End	Current Perf.	% Change.	Rank
	50%		50%				67%		33%									
Measure Weight	Current Perf.	Rank	Current Perf.	Rank	Weighted Rank	Overall Ranking*	% Curr Tgt	Rank	% Curr Tgt	Rank	Weighted Rank	Overall Ranking*	Current Perf.	Rank	BCY 10 Year End	Current Perf.	% Change.	Rank

Quartile 1

Brazos Valley	49.68%	6	49.18%	3	4.5	5	96.56%	3	70.00%	7	4.32	3	18.99%	6	18.40%	18.99%	3.21%	4
Concho Valley	57.63%	1	55.32%	1	1	1	88.20%	7	86.27%	5	6.34	7	17.50%	3	20.78%	17.50%	-15.78%	1
Golden Crescent	48.97%	7	47.69%	5	6	6	105.19%	1	119.77%	1	1	1	18.96%	5	16.35%	18.96%	15.96%	6
Middle Rio	56.41%	2	45.44%	6	4	3	101.78%	2	90.07%	4	2.66	2	16.11%	2	13.49%	16.11%	19.42%	7
North East	53.61%	4	49.06%	4	4	3	93.59%	5	93.26%	3	4.34	4	21.00%	7	19.85%	21.00%	5.79%	5
North Texas	54.37%	3	49.75%	2	2.5	2	90.48%	6	108.69%	2	4.68	6	18.38%	4	19.07%	18.38%	-3.62%	2
Texoma	50.04%	5	45.32%	7	6	6	94.12%	4	79.55%	6	4.66	5	11.56%	1	11.76%	11.56%	-1.70%	3

Quartile 2

Deep East	52.81%	6	52.08%	3	4.5	4	96.18%	4	95.80%	3	3.67	3	16.34%	4	16.21%	16.34%	0.80%	3
Heart of Texas	57.42%	2	49.74%	7	4.5	4	76.72%	7	59.82%	7	7	7	17.70%	5	16.29%	17.70%	8.66%	6
Panhandle	53.53%	5	56.19%	2	3.5	3	105.44%	2	116.35%	1	1.67	2	14.35%	2	13.31%	14.35%	7.81%	5
South Plains	59.70%	1	51.89%	4	2.5	1	83.89%	6	93.37%	5	5.67	6	14.94%	3	15.31%	14.94%	-2.42%	2
South Texas	47.36%	7	50.68%	5	6	7	106.18%	1	107.85%	2	1.33	1	14.03%	1	13.67%	14.03%	2.63%	4
Southeast	55.77%	4	56.89%	1	2.5	1	100.60%	3	73.69%	6	3.99	4	19.22%	6	20.37%	19.22%	-5.65%	1
West Central	56.82%	3	49.79%	6	4.5	4	87.03%	5	93.93%	4	4.67	5	20.26%	7	18.08%	20.26%	12.06%	7

Quartile 3

Cameron	54.66%	3	47.98%	6	4.5	4	101.04%	4	106.08%	3	3.67	4	18.36%	5	14.45%	18.36%	27.06%	7
Capital Area	50.85%	6	48.28%	4	5	5	101.73%	3	104.51%	5	3.66	3	15.25%	2	15.23%	15.25%	0.13%	5
Central Texas	50.17%	7	44.81%	7	7	7	107.82%	2	105.49%	4	2.66	2	21.91%	7	23.58%	21.91%	-7.08%	2
Coastal Bend	54.71%	2	49.86%	3	2.5	2	108.79%	1	113.03%	1	1	1	15.23%	1	15.25%	15.23%	-0.13%	4
East Texas	54.95%	1	53.68%	2	1.5	1	86.10%	6	85.71%	6	6	6	20.27%	6	17.18%	20.27%	17.99%	6
Permian Basin	52.68%	4	57.00%	1	2.5	2	68.75%	7	57.60%	7	7	7	15.51%	3	16.40%	15.51%	-5.43%	3
Rural Capital	51.98%	5	48.00%	5	5	5	98.49%	5	106.61%	2	4.01	5	16.56%	4	18.26%	16.56%	-9.31%	1

Quartile 4

Alamo	54.97%	2	49.22%	1	1.5	1	104.44%	2	116.52%	1	1.67	2	9.29%	4	9.98%	9.29%	-6.91%	4
Dallas	48.20%	7	44.04%	4	5.5	5	99.57%	5	94.10%	5	5	5	8.47%	2	9.87%	8.47%	-14.18%	2
Gulf Coast	48.93%	6	43.06%	6	6	6	86.47%	7	86.85%	7	7	7	5.73%	1	5.33%	5.73%	7.50%	5
Lower Rio	55.04%	1	48.61%	2	1.5	1	107.34%	1	110.11%	2	1.33	1	8.95%	3	10.60%	8.95%	-15.57%	1
North Central	51.06%	4	43.86%	5	4.5	4	95.91%	6	100.69%	3	5.01	6	15.21%	7	13.70%	15.21%	11.02%	7
Tarrant County	50.33%	5	43.00%	7	6	6	100.62%	4	93.41%	6	4.66	4	13.17%	6	12.20%	13.17%	7.95%	6
Upper Rio	52.92%	3	48.43%	3	3	3	102.65%	3	97.16%	4	3.33	3	11.50%	5	12.72%	11.50%	-9.59%	3

*(Based on Weighted Rank)

Texas Workforce Commission

A Member of Texas Workforce Solutions

RECEIVED
APR 6 2011

Tom Pauken, Chairman
Ronald G. Congleton
Commissioner Representing
Labor
Andres Alcantar
Commissioner Representing
the Public

Larry E. Temple
Executive Director

April 1, 2011

VIA E-MAIL AND CERTIFIED MAIL

E-mail: wbdpres@sbcglobal.net

Ms. Laurie Bouillion Larrea, President
Dallas County Workforce Development Board
dba Workforce Solutions Greater Dallas
1201 Main Street, Suite 2700
Dallas, Texas 75202

RE: Technical Assistance Plans

Dear Ms. Larrea:

The final release of the Texas Workforce Commission's (TWC) December 2010 Monthly Performance Report (MPR) indicates that the Dallas County Workforce Development Board (Board) has not been meeting its Board Contract Year 2011 contracted performance target for *Total Job Seekers Educational Achievement* for three consecutive months. In addition, the January 2011 MPR indicates that the Board has not been meeting its contracted performance target for *Workforce Investment Act Youth Placement in Employment/Education* for three consecutive months.

In accordance with TWC rule §802.104, in February 2011, Workforce Development Division (Division) staff began working with the Board to develop Technical Assistance Plans (TAPs) for these performance measures. Division staff will verify implementation of the enclosed strategies by the Board and its contractors or subrecipients by May 13, 2011. Each TAP may be closed once the Board:

- demonstrates timely and effective implementation of the TAP; and
- meets its contracted performance target on the given performance measure for three consecutive months on a year-to-date basis as published in the MPR.

We look forward to working with you and your staff to improve and meet performance. George McEntyre, Workforce & UI Policy and Program Assistance program supervisor, will assess the Board's progress and oversee any additional program assistance needs identified by the Board. Mr. McEntyre may be reached at (512) 936-0369 or george.mcentyre@twc.state.tx.us. The Board also may contact its designated contract manager, Sabrina A. Strickland, at (512) 936-9635 or sabrina.strickland@twc.state.tx.us.

Sincerely,



Laurence M. Jones, Director
Workforce Development Division

Enclosures (2)

Technical Assistance Plan

LWDA: Dallas

Date: February 2011

Section	Strategy for Improvement for Common Measure: Total Job Seekers Educational Achievement
TWC TAP Specific Requirements	<p><i>For the duration of the TAP TWC will require Boards to implement the following:</i></p> <ol style="list-style-type: none"> 1. The Board must ensure an Individual Service Strategy (ISS), Individual or Family Employment Plan (IEP) or Employability Development Plan (EDP) is developed for all Workforce participants (WIA Youth, Adult, DW, Choices, SNAP E&T, Project RIO, or NEG) that identify necessary steps and timetables to achieve identified goals. 2. The Board must ensure that the educational status is identified for WIA Youth at the date of participation in order to track participants who enter the “CM Educational Achievement” performance measure. 3. Youth who have an education status of 1 (In-school, HS, or Less) or 2 (In-school, Alternative School) must be enrolled in one of the following service codes: <ul style="list-style-type: none"> • 93-High School; or • 73-Alternative School <p><u>For Choices participants use the following service codes:</u></p> <ul style="list-style-type: none"> • 53-High School-Choices • 92-Middle School -Choices <p><i>Note: Service code 92-Middle School does not lead to a degree or certificate</i></p> <p>Note: Service codes 93- High School and 73-Alternative School are non-qualifying services and do not prevent exit. Therefore, a qualifying service must be provided in addition to these services to make an individual a participant.</p> <p><i>Service code 93-High School must be entered in service tracking for 100% of youth who are in high school at date of participation.</i></p> <p><i>Service code 73-Alternative School must be entered in service tracking for 100% of youth in alternative school at date of participation.</i></p> 4. The Board must ensure that activities that leads to a degree or certificate meet the following definition: <ol style="list-style-type: none"> 1. Degree/Diploma – any credential that the state education agency accepts as equivalent to a high school diploma. The term diploma also includes postsecondary degrees including associate (AA and AS) and bachelor degrees (BA and BS) 2. Certificate – awarded in recognition of an individual’s attainment of measurable technical or occupational skills necessary to gain employment or advance within an occupation. These technical or occupational skills are based on standards developed or

endorsed by employers.

Note: Guidance provided in TWC WD Letter 37-07, Change 1, available at the TWC Internet web site at <http://www.twc.state.tx.us/boards/wdletters/letters/37-07c1.pdf>.

5. The Board must ensure that a participant enrolled in an activity that leads to a degree or certificate is tracked regularly to ensure successful completion of activity and attainment of degree/certificate.
6. The Board must ensure that the ISS/IEP/EDP documents the appropriate qualifying services planned to ensure the participant does not exit performance prior to achieving the educational/training outcomes.
7. The Board must ensure the ISS/IEP/EDP is updated regularly to document changes in program participation or service deliver (*i.e., complements case management notes regarding substantive program participation changes*)

Case managers' notes must reflect whether the ISS/IEP/EDP is implemented in accordance with the planned services and activities, and is updated, as appropriate, to address changes in participants' needs.

