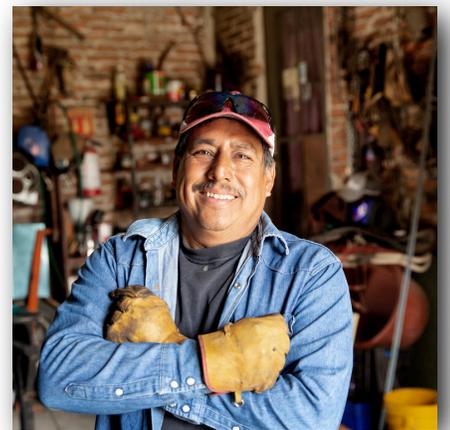
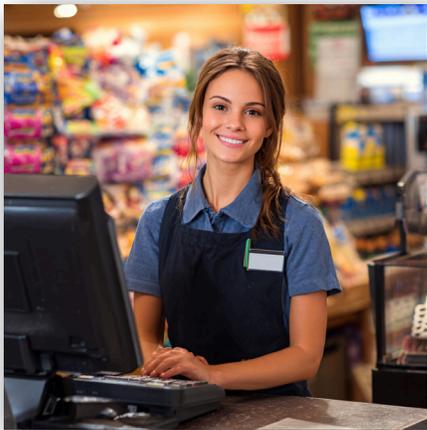




2025 IMPACT REPORT



WORKFORCESOLUTIONS
G R E A T E R D A L L A S

MESSAGE FROM OUR BOARD CHAIR AND CEO

Dallas County is a thriving economic hub, attracting more and more innovative companies and supporting the evolution of high-growth industries with a growing workforce of over 1.4 million.

This past year, Workforce Solutions Greater Dallas (WFSDallas) helped 70,549 job seekers and 20,314 children and families; provided 45,190 employer services; participated in 150 events; implemented new innovative programs; and received recognition for great work. And we're proud to highlight those achievements in this report.

Throughout 2025, we embarked on many developments that are setting the stage for WFSDallas to help even more people and to drive even greater economic mobility throughout Dallas County in the years to come.

Our Board of Directors, Board staff, and partners worked together to build a new, three-year strategic plan that positions us to meet people where they are through elevated services and ambitious goals that we are poised to exceed:

- Improve employer engagement in the workforce system
- Establish WFSDallas as a leader in the local workforce ecosystem
- Enhance delivery of jobseeker services and wraparound supports
- Expand resources and internal expertise

Stepping into our new roles as we kick off our strategic plan is divine timing. We share a deep belief in the tremendous potential of our community and the power of a responsive, innovative workforce system to change lives. This work has never been more important, and our commitment to ensuring pathways to success for every resident of Dallas County has never been stronger.

We are grateful for the tireless efforts of our esteemed Board of Directors, exceptional Board staff, trusted partners, supportive community, and remarkable customers. The year ahead holds tremendous promise, and we look forward to the continued progress we will make together.

HARRY JONES

Board Chair
Polsinelli



LAURA WARD

President & CEO
WFSDallas



OUR MISSION

We connect jobseekers and employers by aligning talent pipelines and delivering best-in-class services.

OUR VISION

An innovative workforce ecosystem where employers lead with vision, employees access meaningful training and career opportunities, industries expand through inclusive growth, and collaborative partnerships fuel a vibrant economic climate that fosters lasting prosperity.

OUR VALUES



**IMPACTFUL
LEADERSHIP**



**COLLABORATIVE
PARTNERSHIPS**



**INNOVATIVE
SOLUTIONS**



**DATA-DRIVEN
OUTCOMES**



**INCLUSIVE
PRACTICES**

MEET ALEJANDRA

Alejandra went through our Workforce Innovation and Opportunity Act (WIOA) Young Adult program as a single mother. It wasn't an easy road, but with the encouragement and support of her case manager, Christi, she kept going and is now in her second year working full-time with charitable outreach organization Urban Specialists (urbanspecialists.org), helping communities affected by violence and poverty.

She also volunteers with a charity that supports young people affected by gun violence, a cause that's personal to her because she tragically lost her brother due to gun violence earlier this year.

“ Through the Workforce Innovation and Opportunity Act Young Adult program, I got connected to job training and got a job with an organization whose mission is to reduce violence in urban communities. I loved the work from the start, and after losing my brother to gun violence, it became a personal passion. I found my voice, my purpose, and the woman I am today. Even now, WFSDallas continues to support me as I return to school to pursue a degree in psychology so I can guide and protect the next generation. WFSDallas can help you find the resources and opportunities to change your life just like they did for me. There is a saying, ‘If you love what you do, you’ll never work a day in your life’— and I’m grateful I finally found just that!

