

**Q&A
Youth RFP
March 20, 2019**

- 1. Given the page limitations, may bidders truncate narrative response questions/prompts?**
Proposers may be able to refer to previously answered questions or refer to responses in attachments. Most proposers are able to respond fully with the page limitations.
- 2. May bidders omit questions/prompts provided we leave in place the RFP's question/prompt numbering structure?**
No, but the questions may be altered in font size or brevity.
- 3. May bidders use a legible font size smaller than 12 point for questions/prompts, graphics, charts, and tables?**
WFSDallas requires a font size of 12 to ensure a legible response. Charts, graphics, tables and restated questions may deviate in font size to accommodate whole responses.

Received at 4:03 p.m. March 19, 2019

- 4. Is there a resource we can use to determine the approved industry certifications for the WIOA program?**
Not to our knowledge. An approved industry certification/recognized credential is awarded in recognition of an individual's attainment of measurable technical or industry/occupational skills necessary to obtain employment or advance within an industry/occupation. These technical or industry/occupational skills generally are based on standards developed or endorsed by employers or industry associations with the goal of getting a job or obtaining a better job.
- 5. The Supportive Service element requires letter of support from the agency providing the service. In the past Workforce Solutions Greater Dallas provided that service of transportation and eyewear. What process should be used for a letter of collaboration for the proposal for these services for the WIOA Youth program?**
WFSDallas still provides transportation, eyewear and childcare in partnership with contractors. We encourage proposers to work closely with ChildCareGroup for co-enrollment within the child care program for those parents in need of childcare. Please state that proposer will coordinate with ResCare and ChildCareGroup as needed for support services and to avoid duplication; and supply letters for any additional support services for any other community partners.

Questions posed during the Bidders' Conference at 2:00 p.m. March 20, 2019

- 6. The RFP states that, "based on a cost price analysis study, reasonable cost per participant for current providers is between \$2,500 and \$4,500." Can we go over these cost per participant? What we may be considering for proposal would be like a pilot project for in school youth.**
Based upon a simple analysis, WFSDallas has historically achieved a reasonable cost per participant between \$2500 and \$4500. WFSDallas is mindful of cost and cost reasonableness for our programs. Proposers may submit costs higher than these averages and costs will be evaluated against the mix of program designs and total served. As indicated in the RFP (page 5), our primary emphasis is on serving out-of-school youth (OSY); with the Department of Labor requiring expenditures of a minimum of 75% of WIOA funds on OSY. We will evaluate proposals accordingly.

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7. Does the Board have pre-purchased assessments they wish for the service provider to integrate as part of the service delivery model?

WFSDallas purchases assessment tools through our sub recipients, therefore costs should be included in your budget and is negotiable. For skills deficiencies assessments, we require TABE 11 &12, paper and/or electronic version. Proposers may use other tools for the inventory of other work related attributes. For more information please see the Texas Workforce Commission WD Letter # 26-18 <https://twc.texas.gov/files/partners/26-18-twc.pdf> These costs are allowable and should be included in your budget.

8. What technology is currently available to youth as part of AJC or otherwise?

All workforce centers have fiber except for one location which should be available as of January 2020. Currently, services are delivered within our eight workforce centers and adequate technology is available including computer labs. In our current program, we also offer electronic tablets for youth participating in the program.