8. The Board must ensure that the appropriate qualifying outcome is documented correctly for all programs including WIA Youth, Adult, DW, Choices, SNAP E&T, Project RIO, or NEG.

When a positive outcome is achieved, ensure the positive outcome type is entered under the TWIST Performance Data – Performance Outcomes tab:

- ***1-GED***
- ***2-High School***
- ***7- Bachelor's Degree***
- ***9-6th year of College, Master's Degree***
- ***10-Doctorate Degree***
- ***19-Associate's Degree***
- ***20-Occupational Skills License***
- ***21-Occupational Skills Certificate.***

9. The Board must ensure appropriate case management is provided to participants and documented accurately and consistently in case manager's notes in TWIST.

All participants enrolled in high school, alternative school, GED preparation, or occupational/vocational training must have, at a minimum, twice-a-month contact – with at least one contact being person-to-person contact.

10. The Board must ensure participants receive appropriate follow-up services following program exit that relate to planned performance outcomes.

As required for all youth funded under WIA, ensure that participants are placed in follow-up for a minimum of 12 months after completion of services and exit from WIA. For WIA Adult and DW follow-up is recommended but not required.

11. The Board must ensure that penalties are initiated timely for Choices and SNAP E&T participants who are not participating in accordance with the FEP.

- *For SNAP E&T – a penalty is initiated by the third day of non-participation;*
- *For Choices – a penalty is initiated no later than 7 days of non-participation*

For information on incentives, review:

- WD Letter 27-08, Change 1, issued June 18, 2010, and entitled “Guidelines for the Provision of Nonmonetary Incentives for Workforce Investment Act and Choices Participants.”

Incentives are only provided to participants that exceed the minimum program requirements.

**TAP
Monitoring,
Removal**

During the Technical Assistance Plan period, TWC Technical Assistance (TA) staff will review the Boards progress through the use of TWIST. TA staff will communicate with the Boards progress on the defined goal(s), areas of improvement, and provide feedback to keep progress on track. While on the TAP the Board must submit requested information to TWC as needed.

In the event the Board fails to follow the prescribed conditions set forth in this Technical Assistance Plan, a detailed explanation (by participant) will be requested.

The TAP will remain active until the Board has:

- *satisfactorily achieved the goals outlined in the TAP and;*
- *meet the Common Measure: Total Job Seekers Educational Achievement contracted performance measure for three consecutive months*



Laurence M. Jones, Director Date
Workforce Development Division, TWC 4-1-11



Laurie Bouillon Larrea, President Date
Dallas Workforce Development Board 3/8/11

Technical Assistance Plan

LWDA: Dallas

Date: February 2011

Section	Strategy for Improvement for Common Measure: WIA Youth Placement in Employment or Education
TWC TAP Specific Requirements	<p data-bbox="243 248 2024 280"><i>For the duration of the TAP TWC will require Boards to implement the following:</i></p> <ol data-bbox="243 394 2024 768" style="list-style-type: none"><li data-bbox="243 394 2024 459">1. The Board must ensure an Individual Service Strategy (ISS) is developed for each WIA Youth participant that identifies necessary steps and timetables to achieve identified goals.<li data-bbox="243 540 2024 605">2. The Board must ensure that the educational status and employment status is identified at the date of participation in order to track youth participants who enter the “Youth Placement in Employment or Education” performance measure.<li data-bbox="243 686 2024 751">3. The Board must ensure the ISS is updated regularly to document changes in program participation or service deliver (i.e., complements case management notes regarding substantive program participation changes) <p data-bbox="285 833 1917 914"><i>Case manager’s notes must reflect that the ISS is implemented in accordance with the planned services and activities, and is updated, as appropriate, to address changes in Youth participants’ needs.</i></p> <ol data-bbox="243 1011 2024 1092" style="list-style-type: none"><li data-bbox="243 1011 2024 1092">4. The Board must ensure appropriate case management is provided to Youth participants and documented accurately and consistently in case manager’s notes in TWIST.

5. The Board must ensure that youth who remain enrolled in post secondary education at the completion of their WIA participation have their school status identified in the Performance Data, Performance Outcomes tab in TWIST.

The “End Date” must be after the common exit date or left blank to indicate the participant is still in post secondary education at exit in order for them to be included in the numerator for this measure.

Administrative records are used to report enrollment in postsecondary education, advanced training, or occupational skills training.

6. The Board must ensure that the youth’s employment status at exit is identified in the Performance Data, Employment Outcomes tab in TWIST.

True wage records and supplemental records of employment are used to record post-exit employment.

7. The Board must ensure WIA Youth participants receive appropriate follow-up services for 12 months following program exit that relate to planned performance outcomes.

As required for all youth funded under WIA, ensure that participants are placed in follow-up for a minimum of 12 months after completion of services and exit from WIA.

**TAP
Monitoring,
Removal**

During the Technical Assistance Plan period, TWC Technical Assistance (TA) staff will review the Boards progress through the use of TWIST. TA staff will communicate with the Boards progress on the defined goal(s), areas of improvement, and provide feedback to keep progress on track. While on the TAP the Board must submit requested information to TWC as needed.


In the event the Board fails to follow the prescribed conditions set forth in this Technical Assistance Plan, a detailed explanation (by participant) will be requested.

The TAP will remain active until the Board has:

- ***satisfactorily achieved the goals outlined in the TAP and;***
- ***meet the WIA Youth Placement in Employment or Education contracted performance measure for three consecutive months***



Laurence M. Jones, Director Date
Workforce Development Division, TWC 4-1-11



Laurie Boullion Larrea, President Date
Dallas Workforce Development Board 3/8/11

**MEANS, ENDS AND EXPECTATIONS
DETAIL EXPENDITURE NOTES
FEBRUARY, 2011**

Report #	Fund #	Contract Name	Contract #	End Date	Budget	Cummulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
66492	5201-09	WIA-YOUTH-PROGRAM	0609WIY000	6/30/2011	\$ 4,725,919.00	\$ 4,041,891.00	85.53%	80.00%	\$ 614,217.87	\$ 4,656,108.87	98.52%
		WIA-YOUTH-ADMIN	0609WIY000	6/30/2011	\$ 525,102.00	\$ 422,205.73	80.40%	80.00%	\$	\$ 422,205.73	80.40%
		TOTAL YOUTH			\$ 5,251,021.00	\$ 4,464,096.73	85.01%	80.00%	\$ 614,217.87	\$ 5,078,314.60	96.71%
66488/66489	5202-09	WIA-ADULT-PROGRAM	0609WIA000-2	6/30/2011	\$ 4,631,777.97	\$ 3,995,029.96	86.25%	80.00%	\$ 592,192.66	\$ 4,587,222.62	99.04%
		WIA-ADULT-ADMIN	0609WIA000-2	6/30/2011	\$ 509,778.03	\$ 191,147.07	37.50%	80.00%	\$	\$ 191,147.07	37.50%
		TOTAL ADULT			\$ 5,141,556.00	\$ 4,186,177.03	81.42%	80.00%	\$ 592,192.66	\$ 4,778,369.69	92.94%
66490/66491	5203-09	WIA-DISLOCATED (Includes RR)-PROGRAM	0609WID000-1	6/30/2011	\$ 4,576,154.92	\$ 4,266,447.02	93.23%	80.00%	\$ 309,707.90	\$ 4,576,154.92	100.00%
		WIA-DISLOCATED-ADMIN	0609WID000-1	6/30/2011	\$ 501,509.08	\$ 369,897.23	73.76%	80.00%	\$	\$ 369,897.23	73.76%
	5216-09	WIA-RAPID RESPONSE-DW	0609WID000-1	6/30/2011	\$ 300,000.00	\$ 161,027.90	53.68%	80.00%	\$	\$ 161,027.90	53.68%
		TOTAL DISLOCATED WORKER			\$ 5,377,664.00	\$ 4,797,372.15	89.21%	80.00%	\$ 309,707.90	\$ 5,107,080.05	94.97%
		TOTALS			\$ 15,770,241.00	\$ 13,447,645.91	85.27%	100.00%	\$ 1,516,118.43	\$ 14,963,764.34	94.89%
66510	5201-10	WIA-YOUTH-PROGRAM	0610WIY000	6/30/2012	\$ 4,140,093.00	\$ 2,457,606.47	59.36%	58.33%	\$ 1,533,516.13	\$ 3,991,122.60	96.40%
		WIA-YOUTH-ADMIN	0610WIY000	6/30/2012	\$ 460,010.00	\$ 208,487.35	45.32%	58.33%	\$	\$ 208,487.35	45.32%
		TOTAL YOUTH			\$ 4,600,103.00	\$ 2,666,093.82	57.96%	58.33%	\$ 1,533,516.13	\$ 4,199,609.95	91.29%
66506/66507	5202-10	WIA-ADULT-PROGRAM	0610WIA000	6/30/2012	\$ 4,047,818.00	\$ 1,815,677.22	44.86%	53.33%	\$ 2,037,124.57	\$ 3,852,801.79	95.18%
		WIA-ADULT-ADMIN	0610WIA000	6/30/2012	\$ 449,757.00	\$ 170,520.50	37.91%	53.33%	\$	\$ 170,520.50	37.91%
		TOTAL ADULT			\$ 4,497,575.00	\$ 1,986,197.72	44.16%	53.33%	\$ 2,037,124.57	\$ 4,023,322.29	89.46%
66508/66509	5203-10	WIA-DISLOCATED (Includes RR)-PROGRAM	0610WID000	6/30/2012	\$ 4,860,179.00	\$ 1,822,578.32	37.50%	53.33%	\$ 2,666,156.47	\$ 4,488,734.79	92.36%
		WIA-DISLOCATED-ADMIN	0610WID000	6/30/2012	\$ 540,017.00	\$ 124,828.58	23.12%	53.33%	\$	\$ 124,828.58	23.12%
	5216-10	WIA-RAPID RESPONSE-DW	0610WID000	6/30/2012	\$ 500,000.00	\$ 240,912.87	48.18%	53.33%	\$	\$ 240,912.87	48.18%
		TOTAL DISLOCATED WORKER			\$ 5,900,196.00	\$ 2,188,319.77	37.09%	53.33%	\$ 2,666,156.47	\$ 4,854,476.24	82.28%
66513	6218-10	WIA RAPID RESPONSE	0610WRR	6/30/2011	\$ 400,000.00	\$ 200,517.27	50.13%	66.67%	\$ -	\$ 200,517.27	50.13%
66505	5210-10	WIA-DISLOCATED -ADDN. ASSISTANCE	0610WAA000	6/30/2011	\$ 1,089,000.00	\$ 25,284.00	2.32%	75.00%	\$ 950,483.00	\$ 975,767.00	89.60%
		WIA-DISLOCATED- ADDN. ASSIST. ADMIN.			\$ 121,000.00	\$ 707.32	0.58%	75.00%	\$ -	\$ 707.32	0.58%
		TOTAL DW-ADDITIONAL			\$ 1,210,000.00	\$ 25,991.32	2.15%	75.00%	\$ 950,483.00	\$ 976,474.32	80.70%
		TOTALS			\$ 16,607,874.00	\$ 7,067,119.90	42.55%	33.33%	\$ 7,187,280.17	\$ 14,254,400.07	85.83%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
FEBRUARY, 2011**