”



70,549
JOB SEEKERS
SERVED

81.70%
WIOA ADULTS
EMPLOYED

\$8,991.04
WIOA ADULTS
MEDIAN EARNINGS

81.82%
WIOA DISLOCATED WORKERS
EMPLOYED

\$10,615
WIOA DISLOCATED WORKERS
MEDIAN EARNINGS



COMMUNITY IMPACT

2025



2,903
VETERANS
SERVED



591
CREDENTIALS
ATTAINED



45,190
EMPLOYERS
SERVED



56,048
UNEMPLOYMENT
CLAIMANTS
SERVED



20,314
CHILDREN IN CARE
SERVED
Unique children for 2025



484
CHILD CARE
PROVIDERS
IN THE SYSTEM



2,814
JUSTICE INVOLVED
SERVED



27,611
AT-RISK CUSTOMERS
SERVED

This number is included with the 70,549 job seekers served.

*At-Risk could include individuals facing barriers or individuals who are skills deficient.

2025 JOB FAIRS & HIRING EVENTS



151
IN-PERSON
HIRING EVENTS



14,139
JOB SEEKERS
ATTENDED



866
EMPLOYERS
ATTENDED

DALLAS COUNTY

Dallas County is one of the nation's leaders in economic growth, innovation, and job opportunity. The population is approaching pre-pandemic growth levels, corporations are investing in relocating to the area, and there are increased opportunities in high-growth industries like healthcare, hospitality, manufacturing, and retail. Together with our partners, WFSDallas is spearheading initiatives and programs designed to set our workforce up for success today and in the years to come.



POPULATION (2024)
2.6 MILLION



PROJECTED JOB GROWTH
(2025 - 2028)
61,740



MEDIAN HOUSEHOLD INCOME (2024)
\$76,547



UNEMPLOYMENT RATE (DEC 2025)
3.8%



LABOR FORCE (DEC 2025)
1.4 MILLION



POVERTY RATE (2024)
13.9%



CORE PROGRAMS

SERVING YOUTH

Workforce Innovation and Opportunity Act (WIOA) Young Adult Program

We offer career training, job placement, education, literacy, and on-the-job, paid training for young adults, ages 16–24, who are out of school and looking to develop their career path.



586 SERVED

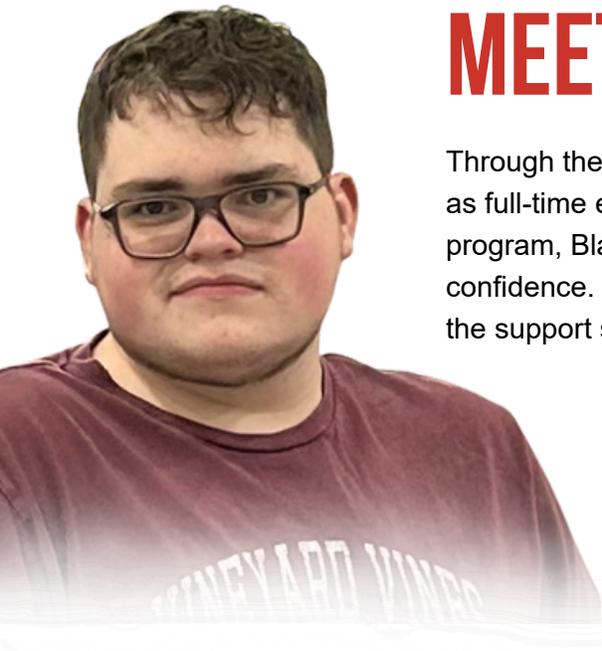


Summer Earn and Learn (SEAL)

We provide students with disabilities, ages 14–22, real-world work experience, skill-building opportunities, and the chance to earn a paycheck, helping them gain independence and confidence.



77 SERVED



MEET BLAKE

Through the SEAL program Blake worked at CVS, taking on the same assignments as full-time employees. With support from his job coach during the first year of the program, Blake learned to budget his time and complete his tasks, which grew his confidence. The past two summers, Blake has been working without a job coach—the support system he had early on set him up for growth and long-term success.

