

Questions and Answers

Computer Hardware and Software Request for Quotations (RFQ)

The questions below were submitted by potential respondents to the RFQ as instructed. The supplied answers are neither an effort that alters the RFQ, nor does the Q & A bind the Board to further requirements before or after this process.

1. Can you please provide the serial numbers for the Watchguard renewal?

We will not share the serial numbers at this time, as all of the pertinent information is listed in the RFQ like make/model/length of subscription/Total Security Suite. The current WatchGuard account/subscription is under our company name, and would not be transferred to a third-party vendor.

2. I wanted to ask a question around the warranties requested. For the Desktops, are you wanting Dell's Basic Support, ProSupport or ProSupport Plus? For the server, are you wanting Dell's Basic Support, ProSupport or ProSupport Plus?

WFSDallas utilizes ProSupport for both desktops and the server.

3. Are all products required to be bid per brand name – or may substitutes be presented? We will look at other manufacturers but Dell is preferred.

4. 1 stick of memory in this config, 7. Server? Please advise usually it would be two?

Two expansion slots of memory is preferred with a total initial 32GB preinstalled.