Report #	Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
WORKFORCE INVESTMENT ACT											
66488/66492		WIA FORMULA FUNDS	0609 WIA FUNDS	6/30/2011	\$ 15,770,241.00	\$ 13,447,645.91	85.27%	100.00%	\$ 1,516,118.43	\$ 14,963,764.34	94.89%
66506/66510		WIA FORMULA FUNDS	0609 WIA FUNDS	6/30/2011	\$ 16,607,874.00	\$ 7,067,119.90	42.55%	33.33%	\$ 7,187,280.17	\$ 14,254,400.07	85.83%
	7211-11	RESOURCE ADMINISTRATION	0611RAG001	9/30/2011	\$ 22,986.00	\$ 5,191.54	22.59%	41.67%		\$ 5,191.54	22.59%
66529	6229-11	TRA-2011	0611TRA000	10/31/2011	\$ 2,283,182.00	\$ 1,525,058.19	66.80%	38.46%	\$ 553,092.00	\$ 2,078,150.19	91.02%
66523	6248-11	DISABILITY NAVIGATOR INITIATIVE (DPN)	0611DNI000	10/31/2011	\$ 72,000.00	\$ 11,721.32	16.28%	38.46%	\$ 54,219.56	\$ 65,940.88	91.58%
66514	6209-10	STATEWIDE ALTERNATIVE FUNDING FY10	0610WSA000-2	10/31/2011	\$ 270,904.00	\$ 140,163.29	51.74%	68.00%	\$ 106,021.44	\$ 246,184.73	90.88%
66497	6239-10	UNEMPLOYMENT INSURANCE -IN REA	0610REA000-1	3/31/2011	\$ 395,999.00	\$ 87,851.88	22.18%	90.91%	\$ 275,252.25	\$ 363,104.13	91.69%
WIA TOTALS		Totals			\$ 35,423,186.00	\$ 22,056,736.86	62.27%		\$ 9,310,710.16	\$ 31,367,447.02	88.55%
WAGNER-PEYSER EMPLOYMENT SERVICE											
66511	6223-10	EMPLOYMENT SERVICES	0610WPA000	9/30/2011	\$ 344,504.00	\$ 344,504.00	100.00%	100.00%	\$ -	\$ 344,504.00	100.00%
66530	6223-11	EMPLOYMENT SERVICES	0611WPA000	12/31/2011	\$ 407,627.00	\$ 149,305.96	36.63%	33.33%	\$ -	\$ 149,305.96	36.63%
E.S.TOTALS		Totals			\$ 752,131.00	\$ 493,809.96	65.65%		\$ -	\$ 493,809.96	65.65%
FOOD STAMP EMPLOYMENT AND TRAINING											
66526	2266-11	SNAP E&T	0611SNE000	10/31/2011	\$ 1,097,377.00	\$ 658,981.58	60.05%	38.46%	\$ 212,909.74	\$ 871,891.32	79.45%
66525	2265-11	SNAP E&T-ABAWD ONLY	0611SNA000	10/31/2011	\$ 519,086.00	\$ 137,954.72	26.58%	38.46%	\$ 188,171.70	\$ 326,126.42	62.83%
FSE&T.TOTALS		Totals			\$ 1,616,463.00	\$ 796,936.30	49.30%		\$ 401,081.44	\$ 1,198,017.74	74.11%
TEMPORARY ASSISTANCE FOR NEED FAMILIES											
66528	2243-11	TANF NCPCEP	0611TAN001	9/30/2011	\$ 400,000.00	\$ 105,262.86	26.32%	46.15%	\$ 265,198.59	\$ 370,461.45	92.62%
66527	2245-11	TANF(CHOICES)	0611TAN000	10/31/2011	\$ 8,925,007.00	\$ 2,548,393.35	28.55%	38.46%	\$ 5,096,760.75	\$ 7,645,154.10	85.66%
TANF -TOTALS		Totals			\$ 9,325,007.00	\$ 2,653,656.21	28.46%		\$ 5,361,959.34	\$ 8,015,615.55	85.96%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
FEBRUARY, 2011**

Report #	Fund #	Contract Name	Contract #	End Date	Budget	Cummulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
CHILD CARE SERVICES											
66520	1275-11	CCF CCMS CHILD CARE	0611CCF000	10/31/2011	\$ 40,824,119.00	\$ 15,531,653.36	38.05%	38.46%	\$ 24,499,983.55	\$ 40,031,636.91	98.06%
67327	1276-11	CHILD CARE ATTENDANCE AUTOMATION	0611CAA000	9/30/2011	\$ 434,760.00	\$ 41,228.94	9.48%	12.50%	\$ 393,531.06	\$ 434,760.00	100.00%
66521	1271-11	CCM CCMS LOCAL INITIATIVE	0611CCM000	12/31/2011	\$ 6,303,336.00	\$ 64,074.37	1.02%	60.00%	\$ 83,750.52	\$ 147,824.89	2.35%
66522	1272-11	CHILD CARE DFPS	0611CCP000	8/31/2011	\$ 1,940,407.00	\$ 1,517,385.96	78.20%	50.00%	\$ 423,021.04	\$ 1,940,407.00	100.00%
CHILD CARE -TOTALS		Totals			\$ 49,502,622.00	\$ 17,154,342.63	34.65%		\$ 25,400,286.17	\$ 42,554,628.80	85.96%
STATE OF TEXAS											
66524	7225-11	PROJECT RIO	0611RIO000	10/31/2011	\$ 616,178.00	\$ 54,080.74	8.78%	38.46%	\$ 398,650.00	\$ 452,730.74	73.47%
66496	7335-10	TEXAS BACK-TO-WORK INITIATIVE	0610BTW000-5	2/29/2012	\$ 3,920,814.00	\$ 2,042,445.39	52.09%	51.85%	\$ 1,327,639.17	\$ 3,370,084.56	85.95%
		Totals			\$ 4,536,992.00	\$ 2,096,526.13	46.21%		\$ 1,726,289.17	\$ 3,822,815.30	84.26%
GRAND TOTALS					\$ 101,156,401.00	\$ 45,252,008.09	44.73%		\$ 42,200,326.28	\$ 87,452,334.37	86.45%
PRIVATE											
7340	7340-10	I-35 Corridor Collaborative		2/28/2011	\$ 48,950.00	\$ 27,548.07	56.28%	91.67%		\$ 27,548.07	56.28%
7246	7246-11	TEXAS VETERANS COMMISSION	TVC	9/30/2011	\$ 122,664.00	\$ 43,711.42	35.64%	41.67%		\$ 43,711.42	35.64%
8504	8504	HCA PARTNERSHIP INITIATIVE	0603WDR000	OPEN	\$ 431,833.04	\$ 382,095.58	88.48%			\$ 382,095.58	88.48%
8505	8505	ENERGY EFF.& RE TRAINING GRANT		4/30/2011	\$ 20,000.00	\$ 7,485.75	37.43%	75.00%		\$ 7,485.75	37.43%
		Totals			\$ 623,447.04	\$ 460,840.82	73.92%		\$ -	\$ 460,840.82	73.92%

**MEANS, ENDS AND EXPECTATIONS
 DETAIL EXPENDITURE NOTES
 FEBRUARY, 2011**

Report #	Fund #	Contract Name	Contract #	End Date	Budget	Cummulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
66495	6294-09	WIA-STIMULUS-RAPID RESPONSE	0609XRR000-3	3/31/2011	\$ 2,425,345.11	\$ 2,218,657.23	91.48%	95.83%	\$ 163,736.11	\$ 2,382,393.34	98.23%
66493	6295-09	RECOVERY ACT-CHILD CARE DIRECT CARE	0609XCC000-2	6/30/2011	\$ 15,806,967.96	\$ 15,806,803.25	100.00%	83.33%	\$ -	\$ 15,806,803.25	100.00%
		REC ACT-CHILD CARE DIRECT CARE-ADM	0609XCC000-2	6/30/2011	\$ 245,943.04	\$ 246,107.75	100.07%	83.33%	\$ -	\$ 246,107.75	100.07%
					\$ 16,052,911.00	\$ 16,052,911.00	100.00%	83.33%	\$ -	\$ 16,052,911.00	100.00%
66494	6298-09	RECOVERY ACT-CHILD CARE QUALITY IMPR.	0609XCQ000-3	6/30/2011	\$ 4,879,971.00	\$ 3,153,662.26	64.62%	81.82%	\$ 1,726,308.74	\$ 4,879,971.00	100.00%
66517	6289-10	RECOVERY ACT-WIA ALTERNATIVE -STATEWID	0610XSA000-2	6/30/2011	\$ 242,203.00	\$ -	0.00%	71.43%	\$ -	\$ -	0.00%
66516	6288-10	RECOVERY ACT-NEG	0610XEG000	6/30/2012	\$ 722,718.00	\$ -	0.00%	33.33%	\$ 657,010.00	\$ 657,010.00	90.91%
TOTALS					\$ 24,323,148.11	\$ 21,425,230.49			\$ 2,547,054.85	\$ 23,972,285.34	98.56%