“ This opportunity is invaluable for individuals with disabilities, it empowers them to uncover their unique strengths, explore their interests, and build the confidence and skills needed to successfully transition into the workforce.



**Workforce Innovation
& Opportunity Act
(WIOA)
Adult Program**



509
SERVED

**Supplemental Nutrition
Assistance Program
(SNAP)**



1,288
SERVED

SERVING ADULTS

Our Adult Services help individuals build foundational skills, access training for high-demand careers, and overcome barriers to employment. Through a variety of programs available at every stage of their journey, participants gain the tools needed to secure meaningful employment and achieve long-term economic stability.

**Veteran
Services**



2,903
SERVED

**Reemployment
Services & Eligibility
Assessment
Program (RESEA)**



23,704
SERVED

**Adult Education
& Literacy
Program (AEL)**



5,942
SERVED

**Dislocated
Worker
Services**



368
SERVED

**Choices
Program**

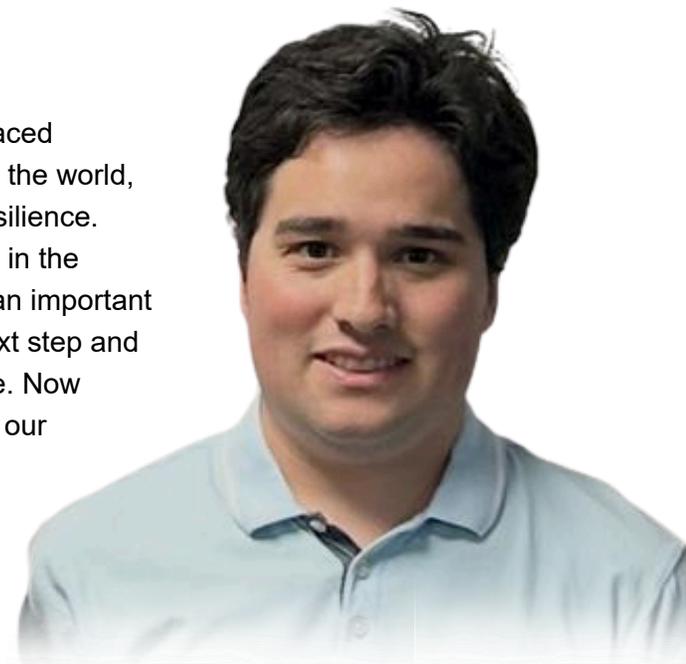


1,093
SERVED

MEET LIAM

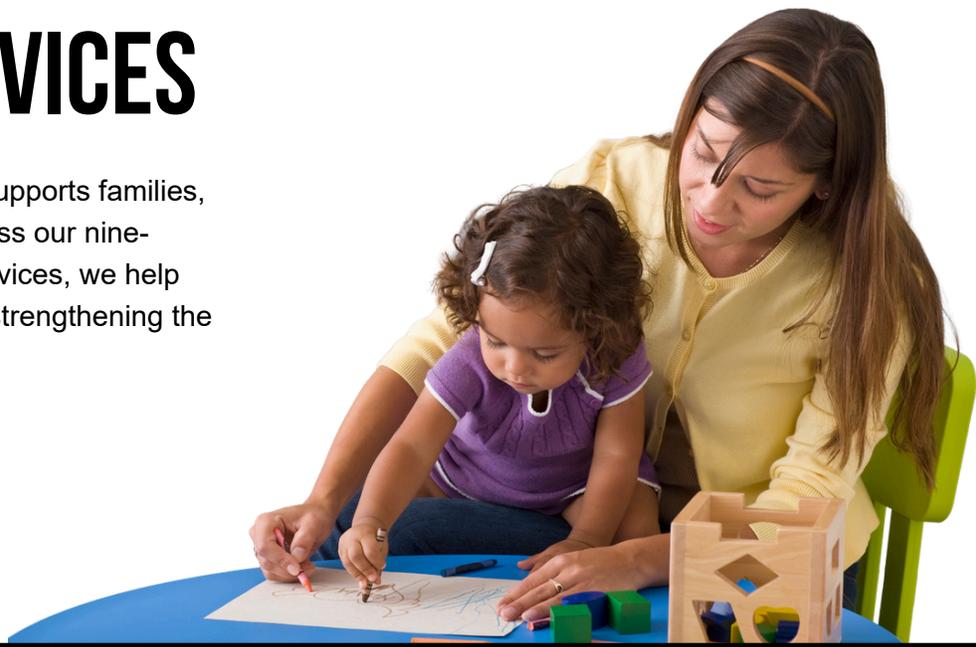
Diagnosed with autism and a language processing disorder, Liam faced challenges early in life. But with strength and a deep curiosity about the world, he began forging a path defined not by limits, but by wonder and resilience. With support from Vocational Rehabilitation Services, Liam enrolled in the Adult Education and Literacy program where he earned his GED—an important milestone on his journey. But Liam didn't stop there. He took the next step and enrolled at Dallas College, where he received his associates degree. Now fluent in seven languages, Liam is proof that our differences can be our greatest strengths.

