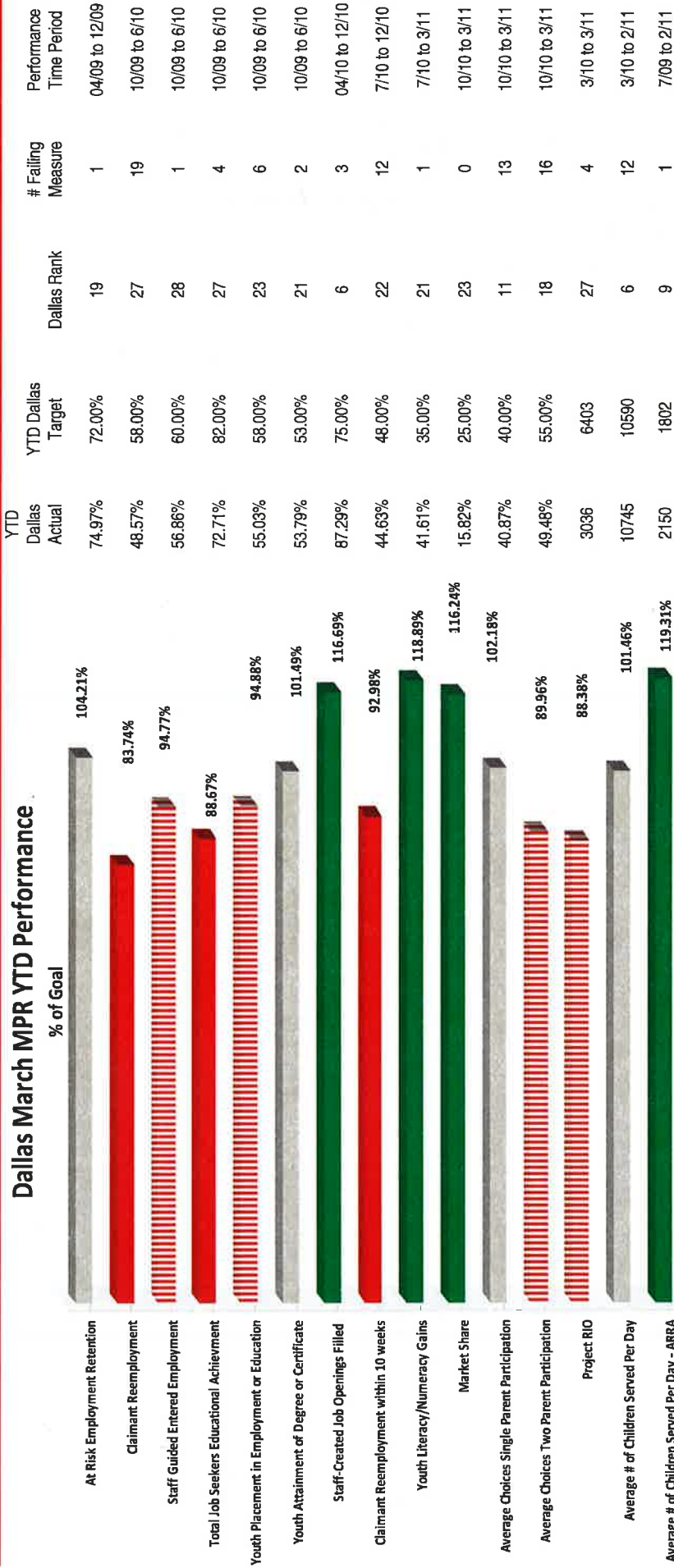


Dallas – Means, Ends, and Expectations March 2011 Performance Analysis

Dallas March MPR YTD Performance



BY THE NUMBERS...

216,760 Job Seekers Served March 2010 – Feb 2011

15,974 Employers Served March 2010 – Feb 2011

10,813 Ave Children Served Per Day March 2010 – Feb 2011

117,318 Customers Entering Employment after exiting March 2010

11,169 Job Openings filled from openings created Oct 09 – Sep 2010

35,279 Claimants with a 1st pay Apr 09 – Mar 10, Reemployed in One Quarter

60.12% % Claimants with a 1st pay March 2009 – Feb 2010 who exhausted benefits

Strategies

Claimant Reemployment – The three programs that directly impact this measure include: Texas Back to Work, UIREA and UI profiling. Rescare will continue to prioritize five workforce centers, which represent 695 of UI Claimants, with a “reemployment initiative”, by focusing on improving processes and outcomes in these programs.

Rescare continues to focus on improving processes and data entry within the CHOICES and Youth programs. These activities should benefit performance measures within the upcoming program year.