Workforce Solutions Greater Dallas
 Statements of Financial Position (Unaudited)
 February 28, 2011 and December 31 2010

	02/28/2011	12/31/2010
Assets	(Unaudited)	(Unaudited)
Cash	\$ 6,494,089	1,916,907
Grants receivable	5,030,912	10,774,772
Advances and other receivables	666,217	77,259
Prepaid expenses	47,971	188,651
Investment	208,470	208,470
Equipment, net	581,519	581,519
Total assets	<u>\$ 13,029,178</u>	<u>13,747,579</u>
Liabilities and Net Assets		
Accounts payable and accrued liabilities	\$ 12,311,293	13,029,702
Employee Benefits Payable	208,470	208,470
Deferred revenue	102,469	102,469
Total liabilities	<u>12,622,232</u>	<u>13,340,641</u>
Unrestricted net assets	406,946	406,938
Commitments and contingencies		
Total liabilities and net assets	<u>\$ 13,029,178</u>	<u>13,747,579</u>

Workforce Solutions Greater Dallas

Statements of Activities (Unaudited)

Period ended February 28, 2011 and December 31, 2010

	<u>02/28/2011</u>	<u>12/31/2010</u>
	<u>(Unaudited)</u>	<u>(Unaudited)</u>
Revenues and other support:		
Revenues from grants and contracts	\$ 15,288,098	106,758,744
Other	18,216	154,778
Income from Investments:		
Dividends	—	
Net realized/unrealized gain (loss)		
Total revenues and other support	<u>15,306,314</u>	<u>106,913,522</u>
Expenses:		
Direct program services	14,828,673	103,736,815
Administration	477,641	3,021,768
Employee Benefits		
Total expenses	<u>15,306,314</u>	<u>106,758,583</u>
Change in unrestricted net assets	8	161
Net assets, beginning of year	<u>406,938</u>	<u>406,777</u>
Net Unrestricted assets, end of year	<u>\$ 406,946</u>	<u>406,938</u>

EMPLOYER SERVICES REPORTS - JAN-FEB-MAR 2011

Rapid Response Report

COMPANY LAYOFFS/CLOSINGS	INDUSTRY	DATE RECEIVED	# EE's AFFECTED	REQUESTED R.R. SERVICES
Presto Products	Plastic Products Mfg	3/14/11	178	yes
Robb & Stucky Interiors	Retail Home Furniture	3/11/11	6	no
Sutterfly.com	Internet Photo Shop	3/10/11	16	yes
Dosmatic, Inc	Mfg Pumps	3/08/11	20	yes
Beltline Intermediate School	School	3/8/11	100	yes
Blockbuster, Inc. HQ	Movie Rentals	2/28/11	238	yes
Defiance Metal Products	Metal Fab. (HVAC)	2/22/11	46	yes
Palm Harbor Homes	Manufactured Homes	2/18/11	62	pending
Chromalloy	Aircraft Parts Mfg	2/18/11	175	pending
Borders(3)	Book Stores	2/18/11	94	yes
Amazon	Online Retail	2/10/11	119	yes
Albertson's (2)	Grocery Store	2/08/11	40	yes
UT Southwestern	Hospital	1/31/11	40	yes
Expedia/Hotel.com	Travel Agency	1/31/11	10	yes
J C Penney	Department Store	1/28/11	81	no
Tabs Direct (2)	Print & Mail Service	1/18/11	130	yes
L3 Communications	Ophthalmic Goods Mfg	1/6/11	150	yes
		Total:	1,505	

Annual Rapid Response Comparisons

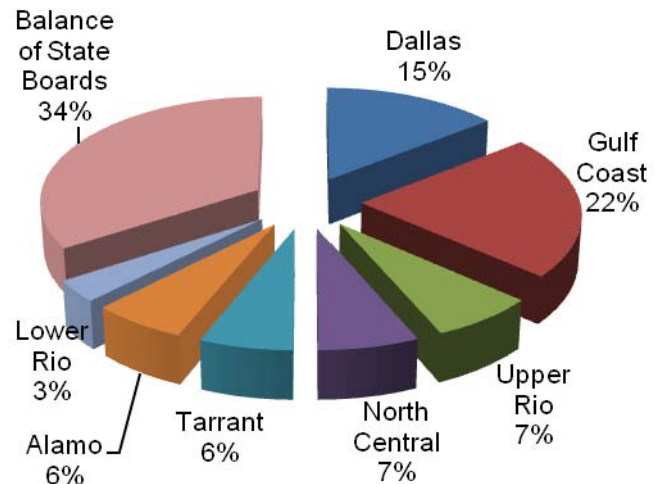
Year	# Affected	# Layoffs Reported	Avg. Size of Layoff
2011	1,505	17	88
2010	2,598	52	50
2009	10,011	119	88
2008	11,752	105	109

Monthly Unemployment Rates (Dallas WDA)

Mar '10	Apr '10	May '10	Jun '10	Jul '10	Aug '10	Sep '10	Oct '10	Nov '10	Dec '10	Jan '11	Feb '11
8.8%	8.7%	8.6%	9.0%	9.0%	8.8%	8.4%	8.5%	8.8%	8.5%	9.0%	8.6%

Texas Back To Work (as of 3/31/2011)

Statewide participants	12,072
Dallas participants	1,739
Dallas employers	476
Average Hourly Wage	\$10.81
Top 5 Hiring Industries:	
<ul style="list-style-type: none"> - Call Center/Customer Service - Financial Services - Security/Protective Services - Production - Transportation/Logistics 	



President's Briefing April 19, 2011

- A. **Veterans Friendly City Initiative** – Presentation at the meeting.
- B. **Authorization of Contracts, Partnerships and Agreements**
- I. **ResCare** – Staff requests a contract amendment to the existing ResCare Workforce Services Contract to allow for modifications: Voluntary De-obligation of \$150,000 in Project RIO funds, Adding \$1,385,381 in Texas Back To Work Funds to serve 1,822 UI Claimants, Adding \$1,537,742 in Trade Adjustment Assistance Funds, and Adding UI REA funds upon receipt of funds from the Texas Workforce Commission. Page 46.

RECOMMENDATION: Board authorization to amend the existing FY11 Rescare's Workforce Center Contract with modifications presented above.

- II. **ChildCareGroup Contract Amendment** – Staff requests a contract amendment to the existing ChildCareGroup contract to add additional funds in the amount of \$72,201 for direct care services. Page 46.

RECOMMENDATION: Board authorization to amend the existing FY11 ChildCareGroup contract with additional funds in the amount of \$72,201 for direct care services.

- III. **Project RIO Procurement** – Board received one proposal in response to the Request for Quotations released on March 15, 2011. Urban League of Greater Dallas and North Central Texas met the Board's threshold of 70 percent or above. Staff is requesting to contract with Urban League of Greater Dallas and North Central Texas to provide services to Project RIO Customers. Page 46.

RECOMMENDATION: Board authorization for staff to contract with Urban League of Greater Dallas and North Central Texas to provide services to Project RIO customers from April 19, 2011 through September 30, 2011 at a cost not to exceed \$200,000 pending approval from TWC for non-competitive procurement certification.

- IV. **Technology, Innovation and Refresh** - Introduction of our new job seeker website and related online services by Business Access, and authorization to perform the annual refresh and significant upgrades to the network for costs not to exceed \$350,000 in hardware and software, and \$70,000 in IT services through QNet, and amendment to the agency budget to reflect changes. Page 47.
- C. **Policy** – Staff recommends approval for the following policies. Page 48:
2011 -2012 Targeted Occupations List – Staff recommends adding occupations determined to be high growth high demand within the Greater Dallas Area and removing several occupations that have low wages and/or low employment opportunities. **Training Provider Policy** – Effective May 2, 2011, staff recommends amending the policy to include specialized assessment processes prior to enrolling customers in training services, and holding final payment until documentation is provided. **Child Care Excessive Absence Policy** – Staff recommends including new language for the new attendance system and modification to streamline processes. **Quality Assurance** – Staff recommends adding language to inform potential complainants that the content of their complaints may be subject to open records requests. **Small Purchases Procurement** – TWC amendments to the Financial Manual for Grants and Contracts includes a new limit not to exceed \$3,000. **Trade Adjustment Assistance** – Policy includes in the selection of a TAA training program must be based on lowest cost training.

RECOMMENDATION: Board authorization to approve the above policy amendments.

- D. **Quality Assurance and Oversight** – Staff reports on several monitoring visits including type/scope of review, issues noted and results. Page 55.
- E. **Legislative Updates** – Staff will provide updated legislative information at the board meeting.
- F. **Future Considerations** – None at this time.

President's Briefing – Item A
Veterans Friendly City Initiative

Presentation at the meeting

President's Briefing – Item B
Authorization of Contracts, Partnerships and Agreements

I. Arbor E&T, LLC d.b.a. Rescare Workforce Services Contract Amendment

Staff requests a contract amendment to the existing Rescare Workforce Services contract to allow for the following modifications:

- Rescare has offered a voluntarily de-obligation in the amount of \$150,000 in Project Reintegration of Ex-offender (RIO) funds;
- TWC has awarded the Board with additional Texas Back-to-Work (TBTW) funds in the amount of \$1,385,381 to continue the program to serve up to 1,822 UI claimants; and
- TWC has awarded the Board with additional Trade Adjustment Assistance (TAA) funds in the amount of \$1,537,742 to cover the cost of current TAA customers in training.
- TWC will award the Board additional UI REA funds. Board approval to contract with Rescare upon receipt of funds.