“ If not for the support of Vocational Rehabilitation Services and the Adult Education and Literacy Program, I would not be where I am today. They saw my potential and empowered me to pursue my degree and inspire others to do the same.



CHILD CARE SERVICES

Our Child Care Services (CCS) program, supports families, child care providers, and communities across our nine-county region. Through comprehensive services, we help parents work toward self-sufficiency while strengthening the quality of early childhood education.



TEXAS RISING STAR PROGRAM

We help child care providers meet higher standards of quality beyond the basic Child Care Regulation standards.



20,314
CHILDREN IN CARE
Unique children for 2025



484
TEXAS RISING STAR PROVIDERS



MEET JACQKIA

Jacqkia faced significant challenges early in life. After spending time in the foster care system, she eventually aged out and later found herself forced to flee her hometown as a single mother due to domestic violence. Jacqkia and her toddler experienced homelessness for three months before she learned about available support services. Through access to childcare and employment assistance, she was able to rebuild her life and eventually move into her own apartment. Today, Jacqkia is in a much stronger place mentally, emotionally, and financially. She continues to move forward with resilience and determination.

“ I love our newfound family. They are supportive and motivate me to be a better person, a better mom, and learn how to save money. Without them, we wouldn't be here today, and I'm forever grateful. ”



STRATEGIC WORKFORCE INITIATIVES

DFW APPRENTICESHIP ACCELERATOR

The DFW Apprenticeship Accelerator strengthened North Texas' apprenticeship ecosystem by aligning workforce, education, and industry partners around a shared goal: expanding high-quality apprenticeship opportunities for employees and job seekers across the region.

8,089 ACTIVE APPRENTICES

62 EMPLOYERS

20 PARTNER ORGANIZATIONS



92%
COMPLETED TRAINING



21%
INCREASE IN QUARTERLY EARNINGS
ON AVERAGE



5.5%
INCREASE IN EMPLOYMENT

PATHS FOR TEXAS

The Pursuit of Advanced Training in High-Demand Skills (PATHS) for Texas demonstrates the power of collaboration between public, private, and philanthropic partners to address workforce challenges and customize training for in-demand industries that are excluded from federal workforce funding.

TEACHER EXTERNSHIPS

WFSDallas and InterLink, Inc. ran a transformative Teacher Externship Program designed to strengthen Career and Technical Education (CTE) in Dallas County and provide educators with firsthand industry experience to bridge the gap between classroom learning and workforce expectations.



11 SCHOOL DISTRICTS &
CHARTER SCHOOLS

36 EMPLOYERS

61 EDUCATORS

CELEBRATING SUCCESS

We won four awards at the annual state conference this year, which is a testament to the outstanding partnerships built with organizations committed to advancing opportunities in the Greater Dallas Area. Omni Dallas was recognized as the Dallas County Local Employer of Excellence, and three of our partners—Coca-Cola Southwest Beverages, Dallas College, and Kearney Compounding Pharmacy—beat out dozens of nominees throughout Texas in their respective categories for their impactful, innovative workforce development programs.



**2025
VETERAN-FRIENDLY
EMPLOYER**



**2025
DALLAS COUNTY LOCAL
EMPLOYER OF EXCELLENCE**



**2025
HIREABILITY
EMPLOYER**



**ALL-STAR COLLEGE
OF THE YEAR**



We were chosen by Results for America for the 2025 State and Local Workforce Fellowship, which provides access to tailored technical assistance, expert training on best practices, and actionable tools that will help accelerate our impact across Dallas County.



We were accepted into Jobs for the Future's 75 Million Network, a national initiative aiming to ensure that 75 million Americans facing barriers to economic advancement have quality jobs by 2033. As a network member, we will endorse, advance, track, and champion this goal alongside other stakeholders, working to expand opportunities and promote economic mobility.



