

Questions and Answers

Internet Service Provider- Data and Voice Services Request for Proposals (RFP)

The questions below were submitted by potential respondents to the RFP as instructed. The supplied answers are neither an effort that alters the RFP, nor does the Q & A bind the Board to further requirements before or after this process.

1. Just to confirm you want two separate circuits, one for your internet and one for your voice services? Technically, it should be a single circuit with dual services to provide both data/voice over a single circuit. The portion in the RFP should have read "qualified vendors must offer a secondary solution for PRI." Glad we were able to clarify.

2. We are attempting to respond to the RFP and I noticed in section Proposal Submission Information, on page 7 and 8, there is a reference for Attachment A and B however I do not see an attachment A or B on the website listed under RFP for this nor is it included in the document itself. Can you please provide or is this not necessary?

Beginning on page 7, Proposal Submission Information, please type directly into the text fields beginning with Contract Information (Attachment A). Page 8, Item 2. Proposal Narrative (Attachment B), please type directly into the text fields for your response. Please ensure that your response includes how you will deliver services solicited on pages 1-3 inclusive of other requirements for services.

The following questions did not follow RFP instructions to submit to procurement@wfsdallas.com. However, we believe that the questions are relevant, and the information is helpful.

3. For the data rates established in the RFP outline, there are a few that I cannot hit exactly but could go up 50 MB (instead of 200, I can do 250) and get the price essentially the same. Would that be acceptable? Yes, as indicated in the RFP, a minimum of 200/200 is required, however, we understand providers may have varying levels of bandwidth speed available. Please offer your best bid at the most reasonable cost.

4. For the PRI portion of the quote, would I need to submit the quote as a whole? Or separate it into ISP and then PRI an submit separately.

As noted in the RFP, it is our preference for a single provider to offer data and voice services. If the intent is to submit a quote to provide one service (data or voice) only, the potential respondent must indicate this in the narrative (Attachment B) and budget document (Attachment C).

5. Would you be open to receiving a quote for ISP services paired with a VOIP partner? No, not at this time, WFSDallas has a current provider under contract, that was procured separately.