Recommendation: Board authorization to amend the existing FY11 Rescare's Workforce center contract with modifications presented above. This item will assist in meeting claimant reemployment measures, market share, staff created job openings filled, staff guided entered employment and total job seekers educational achievement performance measures.

II. ChildCareGroup Contract Amendment

Staff requests a contract amendment to the existing ChildCareGroup contract to add additional funds in the amount of \$72,201 for direct care services to continue serving low income families.

Recommendation: Board authorization to amend the existing FY11 ChildCareGroup contract with additional funds in the amount of \$72,201 for direct care services. This item will assist in meeting staff guided entered employment and job seeker educational attainment performance measures.

III. Project RIO Procurement

Workforce Solutions Greater Dallas released a Request for Quotations (RFQ) on March 15, 2011 for Services to Project RIO Customers in an effort to improve performance measures with a deadline of March 29, 2011. The purpose of Project RIO is to provide a statewide employment referral program designed to reintegrate into the labor force persons sentenced to a Texas Department of Criminal Justice (TDCJ) correctional institution. Consideration for funding under the RFQ placed emphasis on **overall responsiveness, quality of program design and staffing credentials and qualifications, demonstrated experience in working with the targeted population and in proficiency in grant management of federal programs and cost for services.**

The Board received one (1) proposal in response to the Services to Project RIO Customers RFQ from: **Urban League of Greater Dallas and North Central Texas, Dallas.** The proposal was distributed to readers, evaluated, and scored. The proposal met the Board's threshold of 70 percent or above to provide services to Project RIO customers.

Staff is requesting to negotiate with **Urban League of Greater Dallas and North Central Texas** to provide services. Staff will negotiate with the Urban League to modify the budget and statement of work to only include those services allowable under RIO funds: outreach/recruitment efforts of TDCJ ex-offenders (released within the last 12 months), assessment, job placement activities and support services.

Since only one proposal was received for the RFQ, we must request approval of **non-competitive procurement certification** by the Texas Workforce Commission as final approval.

Recommendation: Board authorization for staff to contract with **Urban League of Greater Dallas and North Central Texas** to provide services to Project RIO customers from April 19, 2011 through September 30, 2011 at a cost not to exceed \$200,000, contingent on approval of **non-competitive procurement certification** by the Texas Workforce Commission. This item will assist in meeting Project RIO and staff-guided employment performance measures.

IV. Technology, Innovation and Refresh

As we normally look to this time of year for a computer refresh, we are also conscious of a need to prepare for the cost conservative future with more virtual services to customers. We are pleased to announce the launch of our newest "virtual one-stop" at www.wfsdallas.com under job seekers. The newest tool is an amazing advance for us in a short (six month) ramp-up. Simultaneously, we recognize a need to bring hardware and software up to industry standard to maintain these services.

We have asked **Business Access** to present the new website for your review. Kimberly Bunting is with us today to introduce the variety of internet products and systems to expand services to all job seekers.

Hardware and software are significant investments for us, and must be updated and maintained to reach over 200,000 customers annually. Inventory indicates approximately **800 desktops** in use throughout our network. We must procure hardware and software to obtain best price advantage. Our IT service provider **QNet** has given us a reasonable bid to make necessary changes in a sixty day "refresh" effort. Based upon worst scenario, the system improvements might have cost over \$600,000, but with our best efforts to innovate, recycle and conserve, we are requesting approval to improve the entire network with an investment not to exceed \$350,000 in new hardware and software, and less than \$70,000 in IT services. The changes would increase online capacity and upgrade our system to include but not limited to Microsoft 7, Office 7 and Internet Explorer 8.

Recommendation: Staff authorization to procure and implement a significant refresh of our network not to exceed \$350,000 in hardware and software, and \$70,000 in IT service costs. Board authorization to amend the agency budget to increase line items for Computer Equipment and Professional Services to reflect the negotiated changes.

President's Briefing Item B Policy

I. 2011-2012 Targeted Occupations List

Labor Market Information

The Dallas County economy showed modest overall job growth when reviewing the most recent 2010 3rd Quarter Covered Employment Data. Dallas County shows growth of 2,433 jobs over the 2009 3rd Quarter Employment Data. Current reports show positive conditions for additional job growth across almost all industries. Staffing firms report continued high demand for their services and many believe this industry provides a prediction on the overall job growth. Reports on orders and equipment are also on the rise and this is another positive sign of future growth.

INDUSTRY INFORMATION

Construction This industry is still cautious, with Housing activity remaining sluggish. Tighter credit standards hinders first time homebuyer sales, although some realtors and builders noted sales in the higher-priced, move-up market had improved. Commercial real estate activity has improved slightly. Over the year the construction industry has lost 3,775 jobs. The future shows signs of some positive activity. There are some reports of an uptick in demand related to remodeling, commercial construction, and multifamily housing activity

Manufacturing High-tech manufacturers reported that growth in orders and sales picked up slightly. Demand was particularly strong from Asia and for products such as smart phones and other hand-held devices. Demand expected to continue to increase at the current rate or at a slightly faster pace over the next 6 months. Paper products sector remains largely unchanged. Aviation and air parts manufacturers reported continued solid demand with moderate growth outlooks over the next few months. Demand for food products improved over the past month with a favorable 3 month outlook. The industry lost 7,796 jobs over the year in Dallas County.

Financial Services Financial firms report a slight uptick in overall loan demand. Commercial and industrial loan activity remains mixed, but demand for residential real estate loans has picked up from very low levels. Loan pricing is highly competitive, and contacts at community banks report increased competition from larger banks moving "down market" in order to attract new business. Credit quality appears stable and in some cases is slightly improving. Increased cost of regulatory compliance is restraining lending activity, especially for community banks. Outlooks have improved slightly due to improving credit quality, some deposit run-off and increased optimism regarding the overall direction of economic activity. Financial services show a decline of 1,720 jobs over the year.

Professional and Business Services Staffing firms reported continued strong demand particularly for highly skilled IT positions. Other areas of strength included transportation services, insurance, healthcare, and banking. Direct hiring picked up pace and outlook remained optimistic. Demand for accounting services has improved. One large firm noted that activity is strengthening across all service lines, particularly for consulting and transactional work. Demand for legal services has picked up with reasonable growth in activity for 2011. Commercial real estate activity has improved slightly however it appears that this sector is fragile. There are signs of recovery beginning to take place. Professional and Business Services showed the strongest over the year job growth at an increase of 9,437 jobs.

Education and Health Services Healthcare continues to show positive growth as well as a positive outlook for employment growth. Prospects for Local and State education look does not look as good. Due to budget constraints there should be future employment decreases in this industry. However, when comparing over the year data, this industry added 5,853 jobs mostly due to Health Services.

2011-2012 Targeted Occupations List

WFSDallas continually assesses the local business environment in identifying the needs of employers and by establishing the effective linkages between job seekers and employers. Staff remains in close contact with the employer community through partnerships with local community organizations, community colleges, training providers, members of the Board, economic development organizations, and the local chambers of commerce organizations. The Targeted Occupations List is revised as necessary to ensure that occupations identified best meet the needs of employers and job seekers.

The targeted occupations list can have a direct correlation to the employers and areas economic health. The skills employers are seeking in job seekers constantly evolve due to the areas emerging technological advances. In today's economy, competitive and technological changes have pushed many educators, job seekers and employers to re-write the rules of workforce development. Knowledge and skill levels required to be competitive in today's workplace are escalating and changing rapidly. Board staff, educators and employers are working together to ensure that the demand for educated and skilled workers is met by infusing the importance of lifelong learning. Lifelong learning will allow workers to easily transition to new and emerging economies as they arise.

There continues to be growth within Dallas County—*healthcare, technology, construction, logistics and bio/life sciences.*

Occupations to be added. Following collaborations with local employers/colleges and community partners the following occupations are recommended to be added to the list:

- Dental Assistant—good employment and wages within Dallas and the Region
- Forensic Science Technician— much faster than average projected employment growth and excellent wages
- Health Information Technician—emerging occupation that represents entirety of the computer network infrastructure, software development and implement processes associated with automating and sharing personal medical records.
- Highway Maintenance Workers— new employment opportunities within the DFW Area and good wages
- Medical Equipment Repairers— very good wages and higher than average job growth within DFW Area
- Steel Worker—good opportunities within the DFW Area

Occupation to be removed.

At this time, we are recommending removing the following occupations from the list.

- Pharmacy Technician—low wages and low placements
- Production Workers, all—low wages
- Medical Secretary— low wages
- Electronic Semiconductor— lack of training opportunities and decline in employment opportunities
- Teachers General—temporary hold due to lack of employment opportunities. However, staff recommends maintaining Teacher, Special Targets (Science, Math, ESL, etc) as dictated by local job postings and on an as needed basis.

There have been several instances of problems finding employment upon completion of training. In addition, as a result of a large volume of Statewide lay-offs, a recommendation to place a temporary hold on training any general teachers. Staff recommends maintaining Teacher, Spec. on the list—as needed.

A strong economy is built upon a skilled workforce, but such a workforce does not evolve overnight. Education, skills and training are critical to ensure that the supply of labor is matched to the areas of greatest demand. Overall educational attainment, community college programs and private training are among the many ways to prepare a skilled workforce. These skills allow individuals a greater sense of mobility and opportunity within the community.

RECOMMENDATION: Board authorization to approve the amended Targeted Occupations List for 2011-2012. The approval of this amendment will increase the total job seekers educational attainment, and staff-guided entered employment performance measures.

WORKFORCESOLUTIONS

GREATER DALLAS

2011-2012 Targeted Occupations List

Workforce Solutions Greater Dallas has identified the following targeted occupations for Dallas County. These occupations will assist Dallas County employers by providing a well-trained and higher-skilled workforce. This List may be modified as necessary to ensure that training continues to meet the needs of the Dallas workforce.