We received the TEDC Workforce Excellence Award for our impact in workforce development across the state, standing out for the innovative implementation of our Skilled Trades Advancement Readiness (STAR) initiative. STAR has already supported over 60 individuals in gaining the skills, certifications, and confidence needed to secure employment in skilled trades.

HIRING EVENT SHOWCASE

We were proud to participate in 151 in-person events focused on connecting job seekers and employers throughout the year.

JANUARY

DR. MARTIN LUTHER KING, JR. CELEBRATION WEEK JOB FAIR

- 1,226 Job Seekers
- 76 Employers

MARCH

CONSTRUCTION CAREER DAY

- 972 Students
- 73 Construction Companies

JULY

READY, SET, HIRED! NATIONAL INTERN DAY

- 160 Students
- 59 Employers

OCTOBER

8TH ANNUAL "YOU'RE HIRED JOB FEST"

- 1,723 Job Seekers
- 55 Employers
- 11 On-the-Spot Hires
- 21 Contingent Offers

NOVEMBER

HIRING, RED, WHITE, & YOU!

- 530 Job Seekers
- 125 Employers



FINANCIAL SNAPSHOT

2025

Child Care Services

\$148,888,277

Workforce Innovation & Opportunity Act
(Adult, Dislocated Worker & Youth)

\$20,479,920

TANF Temporary Assistance for Needy Families
SNAP Supplemental Nutrition Assistance Program
NCP Non-Custodial Parent

\$9,125,821

Adult Education & Literacy

\$7,243,754

***Other**

\$2,679,566

Vocational Rehabilitation Services

\$2,147,808

Private Initiatives

\$284,173

TOTAL BUDGET
\$190,849,319

***Other Includes:**

- Employment Services
- Reemployment Services and Eligibility Assessment
- Resource Administration Grant
- Texas Veterans Commission Resource Administration Grant
- Workforce Commission Initiatives
- Training & Employment Navigator Pilot

BOARD OF DIRECTORS

We are governed by a 29-member Board appointed by the Dallas County Judge and the Mayor of Dallas to ensure workforce programs align with local labor market needs.

OFFICERS

Harry Jones

Board Chair
Polsinelli

Rebecca Acuña

Board Vice Chair
AT&T

Bessie Gray

Board Treasurer
Texas Instruments

Bill O'Dwyer

Past Board Chair
MIINC Mechanical

BOARD MEMBERS

J. Susie Battie

American Federation of
Teachers

William M. Behrendt

Behrendt Consulting

Jeffrey Caldwell

Texas Health and Human
Services

Joanne Caruso

Jacobs

Cristina Criado

Dunaway

Carolyn Dent

OMNI Dallas

Rolinda Duran

Texas Workforce
Commission - Vocational
Rehabilitation

Lewis Fulbright

Dallas AFL-CIO

Magda Hernández

Irving ISD

Karen Hughes

Vogel Alcove

Phil Kendzior

Baylor Scott & White Health

Dr. Justin Lonon

Dallas College

Ken Malcolmson

North Dallas Chamber
of Commerce

Daniel J. Micciche

DISD Board Trustee

Gunnar Rawlings

Trinity Public Affairs

Crystal Sanders

Texas Workforce
Commission

Grant Schmidt

The Human Impact

T. Dupree Scovell

Woodbine Development
Corporation

Kym Shaw

Help Me Grow North Texas

Lisa Sherrod

AT&T

Miguel Solis

The Commit Partnership

Michelle Thomas

JPMorgan Chase

Jason Villalba

Frost Brown Todd Attorneys

John Votava

Kroger

Carlos White

PreXentials

WORKFORCE CENTERS

1. INTERNATIONAL DISTRICT WORKFORCE CENTER

Northwood Towers
5757 Alpha Rd. Suite 800
Dallas, Texas 75240

2. OPPORTUNITY WORKFORCE CENTER

1610 S. Malcolm X Blvd.
Suite 201
Dallas, Texas 75226

3. GREENVILLE AVENUE WORKFORCE CENTER

6500 Greenville Ave.
Suite 250
Dallas, Texas 75206

4. REDBIRD WORKFORCE CENTER

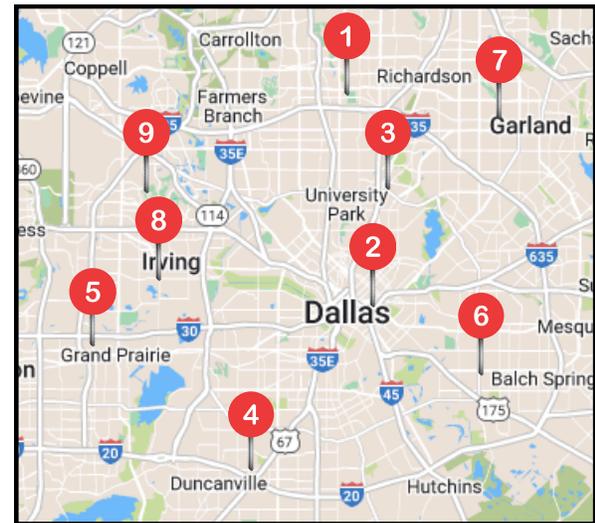
3560 W. Camp Wisdom Rd.
Suite 110
Dallas, Texas 75237

5. GRAND PRAIRIE WORKFORCE CENTER

801 State Highway 161
5th Floor
Grand Prairie, Texas 75051

6. PLEASANT GROVE WORKFORCE CENTER

1125 S. Buckner Blvd.
Dallas, Texas 75217



NEW

7. GARLAND WORKFORCE CENTER

530 Clara Barton Blvd.
Suite 270
Garland, Texas 75042

NEW

8. IRVING SOUTH WORKFORCE CENTER

1081 W. Shady Grove Rd.
Irving, Texas 75060

NEW

9. IRVING WORKFORCE CENTER

2110 West Walnut Lane
Suite 100
Irving, Texas 75038



MEET CATHERINE

When Catherine experienced a period of unemployment, she knew she needed guidance, support, and a clear path forward. That path came through WFSDallas and the Workforce Innovation and Opportunity Act (WIOA) program. Through four months in the WIOA program, Catherine received several industry recognized certifications that positioned her with a strong competitive advantage in the job market and helped her secure a six-figure employment opportunity.

“ Through the WIOA program, I received specialized training, industry-recognized certifications, and employment readiness support that positioned me with a distinct competitive advantage in the job market. As a result, I successfully secured a six-figure employment opportunity. ”

MEET BARRY

As a single dad, Barry was struggling to provide for his daughter and knew he needed to focus on his career to provide a better future. He found out about WFSDallas and Irving ISD's AEL CDL Course and immediately enrolled. He faced a lot of personal challenges during the program but didn't give up and obtained his CDL license. Barry is now a candidate for several employment opportunities and is set up to provide comfortably for his daughter.

“ Completing the Adult Education CDL course is one of the achievements that I'm most proud of. I learned not just the course material, but I also learned about discipline, patience, and resilience. I learned the will to not give up on trying new things. Completing this course isn't just about getting a certificate or a grade, it's proof of my growth and determination. It has prepared me to face future challenges with more confidence. ”





MEET ALFREDO

As a young parent, Alfredo was struggling to make ends meet while working two jobs. He found out about WFSDallas and Irving ISD's CDL training cohort and soon found his passion. He received his CDL license and secured a job with a starting pay that was over 25% of what he was making on his previous jobs. He also got benefits and can have his weekends off to help balance his personal life.

“ The AEL program changed my life for the better and helped me progress in a career that I have been wanting all my life. I now have better opportunities and can actually look forward to advancing in a company. If I could say something to convince someone to enroll in a class with AEL, I would say it's going to make your life easier. Take a chance, these classes are no cost and simply require your time, dedication and the willingness to learn. ”

MEET NANG

Originally from Myanmar, Nang faced several challenges growing up. She dropped out of high school during the pandemic, followed by a civil war in her country. She came to the U.S. in hope of a better future and knew pursuing her GED was the first step. She enrolled in Dallas College's HSE program where she obtained her certificate and now plans to further her education by pursuing a degree in digital art.

“ I was unable to finish high school due to the pandemic. When I arrived to the U.S., pursuing a GED was the best option for me to continue my education and work towards my future goals. Dallas College's HSE program helped me clearly see the path I needed to take, step by step. Now that I've completed my HSE certification, I plan to attend Dallas College and major in digital art and design. I want to begin learning the art that I love and slowly build a career I have always dreamed of. ”



WORKFORCESOLUTIONS

G R E A T E R D A L L A S

www.wfsdallas.com

Equal Opportunity Employer/Program
Auxiliary Aids & Services are Available Upon Request to Individuals with Disabilities
Relay Texas: 800-735-2988 (TDD) or 711 (Voice)