Occupational Title	SOC Code	Est. Employment	Regional Employment	Avg Wage	Occupational Title	SOC Code	Est. Employment	Regional Employment	Avg Wage
Health Care					Construction/Industrial Production				
Biological Technician	194021	380	930	\$ 17.70	Operating Engineer	472073	3,520	6,550	\$ 16.84
Registered Nurse*	291111	22,030	44,770	\$ 33.01	Carpenter*	472031	6,880	8,760	\$ 15.27
Respiratory Therapist	291126	1,150	2,590	\$ 25.38	Cement Masonry	472051	2,580	4,670	\$ 13.50
Medical Lab Technician	292012	1,650	2,900	\$ 13.96	Electrician*	472111	6,840	10,040	\$ 17.94
Dental Hygienist*	292021	1,500	3,300	\$ 35.16	Plumber/Pipe Fitter*	472152	4,470	6,580	\$ 21.63
Diagnostic Imaging Specialist	292032	500	820	\$ 31.04	Sheet Metal Worker*	472211	2,100	2,810	\$ 16.54
Radiological Technician	292034	2,270	3,470	\$ 27.74	Auto Body Repair	493021	1,410	3,140	\$ 17.34
Pharmacy Tech. (low placement \$s)	292052	2,800	5,850	\$ 13.62	Auto Mechanic*	493023	6,590	11,820	\$ 18.43
Surgical Technician	292055	1,080	2,350	\$ 19.86	Diesel/Bus/Truck Mech*	493031	2,960	5,830	\$ 19.97
Licensed Practical Nurse*	292061	7,920	14,610	\$ 23.35	First Line Supervisors (Mgrs Product. & Ops)	511011	7,300	13,150	\$ 26.45
Med. Secretary (low placement \$s)	436013	1,650	3,100	\$ 13.91	Metal & Plastic Workers all other	514199	259	550	\$ 17.03
NEW: Health Information Tech.	292071	1,920	5,200	\$ 17.85	Print Machine Operator	515023	2,640	4,120	\$ 15.73
NEW: Dental Assistant	319091	6,160	17,310	\$ 15.06	Production Workers all other (low wages)	519199	1,290	4,250	\$ 10.91
Advanced Manufacturing/Engineering/Semiconductor					Heating/AC Mechanic*	499021	3,750	5,380	\$ 21.50
Electronic Engineer*	172071	2,950	5,430	\$ 46.54	Maintenance and Repair Workers, General	499042	15,910	25,610	\$ 15.93
Mechanical Engineer*	172141	2,770	5,860	\$ 41.98	Aircraft Assembler	512011	460	2,500	\$ 18.43
Drafter, Engineer Tech.*	173000	610	770	\$ 25.37	Insulation Installer	472132	500	590	\$ 15.37
Environmental Technician	173025	220	250	\$ 26.42	Composite Bonding Assembler	512092	9,810	26,540	\$ 16.50
Engineers*	172000	19,950	35,600	\$ 36.59	Construction/building Inspector	474011	830	1,770	\$ 26.33
Environmental Engineer	172081	500	540	\$ 46.25	Installation Workers	49000	68,940	118,010	\$ 15.31
Electronic Technician*	173023	3,600	5,690	\$ 28.14	CNC Machine Operator	514011	1,130	1,530	\$ 15.30
Elect.Semi. (lack of employment ops)	519144	3,050	3,800	\$ 14.76	Machinist*	514041	3,520	7,650	\$ 17.72
Electrical & Electronic Assemblers	512022	4,950	7,500	\$ 14.86	Welder & Cutter*	514121	5,970	8,550	\$ 15.98
Information Technology/Telecommunications					Quality Control Technician	519061	5,090	8,600	\$ 15.14
Computer & Info. Syst. Mngr	113021	3,940	8,250	\$ 59.97	NEW: Steel Workers	472221	1,140	2,930	\$ 16.54
Computer Programmer	151021	7,470	12,700	\$ 35.67	NEW: Highway Maint. Workers	474051	400	3,840	\$ 16.04
Computer Support Tech	151041	9,180	18,200	\$ 23.95	NEW: Medical Equipment Repairers	499062	720	1,850	\$ 21.67
Computer Software Engineer	151031	7,990	15,840	\$ 46.32	Business Management & Administration				
Computer Systems Analyst	151051	9,790	18,170	\$ 42.16	Manager, General	111021	24,850	46,790	\$ 60.88
Database Administrator	151061	2,040	3,350	\$ 35.41	Business Operations Specialist	131199	9,280	19,250	\$ 35.41
Computer Security Specialist	151071	6,030	11,900	\$ 35.38	Accountants and Auditors	132011	18,460	29,310	\$ 33.19
Computer Maint Tech	492011	2,620	4,080	\$ 20.10	Paralegal/Legal Assistant	232011	4,040	4,700	\$ 29.65
GIS Technician	171021	600	650	\$ 23.28	Book/Accounting Clerk	433031	24,940	39,600	\$ 17.65
Administrator	151071	6,030	11,900	\$ 35.38	Customer Sup Special	434051	41,890	72,910	\$ 16.29
Network Data Com. Analyst	151081	4,360	7,150	\$ 40.08	Secretary*	436014	26,510	41,710	\$ 14.76
Government					Education/Training				
NEW: Forensic Science Tech.	194092	1,010	1,300	\$ 22.85	HOLD-Teachers (lack of employment ops)	252000	33,550	87,100	\$ 22.07
Public Safety					<i>Teacher Spec. (Math, Science, ESL) As needed and justified by local postings.</i>				
Corrections Officer*	333012	2,370	5,410	\$ 16.88	Logistics Manager	113071	1,500	3,080	\$ 40.14
					Truck Driver, Heavy*	533032	25,420	38,160	\$ 18.69
					Industrial Truck Op.*	537051	7,100	14,970	\$ 13.41

*Indicates non-traditional

Sites for Occupational Information

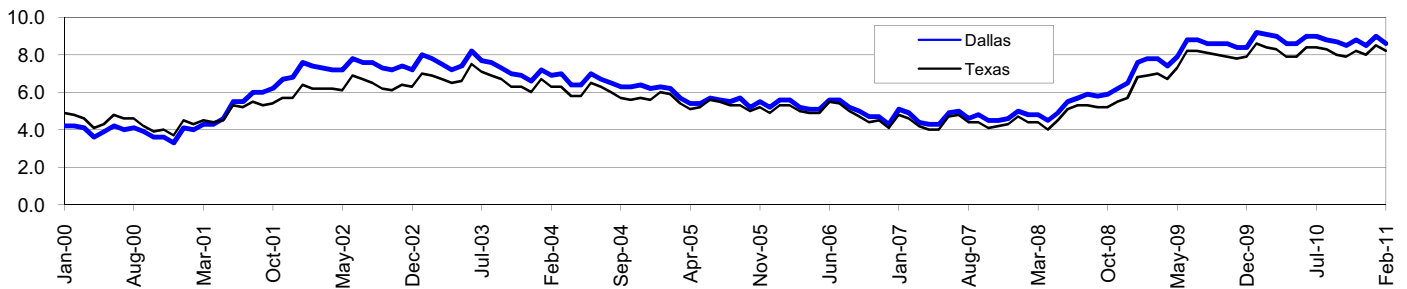
- *<http://tracer2.com> - Wages, job demand, and employers for an occupation.
- *<http://texasindustryprofile.com> - Occupational employment and wage data.
- *<http://www.cdr.state.tx.us> - Emerging and evolving occupations.
- *<http://www.bls.gov/oco>
- *<http://careerinfonet.com> - Occupational rankings in Texas.
- *<http://www.workintexas.com> - Texas online job resource.

Dallas Workforce Development Area*

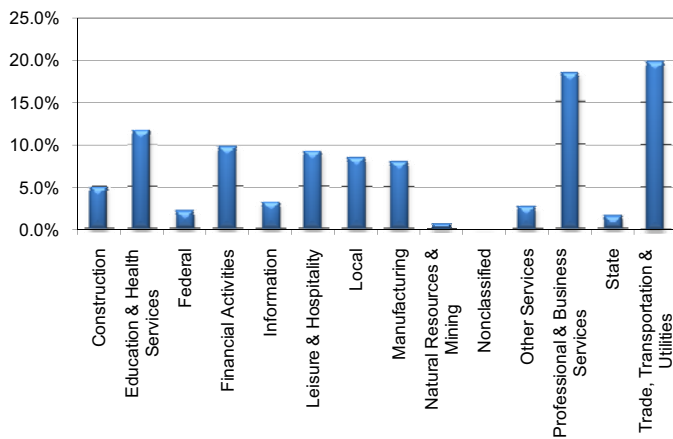
February 2011

Dallas WDA					Texas				
	CLF	Employed	Unemployed	Rate		CLF	Employed	Unemployed	Rate
Feb-11	1,173,503	1,072,195	101,308	8.6	Feb-11	12,152,422	11,159,899	992,523	8.2
Jan-11	1,172,702	1,067,522	105,180	9.0	Jan-11	12,150,630	11,115,114	1,035,516	8.5
Feb-10	1,151,847	1,047,367	104,480	9.1	Feb-10	12,023,918	11,016,106	1,007,812	8.4

Historical Unemployment Rates



Dallas WDA Industry Composition 3rd Quarter 2010



Total WDA Claims

	Feb-11	Jan-11	Feb-10	OTY
Initial	6,606	9,684	8,384	-1,778
Continued	31,889	36,563	48,162	-16,273
Continued Claims for the Week of the 12th				
Continued	15,991	16,695	22,336	-6,345

Texas Unemployment Insurance Claims Filed

	Feb-11	Jan-11	Feb-10	OTY
Initial	69,540	98,517	86,282	-16,742
Continued	795,729	960,319	1,020,691	-224,962
Continued Claims for the Week of the 12th				
Continued	200,536	208,853	249,038	-48,502

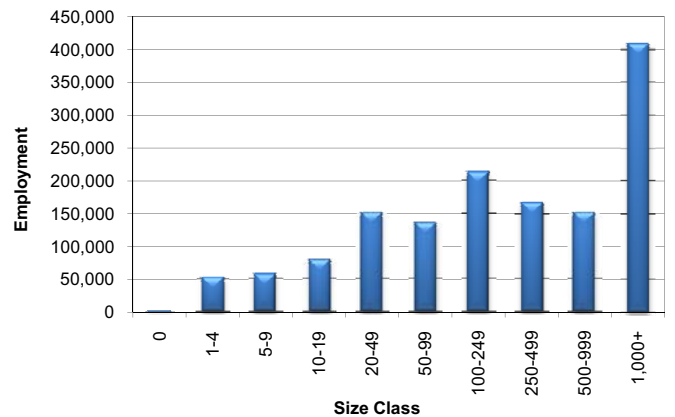
Dallas WDA Average Weekly Wage

	Dallas	WDA Qtr. Chg.	Texas
3rd Quarter 2010	\$1,031.66	\$1.16	\$875.52
2nd Quarter 2010	\$1,030.50	WDA OTY Chg.	\$863.80
3rd Quarter 2009	\$1,010.09	\$21.57	\$844.49

NAICS Covered Employment Quarterly Data 3rd Quarter 2010

SUPER SECTOR	Employment	Change	
		Quarter	Year
Construction	69,576	1,391	-3,775
Education & Health Services	164,606	815	5,853
Federal	28,417	-1,725	1,324
Financial Activities	136,246	610	-1,720
Information	45,268	-108	-71
Leisure & Hospitality	129,254	-70	1,057
Local	119,117	-4,139	271
Manufacturing	113,320	-229	-7,796
Natural Resources & Mining	8,360	321	6
Nonclassified	760	254	442
Other Services	38,492	63	684
Professional & Business Services	261,041	4,941	9,437
State	19,912	576	-34
Trade, Transportation & Utilities	280,191	1,922	-3,245
TOTAL	1,414,560	4,622	2,433

Size Class Employment Composition 3rd Quarter 2010



*Counties in WDA: Dallas

Available at <http://www.tracer2.com/>

**President's Briefing Item C
Policy (cont.)**

II. Training Provider Policy

This policy will be amended to address current training provider performance issues and pending budget limitations. The current policy indicates the following requirements for Initial Eligibility:

- Targeted Occupation (the Board will not approve advanced certifications for occupations not on the Board's Targeted Occupation List)
- Minimum of one-year experience proving training to the general population
- Reasonable cost based on comparable training programs
- A maximum of \$15,000 training cap per participant (with an option to cover tuition costs that exceed \$15,000 on a case-by-case basis)
- Providers must be appropriately accredited and provide documentation
- Providers must document recent employer validation/industry endorsed skill standards of training curriculum.

Performance - Board policy for training providers indicates that training providers will be reviewed semi-annually based on the criteria indicated below, and removed if missing two or more performance measures. The following measures remain unchanged for 2011:

Program Completion Rate	70%
Entered Employment Rate	75%
Average Wage at Placement	\$13.59
Average Quarterly Wage	\$5,300

Recommended changes (effective May 2, 2011):

1. ITA Process

An assessment using Kuder and/or Quality group would be made for all Adult and Dislocated Worker Participants before they receive training services.

2. **Final payment for training providers** would be held until documentation is provided for the participant's completion status (successful credential or dropout/ failure) is made to the current contractor.

III. Child Care Excessive Absence Policy

Background

WFS Policy-Customer Service 99-19 Change 1 states that each child is allowed 30 days of absences per Anniversary year and Providers are responsible for reporting all absences on the Form 2455 and submitting this to the Child Care Contractor for payment.

This policy amendment will include language for the new attendance system and modifications indicated below will streamline processes to provide clear and direct guidance as it relates to excessive absences.

Purpose

To streamline the attendance standards and combine with the Child Care Attendance Automation System. This change will hold parents accountable and support the providers with managing the process. The

customers will have an allotted number of absences (including non-recording of attendance) and then services will be denied.

Excessive Absences

The Board has established a maximum number of absences that a child is allowed to have based on the parent's work schedule and authorized care days for which a licensed or registered provider shall be paid. Relative providers shall not be paid for absences.

Definition of "Absence"

An absence includes only absences for which a provider receives payment or "paid absences". Paid Absences are defined as any day in which the child is authorized to receive child care services and the provider is authorized to receive reimbursement for that day, but the parent using the CCAA system:

1. Reported a general absence or an illness absence for the child for an authorized day; or
2. Did not report attendance for an authorized day (a "non-swipe" in CCAA) resulting in a "Z" code in the system.

Maximum number of Absences a Child May Accrue:

A child's shall not exceed 50 paid absences in a calendar year. The calendar year begins on the date of the child begins to receive child care services; and renews with their anniversary date. This one-year time frame shall be considered the child's "service year" for excessive absence purposes.

Absence Extensions:

The contractor shall extend the number of paid absences on a case-by-case basis for an additional (one-time per child's service year) 30-paid absences, if 2/3 of the absences are due to:

1. Illness- A temporary extended illness or a child's chronic medical condition.

OR

2. Extenuating Circumstances- Issues beyond the parent's control that necessitated absences, such as a death in the family or transportation issues (car repair etc.).

Note: Back up documentation must be presented to the Child Care Contractor in order extend the absence count.

Terminations

The Contractor shall terminate child care if the child exceeds this maximum number of absences.

They shall send the parent a 15-day termination notice as required by §809.71(9), when the child has exceeded the number of allowed paid absences.

Reapplication for Services

Parents shall not be allowed to reapply for services for 30 days when their child care services are terminated because of excessive paid absences, unless their child care funding is through the

Choices program

Relative Providers and the Absence Policy:

Relative child care providers shall not be reimbursed for absences

III. Quality Assurance

Per legal counsel, in order to inform potential complainants that the content of their complaints may be subject to open record requests, complaint processing procedures and Quality Assurance Guidelines will include the following statement:

All complaints submitted to WFS Dallas may be considered open records under applicable state or federal law. While we may avoid release or disclosure of a complaint during the time an investigation is ongoing, once an investigation is completed, a complaint is likely subject to open records disclosure.

IV. Small Purchases Procurement

Board procurement policy follows the Texas Workforce Commission Financial Manual for Grants and Contracts (FMGC). This policy will be amended to incorporate new updates to small purchases procurement, effective April 1, 2011:

- Board's policy establishes a limit, not to exceed **\$3,000**, up to which small purchase procurements may be completed without requiring price or rate quotations if the purchasing entity considers the price to be reasonable. (The entity should be prepared to describe the rationale on which the conclusion about price reasonableness was based.) Purchases made under such procedures shall be distributed equitably among qualified suppliers to the extent practicable. Action to verify price reasonableness of goods or services that fall within the threshold need be taken if:
 - the purchasing entity suspects or has information to indicate that the price might not be reasonable (e.g. comparison to the previous price paid or personal knowledge of the good or service); or
 - purchasing a good or service for which comparable pricing is not readily available (e.g. a good or service that is not the same as, or is not similar to, other goods or services that the entity recently purchased on a competitive basis).

V. Trade Adjustment Assistance Training

Board policy will incorporate the following language into policy to ensure that training programs selected for TAA participants incorporate the following:

TAA regulations at 20 CFR §617.22(a)(6), the selection of a TAA training program must be based on the lowest cost training—inclusive of tuition and related expenses (books, tools, and academic fees). Contractors will consider actual book pricing when comparing training programs to identify the lowest cost training for TAA.

RECOMMENATION: Board authorization to approve the above policy amendments.

Quality Assurance and Oversight, President's Briefing - Item D
WORKFORCE SOLUTIONS GREATER DALLAS MONITORING RESULTS

Date / Contractor	Type and Scope of Review	Issues Noted	Results
March 2011 ResCare Workforce Services	Program Review of the Texas Back to Work Initiative including: <ul style="list-style-type: none"> • Agreements • Eligibility • TWIST Data Entry • Other areas – identification of TANF eligible individuals to ensure proper use of available funding 	Made recommendations related to the following areas: <ul style="list-style-type: none"> • Employer agreement signed and in place within 30 days of hire date • TWIST Date Entry – O*net and CIP codes • Review of applicable WD letters 	Awaiting contractor response.
March 2011 Dallas County Community College District	Financial Review of the American Recovery and Reinvestment Act contract including: <ul style="list-style-type: none"> • Accounting System Transaction Testing and Verification of Personnel and Non-Personnel Costs • Financial Reporting 	None.	No response required. Review concluded.
March 2011 The Child Care Group	Financial review of Child Care Contract including: <ul style="list-style-type: none"> • Audit • Cash Management • Cost Allocation • Direct Child Care Payments • Expenditure transaction Testing of Personnel and Non-Personnel Costs • Financial Reporting • Insurance • Procurement 	Made recommendations related to the following areas: <ul style="list-style-type: none"> • Audit • Cost Allocation • Expenditure transaction Testing of Personnel and Non-Personnel Costs 	Awaiting contractor response.
February 2011 LaunchAbility	Program Review of the American Recovery and Reinvestment Act Childcare Quality contract including: <ul style="list-style-type: none"> • Training for childcare students • Training for childcare providers • Network groups 	None	No response required. Review concluded.

Shaded areas briefed in previous report

Quality Assurance and Oversight, President's Briefing - Item D
WORKFORCE SOLUTIONS GREATER DALLAS MONITORING RESULTS

Date / Contractor	Type and Scope of Review	Issues Noted	Results
January 2011 ResCare Workforce Services	Program review of Trade Adjustment Act and Trade and Globalization, Adjustment Assistance Act contract including: <ul style="list-style-type: none"> • Eligibility • Waiver • Assessment • Reemployment and Training Plan • Training • Case Management • Support Services • Denial of Training • Job Search Allowance • Relocation Services • Performance Outcome Tab • Employment Outcome Tab • TWIST Data Entry 	Made recommendations related to the following areas: <ul style="list-style-type: none"> • Eligibility • Waiver • Assessment • Reemployment and Training Plan (REP) • Training • Case Management • Support Services • Performance Outcome Tab • Employment Outcome Tab • TWIST Data Entry 	Contractor response received and forwarded to external monitor for review.
December 2010 Momentum! An Innis Company	Financial review of American Recovery and Reinvestment Act Rapid Response Contract including: <ul style="list-style-type: none"> • Cash Management • Disbursements • Financial Reporting • Insurance 	Made recommendations related to the following areas: <ul style="list-style-type: none"> • Cash Management • Disbursements • Financial Reporting 	Contactor response received and forwarded to external monitor for review.
December 2010 Business ACCESS	Financial review of American Recovery and Reinvestment Act Rapid Response Contract including: <ul style="list-style-type: none"> • Audit • Cost Allocation • Disbursements • Financial Reporting 	Made recommendations related to the following areas: <ul style="list-style-type: none"> • Audit • Cost Allocation • Disbursements • Financial Reporting 	All issues resolved or questioned costs recovered. Contractor repaid \$880 in questioned costs. Review concluded.

Shaded areas briefed in previous report

Quality Assurance and Oversight, President’s Briefing - Item D
WORKFORCE SOLUTIONS GREATER DALLAS MONITORING RESULTS

Date / Contractor	Type and Scope of Review	Issues Noted	Results
December 2010 LaunchAbility	Financial review of American Recovery and Reinvestment Act Rapid Response Contract including: <ul style="list-style-type: none"> • Audit • Cash Management • Disbursements • Financial Reporting • Insurance • Property Management 	Made recommendations related to the following areas: <ul style="list-style-type: none"> • Cost Allocation - Indirect Costs • Disbursements 	All issues resolved. Review concluded.
November 2010 Executive Focus	Financial review of WIA Adult and Rapid Response contact including: <ul style="list-style-type: none"> • Accounting system Transaction Testing and Verification of Personnel and Non-Personnel Costs • Cash Management • Financial Reporting • Insurance, Bonding, and Collateral Agreements • Policies and Procedures 	Made recommendations related to: <ul style="list-style-type: none"> • Cash Management • Disbursements • Financial Reporting • Insurance • Policies and Procedures 	All issues resolved or questioned costs recovered. \$3,039.03 withheld from final payment. Review concluded.
March 2010 City of Dallas	Financial review of WIA and ARRA youth services contract including: <ul style="list-style-type: none"> • Accounting System Transactions Testing and Verification of Personnel and Non-Personnel Costs • Financial Reporting • Insurance. 	Made recommendations related to: <ul style="list-style-type: none"> • Disbursements of personnel and non-personnel costs • Financial reporting. 	All issues resolved or questioned costs recovered. \$19,751.02 withheld from final payment. Review concluded.

Shaded areas briefed in previous report

Texas Workforce Commission

A Member of Texas Workforce Solutions

Tom Pauken, Chairman

Ronald G. Congleton
Commissioner Representing
Labor

Andres Alcantar
Commissioner Representing
the Public

Larry E. Temple
Executive Director

Report #11.06.0201

February 28, 2011

Ms. Laurie Bouillion Larrea, Executive Director
Dallas County WDB
dba Workforce Solutions Greater Dallas
1201 Main Street, Suite 2700
Dallas, Texas 75202

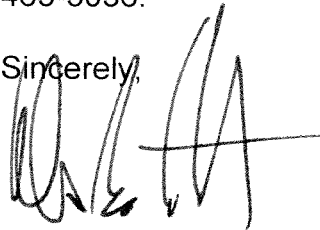
Dear Ms. Larrea:

We have completed our review of the Workforce Investment Act Equal Opportunity provisions administered by the Dallas County Workforce Development Board. The review covered the period October 1, 2009 through September 30, 2010. We reviewed the Board's Equal Opportunity (EO) policies and procedures for compliance with state and federal laws. Our review indicates that the Board's controls support proper administration of EO requirements.

We were on-site the week of January 3, 2011. The review included on-site evaluations of select workforce centers for accessibility standards. Our review indicates that controls exist to support proper administration of physical and universal access to programs receiving federal funds.

We appreciate the cooperation and assistance you and your staff provided throughout the review. Should you have any questions, please contact me at (512) 463-3036.

Sincerely,



W. Boone Fields, Deputy Director
Regulatory Integrity Division

cc: Larry Jones, Director of Workforce Development

Congratulations Jay and the team at Waxahachie Baylor! Named in the Top 100 Hospitals!

TOP NATIONAL HOSPITALS



The Thomson Reuters **100 Top Hospitals®** study uses objective research and independent public data to recognize the best U.S. hospitals. Hospitals do not apply and winners do not pay to market this honor.

Our annual study is unique in that it evaluates hospitals on measures of overall organization performance, including patient care, operational efficiency, and financial stability. It compares hospitals only against similar facilities in terms of size and teaching status.

Identified from nearly 3,000 U.S. hospitals, our award winners demonstrate that high-quality patient outcomes can be achieved while improving efficiency. If all hospitals performed at the same level as the 100 Top Hospitals award winners*:

- Nearly 116,000 additional patients would survive each year.
- More than 197,000 patient complications would be avoided annually.
- The average patient stay would decrease by half a day.
- Expense per adjusted discharge would drop by \$462.

*Based on analysis of Medicare inpatients over one year.

SMALL COMMUNITY HOSPITALS

Hospital	City, State	Medicare ID
<u>Andalusia Regional Hospital</u>	Andalusia, AL	010036
<u>Russell Medical Center</u>	Alexander City, AL	010065
<u>Payson Regional Medical Center</u>	Payson, AZ	030033
<u>St. Elizabeth Community Hospital</u>	Red Bluff, CA	050042
<u>Sutter Davis Hospital</u>	Davis, CA	050537
<u>Kosciusko Community Hospital</u>	Warsaw, IN	150133
<u>Flaget Memorial Hospital</u>	Bardstown, KY	180025
<u>Harlan ARH Hospital</u>	Harlan, KY	180050
<u>Spectrum Health United Memorial</u>	Greenville, MI	230035
<u>St. Joseph Mercy Livingston Hospital</u>	Howell, MI	230069
<u>Central Michigan Community Hospital</u>	Mount Pleasant, MI	230080
<u>Mercy Hospital Cadillac</u>	Cadillac, MI	230081
<u>St. Joseph Health System</u>	Tawas City, MI	230100
<u>Moberly Regional Medical Center</u>	Moberly, MO	260074
<u>Ponca City Medical Center</u>	Ponca City, OK	370006
<u>St. Mary's Jefferson Memorial Hospital</u>	Jefferson City, TN	440056
<u>LeConte Medical Center</u>	Sevierville, TN	440081
<u>Baylor Medical Center at Waxahachie</u>	Waxahachie, TX	450372
<u>Memorial Hermann Sugar Land Hospital</u>	Sugar Land, TX	450848
<u>American Fork Hospital</u>	American Fork, UT	460023



Congratulations to Eddie Reeves named to Parkland Board!

Was Printed From Dallas Business Journal

Commissioners name Parkland board members

Dallas Business Journal - by Bill Hethcock, Staff Writer

Date: Wednesday, February 23, 2011, 2:49pm CST

Related:

[Health Care, Insurance](#)

Dallas County Commissioners have named new members to [Parkland Health & Hospital System's](#) Board of Managers.

Debbie Branson was appointed by County Judge **Clay Jenkins**. She replaces **Chris Luna**.

Jerry Bryant was appointed by Commissioner **Mike Cantrell**, replacing **Alan Walne**.

Patricia Rodriguez Gorman was appointed by **Elba Garcia**, replacing **Dalton Lott**.

The new at-large member named jointly by the court is **Eddie Reeves**, who replaces **Chad Park**.

Each county commissioner appoints a member to serve on the Parkland Board of Managers. In addition, the Commissioners Court names two members of the board collectively.

"Parkland has a resounding effect on the health and well being of the entire community and it is an enormous responsibility to be able to help guide and direct this institution," Dr. **Lauren McDonald**, chairwoman of the Parkland Board of Managers, said in a statement.

Branson is a lawyer with the Law Offices of Frank L. Branson PC. Bryant is president of the Bryant Consulting Group in Dallas and a former senior leader at [Baylor Health Care System](#) in Dallas.

Rodriguez Gorman is the owner of The Rodriguez Group and ROD Construction, and is immediate past chairman of the Regional Hispanic Contractors Association. Reeves heads Reeves Strategy Group, a communications consulting firm, and formerly co-lead the media relations practice of [Public Strategies Inc.](#)

PRESS RELEASE

Dallas

April 11, 2011

**Quality Texas Foundation Names 19 Organizations
for Performance Recognition
All Demonstrating Strong Dedication to Quality
and High Performance**

These organizations will be recognized at the Texas Quest for Excellence Conference June 27-28

Texas Award for Performance Excellence

THE HIGHEST LEVEL OF QUALITY

A role model organization demonstrating exceptional performance in all areas of organizational management - leadership, strategic planning, customer and market focus, measurement analysis and knowledge, workforce focus, process management and business results.

Baylor Medical Center at Irving

City of Irving

Cook Children's Healthcare System

Mesquite Independent School District

Weatherford Independent School District

2011 Recipients

Texas Award for Performance Excellence

Mesquite Independent School District

Mesquite Independent School District (MISD), established in 1901, is a TEA Recognized public school system. The district welcomes more than 37,000 students through the doors of 46 campuses, including 32 elementary schools, eight middle schools, five comprehensive high schools and the Mesquite Academy, an alternative education campus of choice that offers accelerated instruction for non-traditional students. The district is the largest employer in the community.

Senior leaders continuously seek to understand the needs of students in diverse ethnic and instructional segments and develop and implement programs, offerings, and services that meet the changing needs and requirements of the student population. Programs and processes are focused on continued student success. The district's culture is guided by a shared vision, mission, and core values. Mesquite ISD can best be described as growing a culture of excellence focused on valuing students, families, workforce, and community.

The 2011 awards and recognitions will be presented during the Texas Awards Banquet scheduled for the evening of June 27 and Texas Awards and Recognition Luncheon on June 28, at the Westin DFW in Irving, Texas. June 27 Banquet: Texas Award for Performance Excellence awards. June 28 Luncheon: Achievement, Progress, Commitment, and Engagement Level recognitions.

The Texas Quest for Excellence pre-conference workshops and conference will be held June 27-28, and will feature presentations from current and former TAPE and Baldrige award recipients. Detailed information regarding the ceremony and conference is available on the Quality Texas website at www.texas-quality.org.